# The Enablement Workshop Series

Listen, Debate, Discuss, and Learn

**Business Priorities Map To Enablement Priorities** 



#### Who is this for?

- University students looking to learn about enablement and go-tomarket functions.
- Junior employees looking to make a switch to enablement.
- Junior enablement professionals, often in specialist roles, looking to uplevel.



#### Format

- Brief Presentation Trust Enablement or Guest
  - Discussion welcome
- Breakouts or Group Discussion
- Discuss Do We Continue This Topic or Move On?
- Hands On Assignment Review



# Big Picture - Business Priorities

What Are Typical Priorities?



# What Is Your Company's Primary Goal Now?

• Increase Revenue?

Reduce Costs?

• Decrease Risk?



## Increase Revenue

- Common Metrics
  - ARR
  - ACV
  - Lifetime Value
  - Win Rates
- Common Tactics
  - Support cross sell and upsell
  - Aid in better execution



### Reduce Cost

- Common Metrics
  - Customer Acquisition Cost (CAC)
- Common Tactics
  - Better alignment between sales and marketing
  - Reduce # of tools



## Decrease Risk

- Common Metrics
  - Dollars spent on lawsuits and fines
- Common Tactics
  - Using approved content
  - Enabling compliance at scale



# Reminder - Primary Tactics







**CONTENT** 



**TRAINING** 



COACHING



**ANALYSIS** 



# Pivoting to Tactics - Identifying Priorities

**Conversations and Collaboration** 



### How Do You Prioritize?

## WE COVERED STANDARDIZE

Project Board On monday.com



## How Do You Prioritize?

## AND NOW COLLABORATE



#### How Do You Prioritize?

## REMINDER

Enablement does not set business priorities - We support our teammates to achieve them



## Collaboration

- Stakeholders
- Advisory Board
- Champion Program
- Business Reviews
- Charter



# Breakout

Let's Explore



## **Breakout Question**

How did you build out your charter?



# Homework

Let's Put This Into Action



## The Assignment

- Create a draft charter based upon the following scenario and store it in your monday.com project board.
  - You are a B2B SaaS company looking to grow revenue by 20% year-over-year (YoY).
  - You have sales teams spread across the globe, selling two products, each with additional features/services that can be sold to customers for additional cost.
  - Marketing is creating all sales-related content, and the product management team provides content for product releases.
  - Your customer success team is phenomenal, and churn rate is running at, or around, industry averages.
- Record a Loom video explaining your draft charger and how you built it out, who you would have worked with, and your thoughts on getting sign-off.
- Charter Template: <a href="https://www.trustenablement.com/sales-enablement-charter/">https://www.trustenablement.com/sales-enablement-charter/</a>

