

C:\Documents and Settings\Valued Customer\My Documents\All Trust\ ----- Folders: 2 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\ ----- Folders: 184 Files: 3 Size: 151,440 Space: 151,440

M:28/11/2004 20:16 62,377 Garry McGovern - Wegsite content management depends on trust.pdf pdf
M:13/12/2004 02:59 83,943 Rotman Second Year Electives - absence of trust credibility reputability confidence.pdf pdf
M:13/10/2004 20:27 5,120 Thumbs.db db

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Advisors\ ----- Folders: 0 Files: 4 Size: 255,120 Space: 255,120

M:28/10/2004 16:03 33,484 G&M - How to find a money guru.pdf pdf
M:31/01/2005 14:23 61,088 G&M - Marsh settles.pdf pdf
M:22/11/2004 20:11 138,681 I Love Our Consultant- but Can I Trust Him- - I.T. CONSULTING...pdf pdf
M:03/11/2004 20:12 21,867 Study of client feedback to client sense of importance.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Advisors\ ----- Folders: 0 Files: 4 Size: 255,120 Space: 255,120

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Alliances\ ----- Folders: 0 Files: 3 Size: 444,550 Space: 444,550

M:24/08/2004 13:51 181,327 HBR - Managing trust in corporate alliances.spdf spdf
M:10/03/2004 02:09 232,801 Trust Control and Risk in Strategic Alliances - framework - Das & Teng.pdf pdf
M:17/08/2004 14:35 30,422 Zaman - Measuring Strategic Alliance Success - Framework.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Alliances\ ----- Folders: 0 Files: 3 Size: 444,550 Space: 444,550

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Archetypes\ ----- Folders: 0 Files: 1 Size: 23,344 Space: 23,344

M:08/11/2004 02:37 23,344 *woolger - Goddess Archetypes.html html*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Archetypes\ ----- Folders: 0 Files: 1 Size: 23,344 Space: 23,344

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Assessments\ ----- Folders: 0 Files: 37 Size: 2,044,714 Space: 2,044,714

M:09/10/2003 02:09 122,914 Assessment - eBay and BizRate.pdf pdf
M:01/12/2003 02:31 154,435 Assessment of 3Cs for B2B Supplier-Customer Trust.pdf pdf
M:13/10/2004 00:51 36,352 Assessment of 3Cs Trust Assessment Model.ppt ppt
M:01/12/2003 02:27 153,259 Assessment of 6 Factors for Trusting a Web Site - Lisa Abrams .pdf pdf
M:01/12/2003 02:32 152,811 Assessment of a PKI.pdf pdf
M:01/12/2003 02:33 152,950 Assessment of a Registration model.pdf pdf
M:01/12/2003 02:35 153,806 Assessment of an Authentication System.pdf pdf
M:01/12/2003 03:02 98,468 Assessment of BizRate.pdf pdf
M:01/12/2003 02:58 42,369 Assessment of Cheskin Study with Notes.pdf pdf
M:01/12/2003 02:29 153,287 Assessment of Cheskin's Communicating e-Commerce Trust to Consumers.pdf pdf
M:01/12/2003 03:07 63,824 Assessment of Consolidated Trust Services for CDW.pdf pdf
M:01/12/2003 03:04 84,479 Assessment of ePublicEye.pdf pdf
M:01/12/2003 02:36 112,503 Assessment of Gartner's Dynamic Trust model.pdf pdf
M:01/12/2003 03:01 92,144 Assessment of Gomez.pdf pdf
M:13/10/2004 01:04 11,158 Assessment of OECD Privacy Guidelines.pdf pdf
M:13/10/2004 01:02 44,032 Assessment of OECD Privacy Guidelines.ppt ppt
M:28/04/2004 18:46 59,115 Assessment of SOX Titles.pdf pdf
M:12/10/2004 23:14 39,936 Assessment of SOX v2 & Governance Mechanisms from policy engagement.ppt ppt
M:12/10/2004 23:20 13,834 Assessment of SOX v2.pdf pdf
M:01/12/2003 02:57 47,026 Canadian Framework of Principles for Consumer Protection.pdf pdf
M:09/10/2004 00:56 6,252 Comparative Trust Enablement Assessment - ClientDeveloper.pdf pdf
M:28/04/2004 18:47 70,221 Proposals for rebuilding confidence in capital markets.pdf pdf
M:09/10/2003 00:36 1,258 *Shortcut to Assessment of proposals for rebuilding confidence in capital markets.Ink Ink*
M:01/12/2003 02:17 863 *Shortcut to Assessment of SOX Methods.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Assessments\ (continued)

M:01/12/2003 02:17 858 **Shortcut to Assessment of SOX Titles.Ink Ink**
M:11/10/2004 21:04 1,018 **Shortcut to Assessment of SOX v2.Ink Ink**
M:01/12/2003 02:17 823 **Shortcut to Assessment of SOX.Ink Ink**
M:18/07/2004 00:55 1,050 **Shortcut to Assessment of Trust Application Brief.Ink Ink**
M:24/11/2003 01:58 1,103 **Shortcut to Proposals for rebuilding confidence in capital markets - generic template.Ink Ink**
M:09/10/2003 00:36 1,146 **Shortcut to Trust Assessment of NASA's Columbia accident report recommendations.Ink Ink**
M:01/10/2003 00:02 895 **Shortcut to Trust Assessment of OECD Privacy Guidelines.Ink Ink**
M:09/10/2003 00:36 1,100 **Shortcut to Trust Assessment of Verisign's Fraud Protection Solution.Ink Ink**
M:01/12/2003 02:23 42,646 Strategy for Deploying a Trust Enabling Infrastructure.pdf pdf
M:24/06/2004 00:51 31,232 Trust Assessment of Best Practices for Outsourced Offshore software development - modified.ppt ppt
M:06/11/2003 14:30 32,768 Trust Assessment of Best Practices for Outsourced Offshore software development.ppt ppt
M:08/09/2003 15:27 33,280 **Zsentry Trust Assessment for ePP.doc doc**
M:08/09/2003 15:39 29,499 ZSentry Trust Assessment for ePP.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Assessments\ ----- Folders: 0 Files: 37 Size: 2,044,714 Space: 2,044,714

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Auditor\ ----- Folders: 0 Files: 1 Size: 13,281 Space: 13,281

M:26/10/2004 11:52 13,281 G&M - Activists want auditors accountable.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Auditor\ ----- Folders: 0 Files: 1 Size: 13,281 Space: 13,281

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\ ---A--- Folders: 2 Files: 33 Size: 1,010,676 Space: 1,010,676

M:12/09/2002 18:15 79 **Authentication - Canadian Strategy.url url**
M:12/09/2002 18:17 23,520 authentication_space2.pdf pdf
M:19/08/2002 03:39 9,669 Bell Labs PAK.pdf pdf
M:26/05/2002 03:38 34,766 **Passwords the weakest link.html html**
M:23/05/2002 18:22 617,308 PWC Public Authentication.pdf pdf
M:12/09/2002 18:15 1,155 **SH58A3~1.LNK LNK**
M:12/09/2002 18:15 1,472 **SHA81B~1.LNK LNK**
M:12/09/2002 18:15 1,375 **Shortcut to AC eSignature - architectural components (Strong-Authentication).vsd.Ink Ink**
M:12/09/2002 18:15 1,404 **Shortcut to Authentication and Authorization Architecture for GPP.doc.Ink Ink**
M:12/09/2002 18:15 1,275 **Shortcut to Authentication Devices - relative costs.xls.Ink Ink**
M:12/09/2002 18:15 810 **Shortcut to Authentication.Ink Ink**
M:12/09/2002 18:15 988 **Shortcut to authentication_space2.PRZ (2).Ink Ink**
M:12/09/2002 18:15 988 **Shortcut to authentication_space2.PRZ.Ink Ink**
M:06/11/2002 13:43 1,482 **Shortcut to AuthenticationStudy.doc.Ink Ink**
M:12/09/2002 18:15 1,241 **Shortcut to Banks as User Authentication Agents_Tower.pdf.Ink Ink**
M:14/03/2003 19:24 497 **Shortcut to Biometrics.Ink Ink**
M:12/09/2002 18:15 1,094 **Shortcut to Cisco LEAP for Wireless LAN authentication and encryption.pdf.Ink Ink**
M:12/09/2002 18:15 1,163 **Shortcut to CPA PKI Directory Authentication Decision Analysis.doc.Ink Ink**
M:12/09/2002 18:15 1,171 **Shortcut to CPA's response to Industry Canada re. Authentication.pdf.Ink Ink**
M:25/10/2002 13:10 812 **Shortcut to Human Handshake opens data stream.pdf.Ink Ink**
M:12/09/2002 18:15 1,223 **Shortcut to IBM adds authentication enhancements to ESS PCs.pdf.Ink Ink**
M:12/09/2002 18:15 1,508 **Shortcut to International Authentication & PKI Initiatives - Study.doc (2).Ink Ink**
M:12/09/2002 18:15 1,508 **Shortcut to International Authentication & PKI Initiatives - Study.doc.Ink Ink**
M:12/09/2002 18:15 1,127 **Shortcut to PKI Functions - CA Authentication example.vsd.Ink Ink**
M:12/09/2002 18:15 1,011 **Shortcut to PWC Public Authentication.pdf.Ink Ink**
M:17/11/2002 23:39 497 **Shortcut to Smart Card.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\ (continued)

M:17/11/2002 23:39 501 **Shortcut to Smart Chips.Ink Ink**
M:12/09/2002 18:15 1,059 **Shortcut to Survey of Authentication Technologies.pdf.Ink Ink**
M:12/09/2002 18:15 1,169 **Shortcut to VPN Authentication Article.pdf.Ink Ink**
M:28/10/2002 01:52 740 **Shortcut to zSentry.Ink Ink**
M:12/09/2002 18:15 83 **STEPHE-1.URL URL**
M:23/05/2002 17:44 220,403 Survey of Authentication Technologies.pdf pdf
M:28/06/2002 06:11 77,578 Trust vs. Control in virtual form.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Identity Management\ ---A--- Folders: 1 Files: 1 Size: 126,318 Space: 126,318

M:07/06/2002 11:32 126,318 Microsoft targets Web Services w. TrustBridge.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Identity Management\Federated Identity Session for MBS\ ----- Folders: 0 Files: 1:

M:01/07/2002 01:40 236,971 ACCESS~1.PDF PDF
M:01/07/2002 01:48 248,846 EDGESE~1.PDF PDF
M:30/04/2002 18:57 76,520 ESTABL~1.PDF PDF
M:18/11/2002 19:47 178,230 FederatedIdentityWPFinal.pdf pdf
M:12/06/2002 20:12 405,395 IBM Secure Gateway Solution Brief v1.pdf pdf
M:03/07/2002 20:15 706,213 IBMSEC~2.PDF PDF
M:28/11/2002 22:10 197,746 MSS_IDS_FACTSHEET_20021128a.pdf pdf
M:28/11/2002 22:10 201,934 MSS_VPNFW_FACTSHEET_20021128.pdf pdf
M:07/11/2002 13:10 47,104 overview product sheet TIM.pdf pdf
M:07/11/2002 13:09 65,000 overview product sheet.pdf pdf
M:05/09/2002 12:33 76,564 Privacy Manager Whitepaper.pdf pdf
M:03/12/2002 20:54 5,258,083 sec0211.zip zip

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Identity Management\Federated Identity Session for MBS\ ----- Folders: 0 Files: 1:

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Identity Management\ ---A--- Folders: 1 Files: 13 Size: 7,824,924 Space: 7,824,924

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Vendors\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Vendors\RSA\ ----- Folders: 0 Files: 1 Size: 971,411 Space: 971,411

M:04/12/2002 19:00 971,411 RSA Mobile WebCast.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Vendors\RSA\ ----- Folders: 0 Files: 1 Size: 971,411 Space: 971,411

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\Vendors\ ----- Folders: 1 Files: 1 Size: 971,411 Space: 971,411

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Authentication\ ---A--- Folders: 4 Files: 47 Size: 9,807,011 Space: 9,807,011

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Autonomic Computing and Systems Management\ ----- Folders: 0 Files: 2 Size: 42,564 Space: 42,564

M:13/03/2003 12:56 31,823 G&M - Software smart enough to make its own decisions.pdf pdf
M:09/10/2002 22:48 10,741 IBM on Autonomic Computing - The Intelligent Approach.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Autonomic Computing and Systems Management\ ----- Folders: 0 Files: 2 Size: 42,564 Space: 42,564

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Border Control - terrorism\ ----- Folders: 0 Files: 3 Size: 304,308 Space: 304,308

M:23/01/2004 21:19 85,478 Joint US-Canada statement on northern border.pdf pdf
M:23/01/2004 21:27 89,074 New US anti-terrorism system will include Canadians living in America.pdf pdf
M:23/01/2004 21:23 129,756 US Seeks to Implement Fingerprint Systems for US Visitors.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Border Control - terrorism\ ----- Folders: 0 Files: 3 Size: 304,308 Space: 304,308

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Brand\ ----- Folders: 1 Files: 13 Size: 1,844,264 Space: 1,844,264

M:01/11/2004 21:43 43,008 **Brand Building.doc doc**
M:02/11/2004 05:44 430,137 Brand Management - 2002BestPracticesStudy.pdf pdf
M:26/10/2004 13:52 106,989 Building Trust in Your Organization.pdf pdf
M:11/01/2005 17:12 204,641 Business 2.0 - The End of Marketing.pdf pdf
M:02/08/2004 01:43 33,470 BW - Amazon Brand - power of word of mouth.pdf pdf
M:02/08/2004 01:48 100,611 BW - Global Brands Scorecard.pdf pdf
M:11/09/2003 20:15 808,960 CyVeillance - Controlling your brand online.ppt ppt
M:14/02/2003 00:11 13,705 G&M - Consumers less trusting of brands.pdf pdf
M:02/11/2004 05:27 48,363 K&A Study - Your brand is the future of your business.pdf pdf
M:11/01/2005 16:48 22,016 **Reader's Digest - Most Trusted Brands in Europe.doc doc**
M:11/01/2005 16:45 14,268 Reader's Digest - So, Whom Do We Trust in Canada - brands.pdf pdf
M:22/11/2004 20:06 1,024 **Shortcut to ClickZ - How important is brand to e-commerce.Ink Ink**
M:28/06/2002 04:55 17,072 Trusted Brands.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Brand\Brand Erosion\ ----- Folders: 0 Files: 5 Size: 529,890 Space: 529,890

M:01/11/2004 06:45 348,683 cbs_the_erosion_of_brand_equi.pdf pdf
M:01/11/2004 07:25 29,147 Defending your brand - the case for OTC detailing - approach for trust enabling a brand.pdf pdf
M:01/11/2004 06:57 59,958 everthing_speak - McJob.pdf pdf
M:01/11/2004 07:41 84,041 GartnerG2 - The Edge Economy - erode your brand.pdf pdf
M:01/11/2004 07:15 8,061 HBR - Protecting against the erosion of brand value Christensen.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Brand\Brand Erosion\ ----- Folders: 0 Files: 5 Size: 529,890 Space: 529,890

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Brand\ ----- Folders: 1 Files: 18 Size: 2,374,154 Space: 2,374,154

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Bullfighter\ ----- Folders: 0 Files: 1 Size: 33,644 Space: 33,644

M:22/08/2003 14:27 33,644 Deloitte's Bullfighter FAQs.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Bullfighter\ ----- Folders: 0 Files: 1 Size: 33,644 Space: 33,644

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Intelligence & Strategy\ ---A--- Folders: 0 Files: 2 Size: 839,404 Space: 839,404

M:01/10/2001 11:38 75,776 **Advanced Technology for Homeland Defense.doc doc**
M:14/03/2003 19:22 763,628 Skate to where the Money Will Be - Christensen.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Intelligence & Strategy\ ---A--- Folders: 0 Files: 2 Size: 839,404 Space: 839,404

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Relationship Management\ ----- Folders: 0 Files: 2 Size: 198,273 Space: 198,273

M:02/04/2004 16:54 122,259 META - What Really Matters is Extremely Satisfied IT Customers.pdf pdf
M:26/10/2004 23:59 76,014 Trust - Where business meets its Karma.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Relationship Management\ ----- Folders: 0 Files: 2 Size: 198,273 Space: 198,273

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Schools\ ----- Folders: 0 Files: 1 Size: 14,027 Space: 14,027

M:22/11/2004 14:37 14,027 G&M - Are business schools fudging their numbers.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business Schools\ ----- Folders: 0 Files: 1 Size: 14,027 Space: 14,027

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\ ----- Folders: 3 Files: 23 Size: 10,446,567 Space: 10,446,567

M:25/11/2003 09:29 64,512 Assessment of proposals for rebuilding confidence in capital markets v2.ppt ppt
M:24/11/2003 02:16 33,280 Assessment of proposals for rebuilding confidence in capital markets w . SOX.ppt ppt
M:21/07/2003 19:29 64,000 Assessment of proposals for rebuilding confidence in capital markets.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\ (continued)

M:25/11/2003 02:20 43,008 Assessment of SOX Methods.ppt ppt
M:25/11/2003 09:29 22,528 Assessment of SOX Titles.ppt ppt
M:12/10/2004 21:09 50,176 Assessment of SOX v2 & Governance Mechanisms from policy engagement.ppt ppt
M:12/10/2004 23:19 13,835 Assessment of SOX v2.pdf pdf
M:12/10/2004 23:19 40,448 Assessment of SOX v2.ppt ppt
M:24/11/2003 02:42 25,600 Assessment of SOX.ppt ppt
M:25/05/2004 20:43 106,474 E&Y - Restoring Investor Confidence.pdf pdf
M:07/10/2004 14:48 19,919 G&M - Cognose executive indicted.pdf pdf
M:07/10/2004 13:55 20,051 G&M - Fannie Mae CEO denies wrongdoing.pdf pdf
M:11/09/2003 15:31 29,786 G&M - More accountability creates IT challenges.pdf pdf
M:30/10/2004 20:39 11,483 G&M - Regulators propose two-tiered disclosure.pdf pdf
M:24/08/2004 13:43 4 **HBR - rebuilding trust on the bottom line.html html**
M:11/06/2003 11:37 75,472 NYT - Conscience of Canada Inc. - CDN Coalition of Good Governance.pdf pdf
M:28/04/2004 18:43 31,744 Proposals for rebuilding confidence in capital markets - generic template.ppt ppt
M:21/07/2003 13:11 159,589 Rule_52-109_20030627_multilateral-instrument_companion-policy.pdf pdf
M:21/07/2003 13:11 159,410 Rule_52-109_20030627_request-for-comment.pdf pdf
M:17/10/2004 15:16 610 **Shortcut to Corporate Governance.Ink Ink**
M:24/11/2003 04:53 9,238,254 Trust&Transparency_Best_Practices.pdf pdf
M:07/10/2004 03:37 31,456 Wharton - How serious was the fraud at Computer Associates.pdf pdf
M:18/06/2004 16:05 204,928 World Economic Forum - Annual member survey 2004 - factors affecting business success.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\IPO\ ----- Folders: 0 Files: 1 Size: 107,177 Space: 107,177

M:11/05/2004 19:58 107,177 G&M - IPO Ruling - Danier Leather.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\IPO\ ----- Folders: 0 Files: 1 Size: 107,177 Space: 107,177

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\Sarbanes-Oxley Act SOX\ ----- Folders: 0 Files: 11 Size: 3,698,221 Space: 3,698,221

M:16/10/2003 22:48 153,088 **0903-WB3-SecurityAptitude.xls xls**
M:20/02/2004 01:46 1,490,737 Beyond SOX CAMC Feb 04.pdf pdf
M:16/10/2003 22:48 45,572 Calculating Costs of SARBANES-OXLEY COMPLIANCE.pdf pdf
M:24/11/2003 04:34 166,460 CCBN - Best Practices in Online Corporate Governance Disclosure.pdf pdf
M:16/10/2003 22:48 67,035 DOES HONESTY PAY OFF.pdf pdf
M:06/07/2004 12:02 24,865 FP - Sarbanes fallacy.pdf pdf
M:24/11/2003 17:01 796,672 **SOX - e-book.exe exe**
M:23/11/2003 23:11 218,256 SOX - IT audit.pdf pdf
M:14/10/2003 22:22 10,981 SOX Assessment & Compliance Survey tool - PeopleVeiw Compliance Group.pdf pdf
M:23/11/2003 23:02 418,532 SOX Corp Trans FinServ.pdf pdf
M:11/09/2003 15:35 306,023 The Sarbanes-Oxley Act of 2002.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\Sarbanes-Oxley Act SOX\ ----- Folders: 0 Files: 11 Size: 3,698,221 Space: 3,698,221

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\Sustainability Reporting\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\Sustainability Reporting\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Capital Markets\ ----- Folders: 3 Files: 35 Size: 14,251,965 Space: 14,251,965

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Change Management\ ----- Folders: 0 Files: 2 Size: 188,017 Space: 188,017

M:22/11/2004 16:28 30,038 Taking charge of change.pdf pdf
M:13/04/2004 00:17 157,979 Top 7 Strategies for change in an organization.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Change Management\ ----- Folders: 0 Files: 2 Size: 188,017 Space: 188,017

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Cheskin\ ----- Folders: 0 Files: 1 Size: 54,974 Space: 54,974

M:14/08/2003 13:53 54,974 Cheskin - The evolving role of security, privacy and trust in a Digitized world.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Cheskin\ ----- Folders: 0 Files: 1 Size: 54,974 Space: 54,974

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Collaboration\ ----- Folders: 0 Files: 3 Size: 59,586 Space: 59,586

M:29/08/2003 02:50 28,672 *Abstract-MasonLefrere - Trust and Collaboration - e-learning.doc doc*

M:10/10/2003 22:33 29,868 Knowledge Management - Developing Trust Online - Communispace.pdf pdf

M:07/07/2004 03:59 1,046 *Shortcut to Trust Control and Risk in Strategic Alliances - framework - Das & Teng.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Collaboration\ ----- Folders: 0 Files: 3 Size: 59,586 Space: 59,586

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Communities\ ----- Folders: 0 Files: 1 Size: 32,209 Space: 32,209

M:26/01/2005 17:36 32,209 Main Critical Success Factors for Virtual Communities - kmss03_32.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Communities\ ----- Folders: 0 Files: 1 Size: 32,209 Space: 32,209

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Computing Systems\ ----- Folders: 0 Files: 2 Size: 341,348 Space: 341,348

M:07/10/2003 16:30 157,587 Active Trust Management for Autonomous Adaptive Survivable Systems.pdf pdf

M:13/03/2004 03:36 183,761 The Cook Report - Trust in Computer Networks - Ed Gerck.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Computing Systems\ ----- Folders: 0 Files: 2 Size: 341,348 Space: 341,348

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Conferences\ ----- Folders: 0 Files: 2 Size: 276,784 Space: 276,784

M:07/07/2003 14:24 64,000 *AttendList - First Interat iTrust Workshop on Trust Management in Dynamic Open Systems - Sept 2002.doc doc*

M:02/10/2003 18:44 212,784 TrustManagementConf_CFP.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Conferences\ ----- Folders: 0 Files: 2 Size: 276,784 Space: 276,784

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consultants\ ----- Folders: 0 Files: 2 Size: 13,340 Space: 13,340

M:29/10/2004 13:18 12,240 CAMC - Marsh Scrutiny provides warning to consultants.pdf pdf

M:22/11/2004 20:12 1,100 *Shortcut to I Love Our Consultant- but Can I Trust Him- I.T. CONSULTING...Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consultants\ ----- Folders: 0 Files: 2 Size: 13,340 Space: 13,340

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\ ----- Folders: 1 Files: 17 Size: 570,508 Space: 570,508

M:26/10/2004 19:49 29,830 Business Is Built on Consumer Confidence - Does Your Web Site...pdf pdf

M:18/11/2002 01:33 155,357 Consumer Protection for Electronic Commerce - Canadian principles.pdf pdf

M:24/04/2002 18:54 57 *Consumer Survey.url url*

M:13/11/2002 16:39 52,345 Consumers Association of Canada - Online Trust Survey.pdf pdf

M:20/01/2004 21:23 149,082 Consumers International - Key principles for the global information society.pdf pdf

M:13/12/2003 03:59 39,525 E-Shoppers are now e-spenders.pdf pdf

M:22/11/2002 21:56 20,638 Internet ScamBusters #57 - Tips of Holiday Shppers.pdf pdf

M:17/06/2002 12:10 20,269 Nokia trust core asset.pdf pdf

M:24/12/2003 12:43 42,163 Pivotal Press Release - Consumer Trust & CRM.pdf pdf

M:24/04/2002 18:54 1,325 *SHD122~1.LNK LNK*

M:17/11/2002 23:32 543 *Shortcut to Consumer Trust Research.Ink Ink*

M:24/04/2002 18:54 1,139 *Shortcut to Consumers Don't Trust E-Commerc.pdf.Ink Ink*

M:24/04/2002 18:54 1,553 *Shortcut to Electronic Security and Privacy 2001.Ink Ink*

M:24/04/2002 18:54 1,568 *Shortcut to Golin-Harris - Crisis in American Business.pdf.Ink Ink*

M:19/08/2004 18:32 1,179 *Shortcut to Golin-Harris - Trust in American Business.pdf.Ink Ink*

M:17/09/2002 00:49 21,356 WSJ - Buyer Beware - trust services.pdf pdf

M:17/09/2002 01:02 32,579 WSJ - Consumers buying warily.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\ ---A--- Folders: 6 Files: 1 Size: 889 Space: 889
M:05/04/2002 20:03 889 *Shortcut to Research on Consumer Confidence.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Cases and Stories\ ---A--- Folders: 0 Files: 1 Size: 97
M:11/08/2001 03:10 97 *Whales in the Minnesota River-.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Cases and Stories\ ---A--- Folders: 0 Files: 1 Size: 97

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Privacy\ ---A--- Folders: 0 Files: 2 Size: 136 Space: 13
M:11/08/2001 03:10 75 *Public Workshop on Online Profiling.url url*

M:11/08/2001 03:10 61 *What's News at Junkbusters - chriticism mostly on privacy.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Privacy\ ---A--- Folders: 0 Files: 2 Size: 136 Space: 13

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Services\ ---A--- Folders: 0 Files: 6 Size: 365 Space: 3
M:11/08/2001 03:10 99 *Consumer Confidence in your Website - about TrustUK.url url*

M:11/08/2001 03:10 62 *ePublicEye.com.url url*

M:11/08/2001 03:10 52 *TrustUK.url url*

M:11/08/2001 03:10 51 *Welcome to econsumer.gov #2.url url*

M:11/08/2001 03:10 51 *Welcome to econsumer.gov.url url*

M:11/08/2001 03:10 50 *Wine-Searcher; online price guide for vintage wines..url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Services\ ---A--- Folders: 0 Files: 6 Size: 365 Space: 3

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Source Guides - listings\ ---A--- Folders: 0 Files: 3 Si
M:11/08/2001 03:10 91 *E-COMP~1.URL URL*

M:11/08/2001 03:10 109 *Galaxy directory of Consumer Issues sites.url url*

M:11/08/2001 03:10 83 *NORTHE~1.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Source Guides - listings\ ---A--- Folders: 0 Files: 3 Si

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Studies\ ---A--- Folders: 0 Files: 6 Size: 3,104 Space: 3
M:11/08/2001 03:10 100 *Consumer Confidence.url url*

M:11/08/2001 03:10 62 *ECnow.com Top 10 Trends in 1999.url url*

M:11/08/2001 03:10 95 *Gomez.com - Airline site ratings - consumer confidence.url url*

M:17/11/2002 23:41 961 *Shortcut to Cheskin Research - Trust in Wired Americas.pdf.Ink Ink*

M:17/11/2002 23:41 945 *Shortcut to Cheskin Research on Trust - trustllrpt.pdf.Ink Ink*

M:17/11/2002 23:41 941 *Shortcut to Cheskin Research Trust Study - etrust.pdf.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Studies\ ---A--- Folders: 0 Files: 6 Size: 3,104 Space: 3

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Trust Criteria Guides\ ---A--- Folders: 0 Files: 7 Size: 3
M:11/08/2001 03:10 68 *Can You Trust Internet Information-.url url*

M:11/08/2001 03:10 114 *Consumer Protection.url url*

M:11/08/2001 03:10 74 *Electronic Commerce in Canada - Task Force.url url*

M:11/08/2001 03:10 81 *FREQUE~1.URL URL*

M:11/08/2001 03:10 75 *Internet Detective #2.url url*

M:11/08/2001 03:10 75 *Internet Detective.url url*

M:11/08/2001 03:10 95 *UCLACO~1.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\Trust Criteria Guides\ ---A--- Folders: 0 Files: 7 Size: 3

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\Consumer Trust Research\ ---A--- Folders: 6 Files: 26 Size: 5,456 Space: 5,456

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Consumer Trust\ ---A--- Folders: 7 Files: 43 Size: 575,964 Space: 575,964

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Contracts\ ---A--- Folders: 0 Files: 1 Size: 65,417 Space: 65,417

M:16/07/2004 17:46 65,417 *Contracts form the basis for trust in business.pdf pdf*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Contracts\ ----- Folders: 0 Files: 1 Size: 65,417 Space: 65,417

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Crime\ ----- Folders: 0 Files: 1 Size: 12,923 Space: 12,923

M:31/10/2004 15:43 12,923 NYT - More Corporate Crime or just prosecutions.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Crime\ ----- Folders: 0 Files: 1 Size: 12,923 Space: 12,923

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\ ----- Folders: 4 Files: 67 Size: 3,437,458 Space: 3,437,458

M:24/08/2004 12:47 158,200 ABP Investments - Good Corporate Governance pays off.pdf pdf
M:14/05/2004 13:08 112,281 BW - How to fix corporate governance.pdf pdf
M:17/09/2004 13:38 17,544 BW Online - September 6- 2004 - Commentary- Smoke- Mirrors- A...pdf pdf
M:08/01/2005 05:35 274,101 CEO Refresher - The importance of trust.pdf pdf
M:03/07/2002 16:39 27,366 EDS Management Trusted.pdf pdf
M:14/10/2004 14:50 24,835 G&M - Board Games - Boards recruit new faces - new visions.pdf pdf
M:15/10/2004 21:10 17,501 G&M - Board Games - Crisis Management.pdf pdf
M:18/10/2004 17:57 10,887 G&M - Board Games - Directors' experience lacking.pdf pdf
M:14/10/2004 14:58 14,259 G&M - Board Games - Director's performance goes under the microscope.pdf pdf
M:14/10/2004 14:56 14,857 G&M - Board Games - Failure rates remain in double digits.pdf pdf
M:14/10/2004 14:57 18,648 G&M - Board Games - For activist investors its all about how has the power.pdf pdf
M:12/10/2004 13:30 17,630 G&M - Board Games - full corporate governance - compensation criteria.pdf pdf
M:12/10/2004 13:28 15,800 G&M - Board Games - full corporate governance - composition criteria.pdf pdf
M:12/10/2004 13:32 16,520 G&M - Board Games - full corporate governance - disclosure criteria.pdf pdf
M:12/10/2004 13:31 16,542 G&M - Board Games - full corporate governance - shareholder rights criteria.pdf pdf
M:12/10/2004 13:26 22,723 G&M - Board Games - full corporate governance rankings.pdf pdf
M:14/10/2004 15:04 78 G&M - Board Games - Full rankings methodology.log log
M:14/10/2004 15:04 11,873 G&M - Board Games - Full rankings methodology.pdf pdf
M:14/10/2004 15:00 18,402 G&M - Board Games - Independence makes big gains in the boardroom.pdf pdf
M:14/10/2004 14:51 17,045 G&M - Board Games - Inside Canada's best boards.pdf pdf
M:14/10/2004 15:02 12,613 G&M - Board Games - TD moves beyond the tried and true.pdf pdf
M:12/10/2004 13:17 26,149 G&M - Bottom-ranked firms .pdf pdf
M:28/10/2004 15:45 24,661 G&M - Corporate America asks is Spitzer out of control - great perspective.pdf pdf
M:02/11/2002 12:54 16,969 G&M - Governance - the next generation.pdf pdf
M:12/10/2004 13:14 32,027 G&M - Independence makes big gains.pdf pdf
M:04/07/2002 13:36 21,269 G&M - Investors flee mutual funds.pdf pdf
M:26/09/2003 16:52 26,171 G&M - Old governance habits die hard.pdf pdf
M:28/10/2004 15:56 19,907 G&M - OSC issues guidelines.pdf pdf
M:28/10/2004 15:55 17,065 G&M - OSC to be more aggressive in divulging probes.pdf pdf
M:28/10/2004 16:00 17,092 G&M - Ovitz felt resented at Disney.pdf pdf
M:12/10/2004 13:15 30,926 G&M - Top-ranked firms .pdf pdf
M:28/02/2003 13:33 27,098 G&M - Transparency - It's here to stay.pdf pdf
M:18/06/2004 15:08 118,134 Global Agenda - restoring confidence at the board level - jamesturley.pdf pdf
M:18/06/2004 15:39 85,551 Global Agenda - Managing Corporate Risk and Responsibility - richardedelman.pdf pdf
M:12/02/2004 04:56 513,024 importance_of_tchg_ethics.ppt ppt
M:20/12/2003 01:32 120,630 Individual Balanced Scorecard - Individual vs. Collective Learning and Ethics.pdf pdf
M:29/07/2002 10:29 16,752 IW - CIO's role.pdf pdf
M:09/01/2005 18:25 221,920 KPMG - Building a Foundation of Trust - CorpGovnc_AssAdv2.pdf pdf
M:08/01/2005 05:44 25,739 Letting light into the boardroom.pdf pdf
M:24/08/2004 12:49 32,970 McKinsey studies on Corporate Governance and market performance.pdf pdf
M:06/09/2002 14:10 42,307 McKinsey Study - Higher valuation for better boards.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\ (continued)

M:03/04/2004 20:43 91,428 Mercury News - If CEOs don't step up, someone else will.pdf pdf
M:09/06/2004 20:38 91,390 Nortel's Board.pdf pdf
M:18/07/2002 00:38 32,934 NYT - Bush - Execs restore trust.pdf pdf
M:18/07/2002 00:47 15,446 NYT - Gallup employees trust Execs.pdf pdf
M:17/07/2002 18:30 12,660 NYT - Greenspan - Economy depends on trust.pdf pdf
M:18/07/2002 00:20 9,669 NYT - Hubbard capital markets and trust.pdf pdf
M:18/07/2002 01:11 20,188 NYT - McCain's article - New Rules 2.95.pdf pdf
M:18/07/2002 00:57 14,412 NYT - McCain's proposal.pdf pdf
M:18/07/2002 01:14 22,217 NYT - Morgan restored trust in railroads 2.95.pdf pdf
M:18/07/2002 00:28 32,420 NYT - Trust must begin with reports.pdf pdf
M:26/09/2003 16:52 93 Old gover.log log
M:08/01/2005 05:59 175,281 PCC Club of Chicago - Insights into managing reputations in new era of corporate governance.pdf pdf
M:18/07/2002 12:06 191,944 pwc_building_public_trust_summary.pdf pdf
M:30/10/2004 05:07 1,000 **Shortcut to BusinessWeek - Is Your Fund Manager On Your Side.Ink Ink**
M:18/07/2004 02:27 1,097 **Shortcut to Fast Company - Memo to CEOs - crossroads.pdf.Ink Ink**
M:18/07/2003 14:29 1,096 **Shortcut to WSJ - Bausch & Lomb's CEO Falso CEO Claim.pdf.Ink Ink**
M:24/08/2004 12:51 15,629 SocialFunds.com - better corp. governance pays off for large corps. in emerging mkts..pdf pdf
M:26/05/2004 11:21 19,362 Trusted Advisor - enron_trust.pdf pdf
M:15/10/2003 20:10 54,922 What is a Chief Ethics Officer.pdf pdf
M:02/07/2002 13:21 71,064 WSJ - The market can police itself.pdf pdf
M:17/07/2002 15:26 59,009 WSJ - Greenspan - Trust erode economy .pdf pdf
M:04/07/2002 12:39 38,929 WSJ - Market value rests on reputation.pdf pdf
M:19/07/2002 20:27 28,096 WSJ - Market-Economy Disconnect.pdf pdf
M:02/07/2002 13:11 96,344 WSJ - Restoration of CEO character.pdf pdf
M:17/07/2002 15:37 28,439 WSJ - Should Investors Trust.pdf pdf
M:17/07/2002 15:34 36,323 WSJ - Trust in the Systeml.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Canada\ ---A--- Folders: 0 Files: 5 Size: 56,776 Space: 56,776

M:18/07/2002 11:20 17,574 CPAB Rules.pdf pdf
M:18/07/2002 11:28 13,070 Critics not satisfied.pdf pdf
M:18/07/2002 01:06 12,333 G&M - CDN Oversight Body.pdf pdf
M:18/07/2002 11:30 12,824 Ottawa to intervene.pdf pdf
M:18/07/2003 14:31 975 **Shortcut to G&M - CEOs job to catch fraud.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Canada\ ---A--- Folders: 0 Files: 5 Size: 56,776 Space: 56,776

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Chief Ethics Officer\ ----- Folders: 0 Files: 1 Size: 55,558 Space: 55,558

M:15/10/2003 20:11 55,558 What is a Chief Ethics Officer.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Chief Ethics Officer\ ----- Folders: 0 Files: 1 Size: 55,558 Space: 55,558

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Director Liability\ ----- Folders: 0 Files: 1 Size: 12,480 Space: 12,480

M:24/10/2004 14:41 12,480 NYT - Business - Your Money - The Agenda- Can ...pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\Director Liability\ ----- Folders: 0 Files: 1 Size: 12,480 Space: 12,480

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\OSC\ ----- Folders: 0 Files: 2 Size: 1,057,327 Space: 1,057,327

M:02/11/2004 15:47 16,677 G&M - OSC would make CEOs certify books.pdf pdf
M:16/04/2004 13:05 1,040,650 OSC - New Disclosure and Governance.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\OSC\ ----- Folders: 0 Files: 2 Size: 1,057,327 Space: 1,057,327

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Governance\ ----- Folders: 4 Files: 76 Size: 4,619,599 Space: 4,619,599

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Social Responsibility\ ----- Folders: 0 Files: 4 Size: 3,074,248 Space: 3,074,248

M:16/07/2004 17:21 536,829 Accenture - The Business of Trust for World Economic Forum.pdf pdf
M:31/03/2004 14:35 2,271,089 GoodCompany-SummaryDocument.pdf pdf
M:13/12/2004 03:44 138,802 OIKOS_Bieker - Managing Corporate Sustainability with Balanced Scorecards.pdf pdf
M:08/06/2004 11:01 127,528 Red Herring - The Corporation - the movie.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Corporate Social Responsibility\ ----- Folders: 0 Files: 4 Size: 3,074,248 Space: 3,074,248

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Counterfeit\ ----- Folders: 0 Files: 2 Size: 1,841,152 Space: 1,841,152

M:23/09/2003 21:57 920,576 .pdf pdf
M:23/09/2003 21:57 920,576 Counderfeit directory worldwide.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Counterfeit\ ----- Folders: 0 Files: 2 Size: 1,841,152 Space: 1,841,152

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Credibility\ ----- Folders: 0 Files: 5 Size: 419,359 Space: 419,359

M:12/02/2004 03:32 87,673 8 Easy ways to boost credibility and online sales.pdf pdf
M:12/02/2004 03:41 118,650 Credibility - ethos the most potent of all means of persuasion.pdf pdf
M:02/01/2005 17:46 12,078 Credibility Counts - Five mistakes.pdf pdf
M:02/01/2005 11:14 14,873 Response Type Impact on Organizational Credibiltiy - Armed Forces.pdf pdf
M:12/02/2004 03:23 186,085 The Truth About Credibility.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Credibility\ ----- Folders: 0 Files: 5 Size: 419,359 Space: 419,359

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\CRM\ ----- Folders: 0 Files: 2 Size: 1,705,055 Space: 1,705,055

M:15/07/2003 12:15 1,662,845 crm_publicationen_Towards_a_Pattern_Language_for_Consumer_Trust.pdf pdf
M:12/01/2004 21:56 42,210 Pivotal - CRM as a Trust Enablers.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\CRM\ ----- Folders: 0 Files: 2 Size: 1,705,055 Space: 1,705,055

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Culture and Trust\ ---A--- Folders: 0 Files: 1 Size: 157,305 Space: 157,305

M:19/08/2002 18:40 157,305 Consumer Trust in an Internet Store - a cross-cultural validation.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Culture and Trust\ ---A--- Folders: 0 Files: 1 Size: 157,305 Space: 157,305

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Customers\ ----- Folders: 0 Files: 5 Size: 173,568 Space: 173,568

M:06/10/2004 19:02 44,918 Success Profiles - Age and the importance of Trust & Intagritiy - study.pdf pdf
M:06/10/2004 19:02 46,361 Success Profiles - Impact of Trust & Intagritiy on Client Satisfaction - study.pdf pdf
M:06/10/2004 19:01 46,190 Success Profiles - Impact of Trust & Intagritiy on Referrals - study.pdf pdf
M:06/10/2004 19:09 20,582 Success Profiles - Spend time developing a trustworthy firm - study.pdf pdf
M:16/07/2004 17:52 15,517 Value vs Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Customers\ ----- Folders: 0 Files: 5 Size: 173,568 Space: 173,568

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Decision Support\ ---A--- Folders: 0 Files: 2 Size: 88,557 Space: 88,557

M:14/10/2001 15:21 67,393 National Post FPMastering - A Decision Warehouse for all.pdf pdf
M:13/11/2002 15:22 21,164 NYT - IBM Gerstner's most important decision.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Decision Support\ ---A--- Folders: 0 Files: 2 Size: 88,557 Space: 88,557

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Digital Signatures\ ----- Folders: 0 Files: 1 Size: 39,865 Space: 39,865

M:06/07/2003 06:38 39,865 BaltimoreCaseStudyDiginotar.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Digital Signatures\ ----- Folders: 0 Files: 1 Size: 39,865 Space: 39,865

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Disclosure\ ----- Folders: 0 Files: 1 Size: 135,636 Space: 135,636

M:13/12/2004 02:51 135,636 Corporate Value Creation Intangibles and Disclosure.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Disclosure\ ----- Folders: 0 Files: 1 Size: 135,636 Space: 135,636

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Distribution\ ----- Folders: 0 Files: 1 Size: 113,221 Space: 113,221

M:03/04/2004 20:57 113,221 Industrial Distribution - Rx for Relationship Woes.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Distribution\ ----- Folders: 0 Files: 1 Size: 113,221 Space: 113,221

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Documents and Forms\ ---A--- Folders: 0 Files: 1 Size: 20,841 Space: 20,841

M:03/10/2002 12:07 20,841 PDF Catches On.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Documents and Forms\ ---A--- Folders: 0 Files: 1 Size: 20,841 Space: 20,841

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\ eBay\ ----- Folders: 0 Files: 17 Size: 2,045,361 Space: 2,045,361

M:20/12/2002 12:40 77,900 Datamonitor - eBay - a trust it can't build alone.pdf pdf

M:05/10/2003 18:26 1,510,613 Dynamics of Seller Reputation Strategy of ebay - Cabrel.pdf pdf

M:12/01/2005 04:34 150,983 eBay - Trust Safety and Privacy.pdf pdf

M:11/12/2002 17:54 16,462 G&M - Information highway robbery - eBay.pdf pdf

M:25/11/2002 13:56 31,505 Identity thieves strike eBay.pdf pdf

M:12/01/2005 04:32 17,696 Love, Honour and eBay - [Sunday Herald].pdf pdf

M:12/01/2005 04:29 11,208 Omidyar interview with PayPal re. trust.pdf pdf

M:10/06/2004 01:25 39,268 Red Herring - Shultz venture firm Maveron - eBay & drugstore.pdf pdf

M:12/01/2005 02:24 1,079 **Shortcut to Charles Rieger report on Trust - WP Draft (Feb 19).pdf.Ink Ink**

M:05/11/2002 15:27 1,122 **Shortcut to eBay – Extraordinary Success due to Extraordinary Trust.ppt.Ink Ink**

M:05/11/2002 15:27 760 **Shortcut to eBay Learns to Trust Again.pdf (2).Ink Ink**

M:10/06/2003 17:39 881 **Shortcut to eBay Learns to Trust Again.pdf.Ink Ink**

M:08/07/2004 12:46 875 **Shortcut to eBay wins new privacy commitment survey.Ink Ink**

M:17/11/2002 23:06 465 **Shortcut to eBay.Ink Ink**

M:12/01/2005 02:30 904 **Shortcut to eBay's battle against fraud.pdf.Ink Ink**

M:03/08/2004 01:47 24,646 Star - Painful lessons learned on eBay.pdf pdf

M:05/10/2003 17:02 158,994 Trust among straggers in Internet Transactions - Resnick.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\ eBay\ ----- Folders: 0 Files: 17 Size: 2,045,361 Space: 2,045,361

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Business\ ----- Folders: 2 Files: 44 Size: 17,703,449 Space: 17,703,449

M:02/08/2000 12:06 974,336 6 components of retailer trustworthiness - 020199trust.ppt ppt

M:30/05/2000 19:29 3,408,511 **bhrochester.EXE EXE**

M:30/05/2000 19:27 63,980 BHstrategyvision.lwp lwp

M:08/07/2002 14:17 356,596 Cheskin Research - Trust in Wired Americas.pdf pdf

M:02/08/2000 12:35 356,596 Cheskin Research on Trust - trustlrpt.pdf pdf

M:02/08/2000 12:37 586,059 Cheskin Research Trust Study - etrust.pdf pdf

M:07/06/2000 02:06 808,583 CPA Engagement V1.1.PRZ PRZ

M:29/08/2003 04:21 143,360 E-Business InfrastructureModels.ppt ppt

M:29/08/2003 04:33 101,376 E-Business%20Business%20Models[1].ppt ppt

M:07/02/2003 17:48 101,920 Friedman - Online Trust.pdf pdf

M:09/07/2002 00:51 211,405 From Sciology Trust to eTrust.pdf pdf

M:31/01/2003 13:36 176 **From usability to credibility On-line trust and how to build it.url url**

M:06/09/2002 11:47 62,325 G&M - Web site no-nos repel clients.pdf pdf

M:24/07/2002 16:10 420,299 Human factors - agents.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\ (continued)

M:11/02/2003 02:15	24,903	Ladah.com AllAdvantage Principles of Trust.pdf pdf
M:08/07/2002 16:58	24,680	philosophe.com - ecommerce messages.pdf pdf
M:08/07/2002 16:57	29,819	philosophe.com - ecommerce trust.pdf pdf
M:22/08/2002 20:58	12,014	PWC - E-business a matter of trust.pdf pdf
M:09/07/2002 01:46	18,274	References on trusted information systems .pdf pdf
M:09/07/2002 00:42	811,435	Role of Trust Intermediaries.pdf pdf
M:09/07/2002 01:51	995	Shortcut to More References on trusted information systems.pdf.Ink Ink
M:15/09/2000 22:00	79	SpotLife.url url
M:11/02/2003 02:18	36,595	Stanford - Web Credibility Research.pdf pdf
M:11/05/2000 15:29	1,888,281	swb5247g eMP Brochure FINAL.pdf pdf
M:16/01/2001 12:23	35,207	The Rise of Private Digital Markets - mkoppel_1.html html
M:11/02/2003 02:17	178	The Web Credibility Project Guidelines - Stanford University.url url
M:02/06/2000 00:01	98,452	TRSTBRKR.AG AG
M:31/05/2000 02:42	67,584	Trust framework wip.shs shs
M:08/01/2005 05:56	211,322	Trust Economy - aspects of reputation and trust building for SMEs - amcis02_trust.pdf pdf
M:16/07/2004 18:21	68,549	Trust Faith and Partnership.pdf pdf
M:24/07/2002 14:36	137,030	Trust in e-commrce vendors.pdf pdf
M:30/05/2000 21:17	136,715	Trusted e-business 2.PRZ PRZ
M:31/05/2000 15:10	81,653	Trusted e-business framework for B2B e-marketplaces.PRZ PRZ
M:29/05/2000 01:20	328,520	Trusted e-business Framework for minimizing liability.PRZ PRZ
M:29/05/2000 00:12	129,069	Trusted e-business Framework for WebID.PRZ PRZ
M:31/05/2000 12:56	118,627	Trusted e-business Market Strategy.PRZ PRZ
M:29/05/2000 00:11	147,061	Trusted e-business.PRZ PRZ
M:02/08/2000 12:32	247,808	trustllrpt.doc doc
M:12/05/2000 14:46	1,796,131	WCS eMP Presentation NMM.PRZ PRZ
M:31/05/2000 23:38	767,244	wcsmpelwp.lwp lwp
M:25/07/2002 14:58	471,262	Web Credibility study 2002.pdf pdf
M:30/05/2000 20:47	398,299	WebShpere Commerce Suite Marketplace Edition positioning document - e-marketplace.pdf pdf
M:30/05/2000 20:43	1,792,192	Welcome to e-Marketplace - emppdf.EXE EXE
M:30/05/2000 20:45	227,949	Welcome to e-Marketplace - wcsmpelwp.EXE EXE

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\Egger's work\ ---A--- Folders: 0 Files: 7 Size: 358,916 Space: 358,916

M:08/07/2002 14:51	70,825	CAHD2001_maximising_experienced_trustworthiness.pdf pdf
M:08/07/2002 17:05	32,463	Euroclix Study.pdf pdf
M:08/07/2002 17:09	47,048	Making e-commerce trustworthy - bled99.pdf pdf
M:08/07/2002 14:48	28,945	Security & Trust.pdf pdf
M:08/07/2002 17:06	17,911	Towards a model of trust in e-commerce - chi2000.pdf pdf
M:08/07/2002 14:42	40,563	Trust Model for E-Commerce.pdf pdf
M:08/07/2002 14:35	121,161	Trusting Gambling sites.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\Egger's work\ ---A--- Folders: 0 Files: 7 Size: 358,916 Space: 358,916

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\Supply Chain\ ---A--- Folders: 0 Files: 1 Size: 23,799 Space: 23,799

M:28/06/2002 04:21	23,799	Trust vital to supply chain.pdf pdf
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C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\Supply Chain\ ---A--- Folders: 0 Files: 1 Size: 23,799 Space: 23,799

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Business\ ----- Folders: 2 Files: 52 Size: 18,086,164 Space: 18,086,164

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\ ----- Folders: 3 Files: 41 Size: 16,023,861 Space: 16,023,861

M:03/10/2003 01:52	135,152	A Reputation-Based Trust Model for Peer-to-Peer eCommerce Communities.pdf pdf
M:11/12/2004 14:08	20,303	About - Five levels of Internet Marketing and the Sales Process.pdf pdf
M:12/04/2004 18:43	117,606	AIMS - Robert Gold - discussion on Trust Strategies.pdf pdf
M:13/09/2003 16:17	78	Article about HPL-2001-198 - Trust Services - A trust infrastructure for e-commerce.log log
M:13/09/2003 16:17	55,206	Article about HPL-2001-198 - Trust Services - A trust infrastructure for e-commerce.pdf pdf
M:15/08/2004 23:58	1,814,080	CBA - e-Commerce Comes of Age.pdf pdf
M:22/03/1998 07:04	124,416	CIT - ARAMCO Trust - Digital Economy.doc doc
M:01/06/1998 03:29	272,896	CIT- ARAMCO Presentation.ppt ppt
M:22/11/2004 20:06	27,052	ClickZ - How important is barnd to e-commerce.pdf pdf
M:10/01/2005 20:03	150,272	CNet - E-Commerce turns 10.pdf pdf
M:15/11/2004 21:39	428,032	Contributory Factors in Successful e-commerce - Sukses-rapp-03 okt2003-en.doc doc
M:29/10/2004 19:49	92,286	Do or Die - tips to make your e-tail site a success.pdf pdf
M:05/11/2004 02:08	112,036	e-Commerce for Construction Industry.pdf pdf
M:03/10/2003 02:16	353,189	e-Commerce Sector Study - Supply Chaim and Logistics.pdf pdf
M:27/01/2004 15:19	966,239	e-Commerce User Experience - Nielsen Norman Group - trust_042201.pdf pdf
M:17/10/2004 13:26	44,971	First Monday - E-commerce - the issues and challenges of creating trust - consumer.pdf pdf
M:18/11/2004 18:56	18,999	G&M - E-tailers fine tune sites in hopes of merry clickmas - wegert.pdf pdf
M:15/11/2004 21:41	1,029,165	Governance Mechanisms for Increasing Consumer Trust in Online Exchanges - COOK DISSERTATION REVISED.pdf pdf
M:29/08/2003 02:56	136,676	HPL-2001-198 - Trust Services - A trust infrastructure for e-commerce.pdf pdf
M:15/11/2004 21:45	747,326	IMRG ISIS - Internet Shopping is Safe - TRUST_ONLINE_white_paper.pdf pdf
M:13/09/2003 22:25	108	mngt-ge.log log
M:13/09/2003 22:25	38,398	mngt-ge.pdf pdf
M:13/09/2003 22:24	46	mngtlog
M:29/10/2004 19:54	72,998	Online Shopping Cart Abandonment rate - 2000.pdf pdf
M:15/11/2004 21:29	83,695	Patton - Technologies for Trust in Electronic Commerce - PJ2004-ECRJ.pdf pdf
M:07/10/2003 18:11	227,941	PhDResearchProposal_PaoloMassa - Trust-aware Decentralized Recommender Systems - research proposal.pdf pdf
M:17/10/2003 23:05	44,440	Red Herring - Consumer Trust in Web sites.pdf pdf
M:24/10/2003 11:59	1,134	Shortcut (2) to Red Herring - Global Business Dialogue on Electronic Commerce - GBDe.Ink Ink
M:24/10/2003 11:58	964	Shortcut to GBDe Brussels 2002 Recommendations.Ink Ink
M:24/10/2003 11:58	949	Shortcut to GBDe Miami 2000 Recommendations.Ink Ink
M:24/10/2003 11:58	949	Shortcut to GBDe Paris 1999 Recommendations.Ink Ink
M:24/10/2003 11:58	949	Shortcut to GBDe Tokyo 2001 Recommendations.Ink Ink
M:24/10/2003 11:58	949	Shortcut to GBDe Tokyo 2003 Recommendations.Ink Ink
M:08/12/2004 17:35	1,058	Shortcut to Multi-Story Trust and Online Retailer Strategies.pdf.Ink Ink
M:27/11/2004 05:13	1,361	Shortcut to NOETEBERG - Trusting the Web - thesis.Ink Ink
M:18/10/2003 15:22	1,134	Shortcut to Red Herring - Global Business Dialogue on Electronic Commerce - GBDe.Ink Ink
M:11/11/2003 22:08	78,110	Strategy & Business - Cybertrust - an economic imperative.pdf pdf
M:10/11/2004 21:59	10,784	TheStar.com - They click in- but all too few of them check out.pdf pdf
M:17/08/2004 13:56	7,168	Thumbs.db db
M:27/01/2004 15:36	8,622,924	Usability ROI - Nielsen Norman Group.pdf pdf
M:13/09/2003 22:33	181,822	WebPay - Identrus payment system - WITC Whitepaper1.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Advertising Online\ ----- Folders: 0 Files: 1 Size: 81,457 Space: 81,457
M:22/11/2004 16:22 81,457 The Perceived Value of Advertising.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Advertising Online\ ----- Folders: 0 Files: 1 Size: 81,457 Space: 81,457

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Canada\ ----- Folders: 0 Files: 4 Size: 1,127,210 Space: 1,127,210

M:06/01/2005 21:26 682,567 CeBI - fast_foward-en.pdf pdf
M:20/01/2005 14:12 441,941 Schellinck, Tony, Popa, Monica - Canadian Framework for Consumer Protection.pdf pdf
M:25/01/2005 16:10 1,276 **Shortcut to Canadian Ecommerce Principles2003_e.pdf.Ink Ink**
M:25/01/2005 16:10 1,426 **Shortcut to Consumer Protection for Electronic Commerce - Canadian principles.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Canada\ ----- Folders: 0 Files: 4 Size: 1,127,210 Space: 1,127,210

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Government's Role in e-Commerce Trust\ ----- Folders: 0 Files: 3 Size: 261,620 Spa

M:04/01/2005 16:56 105,013 Canadian Ecommerce Principles2003_e.pdf pdf
M:18/11/2002 01:33 155,357 Consumer Protection for Electronic Commerce - Canadian principles.pdf pdf
M:25/01/2005 16:09 1,250 **Shortcut to Schellinck, Tony, Popa, Monica - Canadian Framework for Consumer Protection.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\Government's Role in e-Commerce Trust\ ----- Folders: 0 Files: 3 Size: 261,620 Spa

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trustle-Commerce\ ----- Folders: 3 Files: 49 Size: 17,494,148 Space: 17,494,148

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Economic Development\ ----- Folders: 1 Files: 9 Size: 1,242,621 Space: 1,242,621

M:08/01/2005 05:13 133,234 Bridging Social Capital - an investment theory - apsabridgingsep1904.pdf pdf
M:26/10/2004 19:47 521,102 Business Trust initiative in South Africa.pdf pdf
M:23/06/2004 20:52 97,341 Economist - American Values - Living with a superpower.pdf pdf
M:28/05/2004 23:02 163,237 Excellent - Building Trust - Public Policy, Interpersonal Trust and Economic Development.pdf pdf
M:05/06/2004 13:27 1,104 **Shortcut to OECD - Policy influences on economic growth.Ink Ink**
M:19/08/2004 22:31 58,750 World Economic Forum - Global Surevey on Trust - Update 2004.pdf pdf
M:18/06/2004 16:10 60,146 **World Economic Forum - Results of the Survey on Trust - Part 2.html html**
M:18/06/2004 16:12 160,603 World Economic Forum - Results of the Survey on Trust.pdf pdf
M:23/06/2004 20:53 47,104 **WorldValuesMap2.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Economic Development\Consumer Confidence\ ----- Folders: 0 Files: 2 Size: 20,070 Space: 20,070

M:18/09/2004 02:41 9,612 G&M - US Consumer confidence dips.pdf pdf
M:29/10/2004 23:30 10,458 G&M - US Consumer confidence falls more than expected.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Economic Development\Consumer Confidence\ ----- Folders: 0 Files: 2 Size: 20,070 Space: 20,070

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Economic Development\ ----- Folders: 1 Files: 11 Size: 1,262,691 Space: 1,262,691

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Education\ ----- Folders: 0 Files: 1 Size: 1,213 Space: 1,213

M:29/05/2004 14:42 1,213 **Shortcut to Excellent - Building Trust - Public Policy, Interpersonal Trust and Economic Development.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Education\ ----- Folders: 0 Files: 1 Size: 1,213 Space: 1,213

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Learning\ ----- Folders: 0 Files: 4 Size: 2,924,395 Space: 2,924,395

M:11/09/2003 20:11 2,875,904 AOL @ school project - crane.ppt ppt
M:08/09/2003 13:29 34,115 G&M - Ticoll - MIT Initiative could revolutionize learning.pdf pdf
M:07/10/2003 14:27 1,024 **Shortcut to Abstract-MasonLefrere - Trust and Collaboration - e-learning.Ink Ink**
M:29/08/2003 02:51 13,352 Trust and Collaboration - their rolein e-learning and organizational transformation.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Learning\ ----- Folders: 0 Files: 4 Size: 2,924,395 Space: 2,924,395

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electrical Blackout\ ----- Folders: 0 Files: 1 Size: 25,825 Space: 25,825
M:15/08/2003 16:30 25,825 CNN - Collapse began in Ohio.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electrical Blackout\ ----- Folders: 0 Files: 1 Size: 25,825 Space: 25,825

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electronic Bill Presentment\ ----- Folders: 0 Files: 1 Size: 147,513 Space: 147,513
M:20/01/2004 21:43 147,513 Forrester - Electronic Invoice Presentment - value grows with complexity.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electronic Bill Presentment\ ----- Folders: 0 Files: 1 Size: 147,513 Space: 147,513

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electronic Voting\ ----- Folders: 0 Files: 1 Size: 14,939 Space: 14,939
M:28/11/2004 17:57 14,939 NYT- Electronic Voting.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Electronic Voting\ ----- Folders: 0 Files: 1 Size: 14,939 Space: 14,939

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\le-Marketplaces\ ----- Folders: 0 Files: 1 Size: 52,934 Space: 52,934
M:17/10/2003 20:31 52,934 Red Herring - Role of Trust in Chemical Exchanges.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\le-Marketplaces\ ----- Folders: 0 Files: 1 Size: 52,934 Space: 52,934

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Employee trust\ ---A--- Folders: 0 Files: 5 Size: 82,651 Space: 82,651
M:26/10/2004 11:55 10,380 G&M - Canada Post to set up snitch line.pdf pdf

M:20/09/2002 10:59 18,111 G&M - e-mail jokes influence emp mood.pdf pdf

M:22/10/2002 13:40 7,559 G&M - Scandals eroding employee trust - survey.pdf pdf

M:03/10/2002 11:16 12,544 Inmate found with blank police ID cards.pdf pdf

M:18/10/2002 21:13 34,057 WSJ - Bausch & Lomb's CEO Falso CEO Claim.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Employee trust\ ---A--- Folders: 0 Files: 5 Size: 82,651 Space: 82,651

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Eroding Sources of Trust\ ----- Folders: 0 Files: 1 Size: 89,105 Space: 89,105
M:03/04/2004 20:54 89,105 ComputerWorld - VeriSign Squandered Trust with DNS ploy.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Eroding Sources of Trust\ ----- Folders: 0 Files: 1 Size: 89,105 Space: 89,105

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Ethics\ ----- Folders: 0 Files: 10 Size: 1,064,813 Space: 1,064,813
M:13/12/2004 01:58 58,928 Business Ethics The Founding Principles.pdf pdf

M:03/01/2005 21:12 543,228 Center for Ethics in Ontario - Trust Sudy of Canadians - aiminghigh.pdf pdf

M:13/12/2004 03:38 74,522 Economic Value Added - A conscience for Business.pdf pdf

M:19/08/2002 12:13 15,190 G&M Ethics 101.pdf pdf

M:19/08/2002 12:09 18,985 G&M Ethics Guru in high demand.pdf pdf

M:30/03/2004 03:17 144 META - Is IT Ethical - mv0767_ram.ram ram

M:30/03/2004 03:17 315,281 META Group - Is IT Ethical.pdf pdf

M:15/10/2003 21:40 1,096 **Shortcut to WSJ - Bausch & Lomb's CEO Falso CEO Claim.pdf.Ink Ink**

M:22/06/2003 14:46 8,428 Tapscott - Transparency - values based enterprise.pdf pdf

M:22/06/2003 11:35 29,011 TheStar - Grub first, then Ethics.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Ethics\ ----- Folders: 0 Files: 10 Size: 1,064,813 Space: 1,064,813

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\ ----- Folders: 2 Files: 19 Size: 754,297 Space: 754,297
M:04/05/2002 00:38 28,376 Account Aggregation Matures around the world - accuracy of info discussed.pdf pdf

M:19/08/2004 17:16 25,696 BW - Breakdown in Banking.pdf pdf

M:20/08/2001 17:29 22,846 DOT-CO~1.PDF PDF

M:21/06/2002 01:26 68,389 Enron - The Nation.pdf pdf

M:09/01/2005 17:53 473,904 Interview with Financial Services Executive on Consumer Trust.pdf pdf

M:18/10/2003 15:14 45,004 Red Herring - Role of trust in online banking.pdf pdf

M:03/10/2002 11:25 13,067 Sell-order clitch spooks markets.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\ (continued)

M:24/04/2002 18:38 1,302 **SH133F~1.LNK LNK**
M:24/04/2002 18:49 1,389 **SH6C4E~1.LNK LNK**
M:24/04/2002 18:49 1,333 **Shortcut to E-chequing in Canada.pdf.Ink Ink**
M:24/04/2002 18:38 1,111 **Shortcut to IBM developing Trusted e-payments software.pdf.Ink Ink**
M:05/05/2002 10:38 970 **Shortcut to Online Banking Confidence all-time high in UK.pdf.Ink Ink**
M:24/04/2002 19:09 1,003 **Shortcut to Re- Wealth Mgt. Solutions for Financial Services.pdf.Ink Ink**
M:20/06/2002 18:13 934 **Shortcut to Risk Management Technoloyp at Fls up.pdf.Ink Ink**
M:24/04/2002 18:44 1,054 **Shortcut to Trusted ePayments - from Kathy Troidle - 010501.ppt.Ink Ink**
M:24/04/2002 18:38 1,150 **Shortcut to Ttrusted e-Payments Internal 7-23-01.prz.Ink Ink**
M:24/04/2002 19:08 1,005 **Shortcut to Wealth Management.ZIP.Ink Ink**
M:05/05/2002 10:38 886 **Shortcut to WealthManagementAnalysis.lwp.Ink Ink**
M:29/08/2003 02:28 64,878 Trust enablement - the key to the future of electronic payments.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\Basel II\ ----- Folders: 0 Files: 5 Size: 1,885,143 Space: 1,885,143

M:10/10/2003 18:26 105,451 Basel Commettee - cunsultative.pdf pdf
M:09/10/2003 14:05 105,451 Basel II - the new capital accord - third consultative paper April 2003 - overview .pdf pdf
M:09/10/2003 14:11 939,609 OverviewBaselIIIGARP.pdf pdf
M:09/10/2003 14:15 657,254 Richard Boulton - Basel II - A regulators overview .pdf pdf
M:09/10/2003 14:10 77,378 us_implementation of Basel II.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\Basel II\ ----- Folders: 0 Files: 5 Size: 1,885,143 Space: 1,885,143

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\Investment\ ----- Folders: 0 Files: 1 Size: 12,356 Space: 12,356

M:24/09/2004 12:41 12,356 G&M- Skepticism over funds seen deepening.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\Investment\ ----- Folders: 0 Files: 1 Size: 12,356 Space: 12,356

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Financial Services\ ----- Folders: 2 Files: 25 Size: 2,651,796 Space: 2,651,796

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\ ----- Folders: 2 Files: 32 Size: 1,268,144 Space: 1,268,144

M:12/02/2002 20:48 84 **10 Commandments of Verifying That an Order is Not Fraudulent.url url**
M:12/02/2002 20:51 12,155 2001 Internet Fraud Statistics.pdf pdf
M:12/02/2002 20:50 20,360 **2001Internet Fraud Statistics.htm htm**
M:12/02/2002 20:48 93 **American Banker article re. value of SET for fraud protection 1999.url url**
M:17/09/2002 00:38 34,412 eBay's battle against fraud.pdf pdf
M:26/04/2002 12:16 12,608 e-mail scams .pdf pdf
M:19/02/2004 21:12 147,184 Exommerce News - Is Fraud Prevention Preventing Profits.pdf pdf
M:13/01/2000 20:10 37,888 **first report - 1-14-00.doc doc**
M:21/05/1999 13:28 88,456 FraudAwareness.PRZ PRZ
M:13/12/2002 13:03 61,939 G&M - Behaviour Analytics.pdf pdf
M:17/10/2002 17:53 11,414 G&M - CEOs job to catch fraud.pdf pdf
M:19/08/2002 12:07 11,976 G&M Story on resume fraud.pdf pdf
M:06/06/2002 02:02 218,802 Gartner - Online Transaction Fraud.pdf pdf
M:12/06/2002 11:23 22,240 Internet Wire Hoax.pdf pdf
M:28/11/2002 15:30 18,811 Mindwave fraud study - Holiday Bells vs. Security Alar.pdf pdf
M:28/11/2002 13:00 5,616 National Fraud Center Releases Top 10 Identity Fraud Tips.pdf pdf
M:12/02/2002 20:57 23,243 ScamBusters Top 10 Internet Scams .pdf pdf
M:21/01/2000 16:21 108,544 **second report - 1-20-00.doc doc**

M:03/08/2002 17:02 1,015 **Shortcut (2) to Internet Fraud UP - 2001 Study.pdf.Ink Ink**
M:04/07/2001 18:58 452 **Shortcut to 02Fraud.doc.Ink Ink**
M:03/08/2002 16:58 947 **Shortcut to Copycat sites.pdf.Ink Ink**
M:04/07/2001 18:58 503 **Shortcut to fraud_survey.html.Ink Ink**
M:12/02/2002 20:48 1,280 **Shortcut to Internet Fraud UP - 2001 Study.pdf.Ink Ink**
M:17/09/2002 00:39 1,120 **Shortcut to VISA - e-commerece is a major fraud source - COMPUTERWORLD Online News.doc.Ink Ink**
M:12/02/2002 20:48 1,356 **Shortcut to Watchdog - Net fraud isn't slowing down - CNET.doc.Ink Ink**
M:28/08/2003 13:04 36,352 Trust Assessment of Verisign's Fraud Protection Solution.ppt ppt
M:12/02/2002 20:48 69 **VerifyFraud.com Credit Card Fraud Site.url url**
M:28/08/2003 12:33 184,906 Verisign Whitepaper on Fraud.pdf pdf
M:26/06/2002 13:39 53,063 WorldCom Fraud.pdf pdf
M:04/08/2002 18:28 31,182 WSJ - Fraud follows failure.pdf pdf
M:17/09/2002 00:54 32,938 WSJ - Getting your money back.pdf pdf
M:09/10/2001 20:18 87,136 zdnet - e-tailers defenseless against fraud.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\Identity Theft\ ---A--- Folders: 0 Files: 10 Size: 239,418 Space: 239,418

M:28/06/2002 14:42 57,320 Consumer wary of Net gatekeepers.pdf pdf
M:03/10/2002 12:26 93 G&M - Identity thieves plunder the Net.log log
M:03/10/2002 12:26 27,553 G&M - Identity thieves plunder the Net.pdf pdf
M:28/06/2002 14:40 65,280 Identity Thieves G&M.pdf pdf
M:26/11/2002 14:11 7,949 Largest Identity theft ring in US history busted.pdf pdf
M:28/11/2002 13:21 13,595 NYT - Identity-Theft Case Exposes Threat of Rogue Insiders.pdf pdf
M:28/06/2002 14:43 65,055 Road to rebuilding credit.pdf pdf
M:11/12/2002 17:55 849 **Shortcut to G&M - Information highway robbery - eBay.pdf.Ink Ink**
M:25/11/2002 13:57 801 **Shortcut to Identity thieves strike eBay.pdf.Ink Ink**
M:28/11/2002 13:02 923 **Shortcut to National Fraud Center Releases Top 10 Identity Fraud Tips.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\Identity Theft\ ---A--- Folders: 0 Files: 10 Size: 239,418 Space: 239,418

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\Scams\ ----- Folders: 0 Files: 1 Size: 171,579 Space: 171,579

M:16/02/2003 16:02 171,579 Automobile-Escrow scam.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\Scams\ ----- Folders: 0 Files: 1 Size: 171,579 Space: 171,579

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Fraud\ ----- Folders: 2 Files: 43 Size: 1,679,141 Space: 1,679,141

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Funds\ ----- Folders: 0 Files: 4 Size: 81,777 Space: 81,777

M:30/10/2004 05:06 23,992 BusinessWeek - Is Your Fund Manager On Your Side.pdf pdf
M:31/10/2004 15:54 24,085 BW - In Your Fund Manager On Your Side.pdf pdf
M:22/11/2004 14:34 12,981 G&M - Fund companies tinker with sales charges.pdf pdf
M:28/10/2004 15:53 20,719 G&M - Fund firms OSC in talks for group deal.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Funds\ ----- Folders: 0 Files: 4 Size: 81,777 Space: 81,777

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Gartner on Trust\ ---A--- Folders: 0 Files: 11 Size: 3,935,307 Space: 3,935,307

M:06/06/2002 01:55 58,385 AOL's Instant Messenger - layout.pdf pdf
M:06/06/2002 01:53 98,081 AOL's Instant Messenger.pdf pdf
M:15/10/2002 19:11 98,378 Ford - dynamic trust.pdf pdf
M:10/06/2002 19:15 483,682 Gartner - Security & Trust.pdf pdf
M:06/06/2002 01:50 55,219 Need for 'Dynamic Trust' - layout.pdf pdf
M:06/06/2002 01:43 98,377 Need for 'Dynamic Trust'.pdf pdf
M:06/06/2002 01:58 196,766 Privacy in a Secure Setting - layout.pdf pdf
M:06/06/2002 01:57 255,993 Privacy in a Secure Setting.pdf pdf
M:07/05/2002 13:22 2,412,544 Roadshow_Opening_and_Overview.pps pps
M:03/08/2002 14:59 1,203 **SHORTC~1.LNK LNK**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Gartner on Trust\ (continued)

M:18/11/2002 18:56 176,679 Static vs. Dynamic Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Gartner on Trust\ ---A--- Folders: 0 Files: 11 Size: 3,935,307 Space: 3,935,307

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\GIS\ ----- Folders: 0 Files: 1 Size: 4,008,407 Space: 4,008,407

M:07/10/2003 14:05 4,008,407 Complexity in Global Information Infrastructures - system of trust needed.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\GIS\ ----- Folders: 0 Files: 1 Size: 4,008,407 Space: 4,008,407

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Globalization\ ----- Folders: 0 Files: 1 Size: 147,272 Space: 147,272

M:13/03/2004 20:31 147,272 The Star - Pop goes globalization.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Globalization\ ----- Folders: 0 Files: 1 Size: 147,272 Space: 147,272

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government\ ----- Folders: 0 Files: 7 Size: 183,589 Space: 183,589

M:02/07/2002 13:31 23,763 Credibility gap in accounting books.pdf pdf

M:28/06/2002 05:15 16,451 Excellence in Government.pdf pdf

M:12/03/2003 11:55 37,180 G&M - Forget God - Un us we trust.pdf pdf

M:02/10/2004 13:50 885 *Shortcut to Dimensions in institutional trust - media.Ink Ink*

M:21/11/2002 18:36 899 *Shortcut to Research for e-Government.Ink Ink*

M:02/10/2004 13:44 800 *Shortcut to Trust in US institutions.Ink Ink*

M:02/10/2004 13:29 103,611 The effects of e-government on trust and confidence in government.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government\ ----- Folders: 0 Files: 7 Size: 183,589 Space: 183,589

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government Initiatives\ ----- Folders: 1 Files: 4 Size: 728,261 Space: 728,261

M:03/09/2003 13:18 20,253 AP - Government Not considered reliable in case of attack.pdf pdf

M:21/12/2004 06:27 650,240 ControlTrustPerformanceAccountability.ppt ppt

M:18/10/2003 15:03 731 *Shortcut to Government's Role in e-Commerece Trust.Ink Ink*

M:06/07/2003 06:27 57,037 UK Parliament Report - Proposal for building Confidence in Electronic Commerce.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government Initiatives\Canadian Government\ ----- Folders: 0 Files: 3 Size: 975,065 Space: 975,065

M:08/01/2005 06:05 71,805 Risk-Trust-REV.PDF PDF

M:28/01/2005 17:57 63,348 TBS - Management Accountability Framework.pdf pdf

M:29/08/2003 02:46 839,912 Trust and Confidence Online.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government Initiatives\Canadian Government\ ----- Folders: 0 Files: 3 Size: 975,065 Space: 975,065

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Government Initiatives\ ----- Folders: 1 Files: 7 Size: 1,703,326 Space: 1,703,326

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Healthcare\ ----- Folders: 0 Files: 3 Size: 360,735 Space: 360,735

M:26/10/2004 19:54 294,151 Building trust in healthcare.pdf pdf

M:06/07/2003 06:15 65,656 Health Informatics - In web we trust (HIPAA).pdf pdf

M:07/10/2003 16:09 928 *Shortcut to Trust corrolated with Innovation in Hospitals.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Healthcare\ ----- Folders: 0 Files: 3 Size: 360,735 Space: 360,735

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Healthcare Trust\ ---A--- Folders: 0 Files: 5 Size: 1,525,233 Space: 1,525,233

M:28/09/2002 01:28 14,065 Canadian Patient Safety Institute.pdf pdf

M:15/11/2004 21:53 1,356,673 MedCertain Project.pdf pdf

M:23/07/2002 12:04 127,615 Privacy Pharma Legal US Canada.pdf pdf

M:13/12/2002 13:56 1,055 *Shortcut to A Survey of Trus in Internet Applications - Gandison & Sloman.pdf.Ink Ink*

M:09/10/2002 22:40 25,825 WSJ - Going Online to Make Life-and-Death Decisions.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Healthcare Trust\ ---A--- Folders: 0 Files: 5 Size: 1,525,233 Space: 1,525,233

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Hotels\ ----- Folders: 0 Files: 1 Size: 97,614 Space: 97,614
M:03/04/2004 20:06 97,614 KeepMedia - Boutique Hotels Uneven Elegance.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Hotels\ ----- Folders: 0 Files: 1 Size: 97,614 Space: 97,614

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\HP\ ----- Folders: 0 Files: 2 Size: 5,805,129 Space: 5,805,129
M:29/08/2003 03:23 2,933,321 HPL-2001-32 - Customer Survey - Trust issues and customer reactions to e-services.pdf pdf

M:29/08/2003 03:09 2,871,808 TSL Website Slides Jan 03 - Trust Infrastructure for e-commerce.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\HP\ ----- Folders: 0 Files: 2 Size: 5,805,129 Space: 5,805,129

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\HR\ ----- Folders: 0 Files: 4 Size: 76,761 Space: 76,761

M:01/10/2003 18:49 25,494 Oracle background checks.pdf pdf

M:17/06/2004 19:35 1,667 *Shortcut to Trust Measurement Metrics - highlights.Ink Ink*

M:17/06/2004 19:36 1,274 *Shortcut to Trust Measurement Metrics.Ink Ink*

M:14/06/2004 20:50 48,326 Trust Deficit and framework- incl. quote from Duxbury.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\HR\ ----- Folders: 0 Files: 4 Size: 76,761 Space: 76,761

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Human Trust Factors\ ----- Folders: 0 Files: 2 Size: 102,863 Space: 102,863

M:24/08/2004 13:54 4 *HBR - Your managerial intuition - how much can you trust it.html html*

M:14/11/2003 12:08 102,859 Society for Neuroscience - Trust begets hormone - Oxytocin may help humans bond.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Human Trust Factors\ ----- Folders: 0 Files: 2 Size: 102,863 Space: 102,863

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Humour & Anecdodes\ ----- Folders: 1 Files: 6 Size: 3,057,315 Space: 3,057,315

M:02/10/2004 13:59 101,038 Confidence quotes.pdf pdf

M:15/10/2004 20:25 18,727 dilbert - Ethics - 2004114644015.gif gif

M:10/11/2002 14:20 1,815 Golf Club - Husband and Wife.txt txt

M:08/11/2002 18:46 88,380 NYT - On the Internet, nobody knows you're a dog.jpg jpg

M:21/10/2004 13:37 1,929,851 Trust Bush.wmv wmv

M:20/10/2004 13:47 917,504 trust.mpg.mpeg mpeg

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Humour & Anecdodes\Dilbert on Trust\ ----- Folders: 0 Files: 20 Size: 455,269 Space: 455,269

M:22/10/2002 13:52 13,979 Dilber - Investment banker 2 - dilbert2036575021022.gif gif

M:24/12/2002 14:27 15,098 Dilbert - Anti-itch - dilbert2030482021224.gif gif

M:12/03/2003 11:41 17,407 Dilbert - Cell phone not working - dilbert2008129430312.gif gif

M:04/02/2003 17:33 16,878 Dilbert - Hired guy with many problems - dilbert2003026096701.gif gif

M:20/02/2003 11:35 16,526 Dilbert - Honest job applicant - dilbert20012193830219.gif gif

M:22/10/2002 13:54 15,307 Dilbert - Investment Banker 1 - dilbert2731510021021.gif gif

M:14/03/2003 20:22 14,147 Dilbert - Just in time inventory strategy - dilbert2003048776314.gif gif

M:16/10/2002 11:37 15,095 Dilbert - Marketing.gif gif

M:04/02/2003 17:28 15,873 Dilbert - Mood-altering drug - dilbert20182904030204.gif gif

M:26/02/2003 12:25 16,897 Dilbert - New Product Demo - dilbert20182909030225.gif gif

M:26/02/2003 12:28 14,180 Dilbert - Paying annual fee monthly - dilbert20012193930226.gif gif

M:04/02/2003 17:29 14,184 Dilbert - Prescription - dilbert23658070030203.gif gif

M:14/02/2003 00:14 15,408 Dilbert - Reference Check - dilbert20012193730212.gif gif

M:06/01/2003 13:25 16,653 Dilbert - self-evaluation - dilbert27315870030106.gif gif

M:19/11/2002 12:53 15,274 Dilbert - Sheep invention - dilbert2033251021119.gif gif

M:11/12/2002 19:46 15,390 Dilbert - Show better financial results - dilbert2002032121211.gif gif

M:31/10/2002 12:03 18,586 Dilbert - trial - dilbert2002182881031.gif gif

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Humour & Anecdodes\Dilbert on Trust\ (continued)

M:04/02/2003 17:32 112,843 Dilbert - You're right Dilbert - dilbert2003020522582.gif gif
M:26/02/2003 12:27 14,616 Dilbet - Pretending to work - dilbert23658180030224.gif gif
M:15/10/2004 20:54 60,928 Thumbs.db db

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Humour & Anecdodes\Dilbert on Trust\ ----- Folders: 0 Files: 20 Size: 455,269 Space: 455,269

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Humour & Anecdodes\ ----- Folders: 1 Files: 26 Size: 3,512,584 Space: 3,512,584

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Management\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Management\Competitive Initiatives - Identity Management\ ----- Folders: 0 Files: 1 Size: 5:

M:22/01/2003 23:17 53,939 PWC&BU-1.PDF PDF

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Management\Competitive Initiatives - Identity Management\ ----- Folders: 0 Files: 1 Size: 5:

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Management\ ----- Folders: 1 Files: 1 Size: 53,939 Space: 53,939

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Theft\ ----- Folders: 0 Files: 9 Size: 896,774 Space: 896,774

M:11/12/2003 03:46 32,987 BW - FACT legislation vs. ID Theft.pdf pdf
M:21/09/2003 14:25 108 G&M - How safe is your identity.log log
M:21/09/2003 14:25 72,860 G&M - How safe is your identity.pdf pdf
M:11/09/2003 19:46 47,445 Group fights online ID Theft.pdf pdf
M:24/10/2004 14:37 22,796 NYT - Business - Your Money - Identity Theft l...pdf pdf
M:20/01/2004 21:04 70,652 PIAC - Identity Theft - The need for better consumer protection - excec summary.pdf pdf
M:20/01/2004 21:04 465,135 PIAC - Identity Theft - The need for better consumer protection - full text.pdf pdf
M:20/01/2004 21:02 69,558 PIAC - Identity Theft - The need for better consumer protection - press release.pdf pdf
M:29/01/2004 15:49 115,233 Pre-Paid Legal Services - Identity Theft Shield.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Identity Theft\ ----- Folders: 0 Files: 9 Size: 896,774 Space: 896,774

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Immigration Consultants\ ----- Folders: 0 Files: 1 Size: 23,666 Space: 23,666

M:27/09/2004 14:14 23,666 G&M - Immigration consultants group sparks anger.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Immigration Consultants\ ----- Folders: 0 Files: 1 Size: 23,666 Space: 23,666

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Important and Relevant Documents\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Important and Relevant Documents\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Information\ ----- Folders: 0 Files: 1 Size: 27,648 Space: 27,648

M:02/01/2005 17:31 27,648 Assessing Credibility of Information online and offline - cmsassess.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Information\ ----- Folders: 0 Files: 1 Size: 27,648 Space: 27,648

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Innovation\ ----- Folders: 0 Files: 1 Size: 114,156 Space: 114,156

M:07/10/2003 16:07 114,156 Trust corrolated with Innovation in Hospitals.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Innovation\ ----- Folders: 0 Files: 1 Size: 114,156 Space: 114,156

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Insurance & Brokers\ ----- Folders: 0 Files: 12 Size: 242,407 Space: 242,407

M:28/10/2004 16:12 90 BW - The Secret World of Marsh Mac.log log
M:28/10/2004 16:12 87,101 BW - The Secret World of Marsh Mac.pdf pdf
M:22/11/2004 14:31 13,079 G&M - Exotic incentives for brokers raise concerns.pdf pdf
M:24/10/2004 14:55 10,826 G&M - Greenberg under gun as scandal deepens at Marsh & McLennan.pdf pdf
M:24/10/2004 14:54 10,905 G&M - Group urges review of commissions.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Insurance & Brokers\ (continued)

M:28/10/2004 13:23 21,770 G&M - Has US insurance business changed for good.pdf pdf
M:22/10/2004 12:45 10,607 G&M - How contingent payments work.pdf pdf
M:28/10/2004 15:38 20,725 G&M - Insurers bow to pressure to disclose commissions.pdf pdf
M:22/10/2004 12:41 13,088 G&M - Insurers brokers reviewing hidden commissions.pdf pdf
M:28/10/2004 15:41 19,478 G&M - Ontario seeks review of sales commissions.pdf pdf
M:29/10/2004 13:38 13,288 G&M - Probe targets insurers, brokers.pdf pdf
M:31/10/2004 15:45 21,450 NYT - Spitzer Goes Hunting for his next trophy.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Insurance & Brokers\ ----- Folders: 0 Files: 12 Size: 242,407 Space: 242,407

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Insured Guarantees Warranties\ ----- Folders: 0 Files: 1 Size: 78,470 Space: 78,470

M:05/11/2004 01:43 78,470 Insured Warranty - Bicklaw.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Insured Guarantees Warranties\ ----- Folders: 0 Files: 1 Size: 78,470 Space: 78,470

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Intelligence\ ----- Folders: 0 Files: 1 Size: 623,616 Space: 623,616

M:01/03/2004 15:11 623,616 Vself - E_Content_Searcher.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Intelligence\ ----- Folders: 0 Files: 1 Size: 623,616 Space: 623,616

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Internet Infrastructure and Trust\ ----- Folders: 0 Files: 3 Size: 548,606 Space: 548,606

M:10/10/2003 19:36 478,429 Building the Augmented Social Network - whitepaper.pdf pdf
M:10/10/2003 19:34 23,874 Monty Solomon's - Augmented Social Network - Abstract.pdf pdf
M:17/10/2003 23:02 46,303 Red Herring - Government's role in Internet Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Internet Infrastructure and Trust\ ----- Folders: 0 Files: 3 Size: 548,606 Space: 548,606

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Investment Advisors\ ----- Folders: 0 Files: 2 Size: 22,070 Space: 22,070

M:24/09/2003 11:44 93 TheStar - Certified advisers decry horror stories.log log
M:24/09/2003 11:44 21,977 TheStar - Certified advisers decry horror stories.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Investment Advisors\ ----- Folders: 0 Files: 2 Size: 22,070 Space: 22,070

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Investments\ ----- Folders: 0 Files: 3 Size: 57,127 Space: 57,127

M:02/11/2002 12:13 16,526 G&M - Bad Research.pdf pdf
M:12/08/2004 12:18 20,347 G&M - Ethical Investment proving a hard sell in Canada.pdf pdf
M:02/11/2002 11:51 20,254 G&M - P-E Ratios just part of equation.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Investments\ ----- Folders: 0 Files: 3 Size: 57,127 Space: 57,127

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\iTrust\ ----- Folders: 0 Files: 3 Size: 53,276 Space: 53,276

M:25/08/2003 02:41 24,064 **Engineered Trust-enablement.doc doc**
M:27/08/2003 13:46 8,948 Engineered Trust-enablement.pdf pdf
M:02/09/2003 04:30 20,264 Second Internal iTrust Workshop on Trust - Agenda - Sept 2003.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\iTrust\ ----- Folders: 0 Files: 3 Size: 53,276 Space: 53,276

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Justice\ ----- Folders: 0 Files: 1 Size: 885 Space: 885

M:02/10/2004 14:03 885 **Shortcut to Public Trust and Confidence in the Courts.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Justice\ ----- Folders: 0 Files: 1 Size: 885 Space: 885

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Knowledge Management\ ----- Folders: 0 Files: 6 Size: 625,929 Space: 625,929

M:06/07/2002 17:30 126,728 Knowledge Management.pdf pdf
M:23/06/2004 03:12 1,046 **Shortcut to IBV - Trust and knowledge sharing - AT comments.Ink Ink**
M:23/06/2004 03:12 976 **Shortcut to IBV - Trust and knowledge sharing.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Knowldedge Management\ (continued)

M:07/10/2003 14:01 243,223 Trust Faith and Hope - Convera.pdf pdf
M:15/04/2002 11:50 25,600 **Trusting knowledge resources for KM.doc doc**
M:16/11/2002 19:11 228,356 Types of Trust related to Knowledge Management.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Knowldedge Management\ ----- Folders: 0 Files: 6 Size: 625,929 Space: 625,929

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Leadership\ ----- Folders: 0 Files: 13 Size: 1,497,206 Space: 1,497,206

M:13/12/2004 02:26 184,031 05. Towards an Integrative Model of Leadership.pdf pdf
M:09/01/2005 18:23 226,317 Building Competitive Organizations through Leadership basedon trust and empowerment'.pdf pdf
M:17/08/2004 14:14 75,702 Building Internal Trust.pdf pdf
M:03/11/2004 16:00 100,777 Clip1.jpg jpg
M:09/09/2004 15:42 97,324 Fast Company - Trust Based Technologies - Horse whisper inspired leadership training.pdf pdf
M:13/10/2004 17:35 311,835 HBR - What new CEO's need to Know .pdf pdf
M:22/11/2004 17:37 122,978 Ivey - How leaders communicate.pdf pdf
M:13/12/2004 04:37 36,779 REBrown Leadership Article.pdf pdf
M:22/11/2004 16:31 25,137 The CEO Refresher - Building Internal Trust.pdf pdf
M:17/11/2004 17:07 7,680 Thumbs.db db
M:26/10/2004 14:18 108,490 Tom Peters poll re. most important roll of leader.jpg jpg
M:13/04/2004 00:44 159,558 Top 7 Character traits of extraordinary leaders.pdf pdf
M:17/08/2004 13:57 40,598 Winning principles to guide CEOs and boards of NGOs.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Leadership\ ----- Folders: 0 Files: 13 Size: 1,497,206 Space: 1,497,206

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Learning\ ----- Folders: 0 Files: 3 Size: 420,209 Space: 420,209

M:19/03/2004 21:15 118,834 BW - Where are the jobs.pdf pdf
M:27/02/2004 12:53 231,629 EASI - Internet Debacle - an alternate view .pdf pdf
M:11/11/2003 22:00 69,746 Karen Stephenson's Quantum Theory of Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Learning\ ----- Folders: 0 Files: 3 Size: 420,209 Space: 420,209

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Legal\ ----- Folders: 0 Files: 12 Size: 346,552 Space: 346,552

M:30/09/2004 13:56 25,561 Fiduciary Relationships in Fundraising - Aids Society for Children case.pdf pdf
M:11/05/2002 18:53 38,640 IBM non-repudiation whitepaper - NRWhite.lwp lwp
M:11/08/2001 03:10 76 **LAW & THE NET- Steptoe & Johnson's Specialized Page on Internet-related legal issues..url url**
M:24/06/2002 12:52 14,071 Law partnerships matter of trust.pdf pdf
M:06/07/2002 17:26 86,436 Legal Protocol for truted documents.pdf pdf
M:11/05/2002 18:55 174,652 non-repudiation%20overview .zip zip
M:30/09/2004 13:57 976 **Shortcut to Benefits of Trusting - fiduciary.pdf.Ink Ink**
M:30/09/2004 14:10 1,278 **Shortcut to Benefits of Trusting.Ink Ink**
M:24/04/2002 18:11 1,144 **Shortcut to Electronic Signatures - AlphaTrust - ebizQ.pdf.Ink Ink**
M:24/04/2002 18:46 1,517 **Shortcut to Trust Transfer legal issues - Stephen Wu.pdf.Ink Ink**
M:24/06/2002 12:55 859 **Shortcut to Trust v. Law.pdf.Ink Ink**
M:30/09/2004 19:47 1,342 **Shortcut to Trusting and non-trusting - contracts vs fiduciary - Boston University - Frankel.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Legal\ ----- Folders: 0 Files: 12 Size: 346,552 Space: 346,552

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Liquidity\ ---A--- Folders: 0 Files: 1 Size: 97 Space: 97

M:11/08/2001 03:10 97 **Liquidity Myths.url url**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Liquidity\ ---A--- Folders: 0 Files: 1 Size: 97 Space: 97

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\London Contacts\ ----- Folders: 0 Files: 20 Size: 2,595,755 Space: 2,595,755

M:24/07/2003 21:42 688,640 Farez Rahman - biometrics and mobile devices.ppt ppt
M:24/07/2003 21:38 254,976 Farez Rahman - cambridge-trust-mgmt - Learning to rely on other's opinion.ppt ppt
M:24/07/2003 21:36 99,735 **Farez Rahman - citation - A distributed trust model.doc doc**
M:24/07/2003 21:35 36,252 **Farez Rahman - citation - A distributed trust model.html html**
M:24/07/2003 21:40 139,264 Farez Rahman - dwacos99 - Relying on trust to find reliable information.ppt ppt
M:24/07/2003 21:27 74,479 Farez Rahman - dwacos99 paper - application example.pdf pdf
M:24/07/2003 21:40 60,416 Farez Rahman - hicss33 - Supporting trust in virtual communities.ppt ppt
M:24/07/2003 21:26 70,175 Farez Rahman - hicss33 paper - how things work generally.pdf pdf
M:24/07/2003 21:43 42,496 Farez Rahman - ipv6sec - IPv6 Security Mechanisms and considerations.ppt ppt
M:24/07/2003 21:32 14,298 Farez Rahman - levnprob - Problem with trusting recommenders.pdf pdf
M:24/07/2003 21:42 38,912 Farez Rahman - micc97s - Using recommendations for managing trust.ppt ppt
M:24/07/2003 21:45 135,168 Farez Rahman - mobgrp3 - The insecurity of mobile systems.ppt ppt
M:24/07/2003 21:44 55,808 Farez Rahman - nspw 97slides - A distributed trust model.ppt ppt
M:24/07/2003 21:38 237,056 Farez Rahman - sclyde-trust-mgmt - Processing recommendations in a distributed TM.ppt ppt
M:24/07/2003 21:45 27,136 **Farez Rahman - simslide - Desiging a simulation for a distributed TM.doc doc**
M:24/07/2003 23:56 26,222 Fazer Rahmad - pgptm-edi.pdf pdf
M:24/07/2003 21:30 112,461 Fazer Rahmad - pgptm-edi.ps ps
M:24/07/2003 23:56 137 Fazer Rahmad - micc97 - Using recommenders.log log
M:24/07/2003 23:56 73,016 Fazer Rahmad - micc97 - Using recommenders.pdf pdf
M:24/07/2003 21:33 409,108 Fazer Rahmad - micc97 - Using recommenders.ps ps

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\London Contacts\ ----- Folders: 0 Files: 20 Size: 2,595,755 Space: 2,595,755

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Major Trust Initiatives\ ----- Folders: 0 Files: 9 Size: 6,482,177 Space: 6,482,177

M:18/10/2003 17:27 948,837 GBDe Brussels 2002 Recommendations.pdf pdf
M:24/10/2003 12:01 11,098 GBDe Brussels Agreement Declaration.pdf pdf
M:18/10/2003 17:30 1,047,051 GBDe Miami 2000 Recommendations.pdf pdf
M:18/11/2003 04:05 313,021 GBDe NY Summit2003FinalAttendance.pdf pdf
M:18/11/2003 03:41 2,080,515 GBDe NYC_Recommendations 2003.pdf pdf
M:18/10/2003 17:32 261,365 GBDe Paris 1999 Recommendations.pdf pdf
M:18/10/2003 17:33 889,053 GBDe Tokyo 2001 Recommendations.pdf pdf
M:18/10/2003 17:29 889,053 GBDe Tokyo 2003 Recommendations.pdf pdf
M:18/10/2003 15:21 42,184 Red Herring - Global Business Dialogue on Electronic Commerce - GBDe.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Major Trust Initiatives\ ----- Folders: 0 Files: 9 Size: 6,482,177 Space: 6,482,177

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Market Research and Articles on Trust\ ---A--- Folders: 0 Files: 30 Size: 2,255,562 Space: 2,255,562

M:04/09/2001 17:20 20,574 Copycat sites.pdf pdf
M:03/10/2001 14:49 85,474 First Monday - Cooking Pot Markets - reputation.pdf pdf
M:02/10/2001 12:04 231,355 First Monday - Trust in electronic markets.pdf pdf
M:08/07/2002 22:06 738,167 Golin Harris - Trust Survey Executive Summary - .pdf pdf
M:28/06/2002 03:42 15,656 Golin-Harris - Crisis in American Business.pdf pdf
M:28/06/2002 03:36 19,197 Golin-Harris - Trust in American Business.pdf pdf
M:02/08/2001 19:11 41,781 IN0696~1.PDF PDF
M:02/08/2001 20:06 59,742 IN3188~1.PDF PDF
M:02/08/2001 19:24 267,621 IN4869~1.PDF PDF
M:02/08/2001 20:08 37,283 IN785F~1.PDF PDF

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Market Research and Articles on Trust\ (continued)

M:06/09/2002 18:48	53,206	Information Highways - Rob Brickman - A crisis of trust.pdf pdf
M:02/08/2001 20:05	59,737	InformationWeek - Suppliers and Partners.PDF PDF
M:02/08/2001 20:00	82,139	InformationWeek article - Ethics of Data - Privacy.pdf pdf
M:02/08/2001 19:39	83,755	InformationWeek Article - The Trust Imperative.pdf pdf
M:02/08/2001 19:41	54,380	InformationWeek sidebar - Collaboration Mantra - Trust, but Verify.pdf pdf
M:02/08/2001 19:47	71,126	INORMA~1.PDF PDF
M:04/09/2001 17:20	21,289	Internet Fraud UP - 2001 Study.pdf pdf
M:13/07/2002 12:39	13,456	Ipsos-Reid Canadian Study of Consumer Confidence.pdf pdf
M:18/09/2001 17:54	120,811	NATION~1.PDF PDF
M:18/09/2001 14:10	113,821	NATION~2.PDF PDF
M:14/11/2002 00:36	32,323	ONLINE~1.PDF PDF
M:05/05/2002 10:47	5,579	Secnews- Frost & Sullivan Trust main inhibitor to MSS in EU.pdf pdf
M:03/08/2002 14:38	1,135	Shortcut to Cheskin Research - Trust in Wired Americas.pdf.Ink Ink
M:03/08/2002 14:38	1,119	Shortcut to Cheskin Research on Trust - trustllrpt.pdf.Ink Ink
M:03/08/2002 14:38	1,115	Shortcut to Cheskin Research Trust Study - etrust.pdf.Ink Ink
M:07/09/2001 13:26	981	Shortcut to e-Marketplace ROI report - ROI%20Various.doc.Ink Ink
M:24/04/2002 20:06	1,085	Shortcut to IBM - CPA PKI Market Analysis RFP Response - Final.pdf.Ink Ink
M:28/06/2002 05:11	855	Shortcut to Trust at 30 year low.pdf.Ink Ink
M:03/05/2002 23:56	14,422	Trust - the stumbling block for e-business - National P0st.pdf pdf
M:05/09/2001 11:19	6,378	yankee-online-privacy.htm htm

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Market Research and Articles on Trust\ ---A--- Folders: 0 Files: 30 Size: 2,255,562 Space: 2,255,562

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Marketing\ ----- Folders: 0 Files: 9 Size: 840,052 Space: 840,052

M:24/09/2001 18:26	181,331	FastCompany - Trust in the Future - Trustmarks and Lovemarks.pdf pdf
M:14/03/2004 16:20	192,260	Frugalmarketing - Are you trustworthy.pdf pdf
M:14/03/2004 16:26	189,401	Frugalmarketing - Credibility - skyrocket response rates 57%.pdf pdf
M:04/03/2004 18:07	114,271	Marketing - It's a trust game - Kim Brooks.pdf pdf
M:19/08/2002 18:09	36,565	Marketing - its a trust game.pdf pdf
M:19/08/2002 18:08	25,223	Practicing Trust-based Marketing.pdf pdf
M:13/12/2004 03:22	47,707	The Impact of Perceived Corporate Brand Values on Brand Preferences.pdf pdf
M:13/12/2004 22:43	36,768	Trust-based Marketing.pdf pdf
M:16/09/2002 20:57	16,526	Value of Advertising vs. PR.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Marketing\ ----- Folders: 0 Files: 9 Size: 840,052 Space: 840,052

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\MBA Crriculum\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\MBA Crriculum\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Measuring Trust\ ----- Folders: 0 Files: 2 Size: 36,402 Space: 36,402

M:02/10/2004 12:53	35,093	Reflections on Trust and Confidence - O'Hare.pdf pdf
M:12/01/2005 14:39	1,309	Shortcut to Trust Research Issues.pdf.Ink Ink

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Measuring Trust\ ----- Folders: 0 Files: 2 Size: 36,402 Space: 36,402

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Media\ ----- Folders: 0 Files: 4 Size: 54,322 Space: 54,322

M:31/10/2004 15:25	15,609	NYT - The Public Editor - Analysts say experts are hazardous to your newspaper.pdf pdf
M:31/10/2004 15:22	14,436	NYT - When No Fact Goes Unchecked.pdf pdf
M:02/10/2004 13:50	885	Shortcut to Dimensions in institutional trust - media.Ink Ink
M:02/10/2004 13:20	23,392	USAToday - Trust in media keeps on slipping.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Media\ ----- Folders: 0 Files: 4 Size: 54,322 Space: 54,322

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Methodology\ ----- Folders: 1 Files: 3 Size: 100,567 Space: 100,567

M:03/04/2004 20:30 98,826 ComputerWorld - de Jager - Building e-trust.pdf pdf
M:17/04/2004 15:40 1,633 *Shortcut to Preliminary Trust Analysis vs System Rules w sample policy statements.Ink Ink*
M:09/09/2004 19:09 108 Survey - Trust- the Foundation of Innovation - Q3-13.log log

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Methodology\Studies\ ----- Folders: 0 Files: 2 Size: 26,345 Space: 26,345

M:09/09/2004 19:10 6,692 Survey - Trust- the Foundation of Innovation - Q1-2.pdf pdf
M:09/09/2004 19:09 19,653 Survey - Trust- the Foundation of Innovation - Q3-13.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Methodology\Studies\ ----- Folders: 0 Files: 2 Size: 26,345 Space: 26,345

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Methodology\ ----- Folders: 1 Files: 5 Size: 126,912 Space: 126,912

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Military\ ----- Folders: 0 Files: 1 Size: 41,904 Space: 41,904

M:29/08/2003 03:54 41,904 National vulnerability intensifies as infrastructure reliance grows.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Military\ ----- Folders: 0 Files: 1 Size: 41,904 Space: 41,904

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Mutual Funds\ ----- Folders: 0 Files: 1 Size: 98,917 Space: 98,917

M:03/04/2004 20:24 98,917 Kiplinger's - Give Us Funds to Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Mutual Funds\ ----- Folders: 0 Files: 1 Size: 98,917 Space: 98,917

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Article\ ----- Folders: 0 Files: 5 Size: 87,182 Space: 87,182

M:26/08/2003 13:30 19,968 *5 Steps to Trust.doc doc*
M:26/08/2003 13:34 19,968 *7 Steps to Trust.doc doc*
M:27/08/2003 03:51 19,968 *7 Trust-enabling Steps to a Handshake you can Bank on.doc doc*
M:27/08/2003 04:26 8,334 Handshake.jpg jpg
M:28/08/2003 13:13 18,944 Handshake.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Article\ ----- Folders: 0 Files: 5 Size: 87,182 Space: 87,182

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Authorship Online\ ----- Folders: 0 Files: 1 Size: 23,053 Space: 23,053

M:29/08/2003 02:15 23,053 IBM Global Services - PKI Services.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Authorship Online\ ----- Folders: 0 Files: 1 Size: 23,053 Space: 23,053

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Initiatives\ ----- Folders: 0 Files: 1 Size: 9,762 Space: 9,762

M:26/09/2003 19:26 9,762 Member Survey Response for ISOC.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\My Initiatives\ ----- Folders: 0 Files: 1 Size: 9,762 Space: 9,762

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\NASA\ ----- Folders: 0 Files: 2 Size: 10,363,665 Space: 10,363,665

M:27/08/2003 03:19 10,330,897 NASA Columbia Shuttle Accident Report - CAIB_lowres_full.pdf pdf
M:09/12/2003 14:23 32,768 Trust Assessment of NASA's Columbia accident report recommendations.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\NASA\ ----- Folders: 0 Files: 2 Size: 10,363,665 Space: 10,363,665

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Neurology of Trust\ ----- Folders: 0 Files: 1 Size: 133,208 Space: 133,208

M:30/03/2004 00:59 133,208 Brain Waves- The Neurobiology of Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Neurology of Trust\ ----- Folders: 0 Files: 1 Size: 133,208 Space: 133,208

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Not for Profit\ ----- Folders: 1 Files: 16 Size: 2,613,945 Space: 2,613,945

M:28/05/2004 22:00 279,391 Community Networking and Social Capital.pdf pdf
M:17/08/2004 14:23 137,412 Creating Trust Intentionally.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Not for Profit\ (continued)

M:12/02/2004 05:20	123,694	Frictionless Fundraising.pdf pdf
M:24/04/2004 13:10	118,843	G&M - Consider board service with charity.pdf pdf
M:05/01/2005 23:35	33,233	G&M - Donors swamp charities - disclose have enough.pdf pdf
M:24/04/2004 13:16	122,739	G&M - Greater Toronto Airport Authority Loss triples.pdf pdf
M:24/04/2004 13:02	99,052	G&M - Most Canadians would-be organ doners.pdf pdf
M:06/10/2004 14:23	19,014	G&M - TD makes move into charity foundation business.pdf pdf
M:24/04/2004 12:51	131,822	G&M - TV fest's woes - non-profits need good governacne too.pdf pdf
M:24/08/2004 13:38	599,034	HBR - Can public trust in nonprofits.pdf pdf
M:24/08/2004 13:39	155,585	HBR - Mining gold in not-for-profit brands.pdf pdf
M:24/04/2004 13:38	167,584	ICNL - Rules for good governance.pdf pdf
M:24/04/2004 13:47	146,663	Self-regulation of the voluntary sector in Canada.pdf pdf
M:02/01/2005 17:16	97,666	TakeTenMinutes - Considerations for Fund Raising.pdf pdf
M:24/04/2004 13:35	274,360	Trends in self-regulation and transparency of nonprofits in the US.pdf pdf
M:24/04/2004 13:21	107,853	TS - Immigration advisors to face tougher rules.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Not for Profit\Governance\ ----- Folders: 0 Files: 2 Size: 438,451 Space: 438,451

M:16/10/2004 03:52	296,448	Building Strong & Ethical Foundations.ppt ppt
M:18/06/2004 14:29	142,003	governance_and_ownership_of_microfinance.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Not for Profit\Governance\ ----- Folders: 0 Files: 2 Size: 438,451 Space: 438,451

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Not for Profit\ ----- Folders: 1 Files: 18 Size: 3,052,396 Space: 3,052,396

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Omidyar.net\ ----- Folders: 0 Files: 2 Size: 71,168 Space: 71,168

M:24/12/2004 16:48	39,424	<i>Gill Hope.doc doc</i>
M:09/12/2004 02:52	31,744	<i>Truth Honesty and Honor.doc doc</i>

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Omidyar.net\ ----- Folders: 0 Files: 2 Size: 71,168 Space: 71,168

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Online Trust\ ----- Folders: 1 Files: 13 Size: 5,936,695 Space: 5,936,695

M:11/12/2004 02:41	46,623	Browser Exploit with address-less pop up browser windows.pdf pdf
M:14/12/2003 15:10	36,352	BW - Comparison sites.pdf pdf
M:29/09/2004 18:57	682,567	CeBI - fast_foward 5.0 report - en.pdf pdf
M:29/09/2004 19:04	1,327,926	CeBI - Net Impact Study 2004.pdf pdf
M:06/12/2003 15:43	42,022	Friendster - a little cash goes a long way.pdf pdf
M:03/12/2003 23:57	2,694,464	From Interactions to Transactions - egger2003trust.pdf pdf
M:14/10/2004 18:19	9,623	G&M - Not-so-blind dating.pdf pdf
M:08/12/2004 12:27	195,591	Multi-Story Trust and Online Retailer Strategies.pdf pdf
M:05/10/2003 18:42	284,315	Perspectives on Performance - e-Commerce Loyalty role of trust.pdf pdf
M:05/10/2003 17:18	362,294	reputation-litigation relative value - Bakos.pdf pdf
M:05/10/2003 18:29	155,478	social_capital_inclusive_networks_economic_performance.pdf pdf
M:14/12/2003 15:10	36,348	t.pdf pdf
M:21/09/2004 14:49	63,092	trust-gauge-whitepaper.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Online Trust\Selling Online - Broadhead's book\ ----- Folders: 0 Files: 3 Size: 385,228 Space: 385,228

M:04/03/2004 17:39	129,317	First 25 references to trust in Selling Online - Broadhead.pdf pdf
M:04/03/2004 17:39	128,592	Second 25 references to trust in Selling Online - Broadhead.pdf pdf
M:04/03/2004 17:40	127,319	Third 25 references to trust in Selling Online - Broadhead.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Online Trust\Selling Online - Broadhead's book\ ----- Folders: 0 Files: 3 Size: 385,228 Space: 385,221

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Online Trust\ ----- Folders: 1 Files: 16 Size: 6,321,923 Space: 6,321,923

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Opportunities\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Opportunities\AOL\ ----- Folders: 0 Files: 2 Size: 180,075 Space: 180,075

M:10/09/2003 20:19 51,316 AOL Scrambling to halt the exodus.pdf pdf
M:10/09/2003 19:32 128,759 News.com - AOL CEO Barry Schuler.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Opportunities\AOL\ ----- Folders: 0 Files: 2 Size: 180,075 Space: 180,075

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Opportunities\ ----- Folders: 1 Files: 2 Size: 180,075 Space: 180,075

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Organizational\ ----- Folders: 0 Files: 11 Size: 1,816,506 Space: 1,816,506

M:13/02/2002 13:50 523,929 Charles Handy on the value of commitment and trust .PDF PDF
M:07/10/2003 18:07 66,241 EURAM Paper Searle Wilson - Trust across borders with multinational project teams .pdf pdf
M:14/11/2002 02:07 80,998 FastCompany - Trust for Change - how trust can facilitate change within a company.pdf pdf
M:10/09/2002 01:11 181,980 Organizational Trust Control & Risk.pdf pdf
M:07/10/2003 18:10 657,111 Research Proposal for Trust in Virtual Teams .pdf pdf
M:19/11/2002 13:39 141 **SHORTC~1.URL URL**
M:09/07/2002 02:30 1,007 **Shortcut to Trust in cross-functional teams - measuring trust.pdf.Ink Ink**
M:13/04/2004 00:10 153,024 Top 7 Ways to Measure your organization's trust.pdf pdf
M:16/07/2004 17:56 45,218 Trust and perceived organizational effectiveness.pdf pdf
M:13/04/2004 11:20 70,316 US corporated trend away from fixed cost employment.pdf pdf
M:16/07/2004 18:16 36,541 Value of Building Trust in the Workplace.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Organizational\ ----- Folders: 0 Files: 11 Size: 1,816,506 Space: 1,816,506

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Outsourcing\ ----- Folders: 1 Files: 16 Size: 1,016,512 Space: 1,016,512

M:23/06/2004 04:03 27,750 Balancing Trust and Accountability.pdf pdf
M:28/09/2004 13:54 26,965 BW - Is outsourcing on the Outs.pdf pdf
M:06/01/2004 12:31 34,146 BW - The changing face of offshore programming.pdf pdf
M:23/06/2004 03:28 42,479 CIO - The Confidence Game.pdf pdf
M:25/02/2004 18:00 166,630 Dynamic Value Advisors - Outsourcing articles.pdf pdf
M:23/06/2004 03:36 325,854 Managing Complex IT Outsourcing.pdf pdf
M:22/11/2004 20:13 185,625 Outsourcing a decision of trsut.pdf pdf
M:23/06/2004 04:09 25,547 Scaling the Hurdle of Trust.pdf pdf
M:28/06/2002 04:29 16,473 Select suppliers on trust.pdf pdf
M:21/04/2004 19:07 1,562 **Shortcut to Academy2002 - Val Adamo - WSIB - value of IBM trust to clients.Ink Ink**
M:23/06/2004 03:56 27,177 Successful BPO Contract Renegotiation.pdf pdf
M:23/06/2004 03:42 29,729 Team Building - manager's first job is building trust.pdf pdf
M:22/11/2004 20:15 34,276 The Confidence Game - EXPERT ADVICE - CIO Magazine Oct 15-2001.pdf pdf
M:23/06/2004 04:12 9,492 The Trust Factors.pdf pdf
M:23/06/2004 04:21 33,398 ZDNet - The Road to Outsourcing Success - maturity model.pdf pdf
M:23/06/2004 04:20 29,409 ZDNet - The Road to Outsourcing Success - part 1.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Outsourcing\ISM\ ----- Folders: 0 Files: 4 Size: 45,130 Space: 45,130

M:04/02/2003 13:41 11,723 G&M - Data processing star faces privacy questions.pdf pdf
M:04/02/2003 13:45 10,804 G&M - Hard disk worth a few dollars but data precious.pdf pdf
M:04/02/2003 13:40 12,782 G&M - Missing computer disk spurs suit.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Outsourcing\ISM\ (continued)

M:05/02/2003 13:17 9,821 G&M - Regina police recover missing hard drive.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Outsourcing\ISM\ ----- Folders: 0 Files: 4 Size: 45,130 Space: 45,130

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Outsourcing\ ----- Folders: 1 Files: 20 Size: 1,061,642 Space: 1,061,642

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Partnering\ ----- Folders: 0 Files: 1 Size: 106,036 Space: 106,036

M:26/10/2004 19:43 106,036 Building Internal Trust A Key Partnering Strategy.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Partnering\ ----- Folders: 0 Files: 1 Size: 106,036 Space: 106,036

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Payments\ ----- Folders: 0 Files: 2 Size: 1,125,301 Space: 1,125,301

M:18/02/2003 12:43 1,082,569 PaymentsRelatedResearchProjects.ZIP ZIP

M:18/10/2003 21:23 42,732 Red Herring - Transactor server-based wallet.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Payments\ ----- Folders: 0 Files: 2 Size: 1,125,301 Space: 1,125,301

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Peppers & Rogers Group\ ----- Folders: 0 Files: 14 Size: 1,264,144 Space: 1,264,144

M:30/06/2004 16:41 18,360 Dollars and sense of a trusted agency.pdf pdf

M:30/06/2004 15:56 405,798 Martha Rogers.bmp bmp

M:08/07/2004 12:46 875 *Shortcut to eBay wins new privacy commitment survey.lnk lnk*

M:30/06/2004 16:40 180,206 Slide - 21st century - managing information is key.pdf pdf

M:30/06/2004 16:33 85,123 Slide - Enhancing path to the customer.pdf pdf

M:30/06/2004 16:38 85,926 Slide - Responsible Informatin Stewardship.pdf pdf

M:30/06/2004 16:39 75,244 Slide - Strategic Guidelines.pdf pdf

M:30/06/2004 16:36 64,710 Slide - Trus at all-time low.pdf pdf

M:30/06/2004 16:35 75,545 Slide - Trust Builders.pdf pdf

M:30/06/2004 16:37 65,413 Slide - Trust Busters.pdf pdf

M:30/06/2004 16:36 77,413 Slide - Yankelovich study - Consequences to Business.pdf pdf

M:30/06/2004 16:34 25,749 Trust tools for tough times.pdf pdf

M:30/06/2004 16:21 91,136 Trusted Agency.pdf pdf

M:30/06/2004 16:33 12,646 Why Customers Trust Certain Companies.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Peppers & Rogers Group\ ----- Folders: 0 Files: 14 Size: 1,264,144 Space: 1,264,144

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Perceived Value\ ----- Folders: 0 Files: 3 Size: 608,771 Space: 608,771

M:12/04/2004 20:01 195,783 Introduction to Customer Value Analysis CVA.pdf pdf

M:13/04/2004 00:46 255,472 Top 10 ways to increase the perceived value of your product.pdf pdf

M:13/04/2004 00:33 157,516 Top 7 ways to give higher perceived levels of service.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Perceived Value\ ----- Folders: 0 Files: 3 Size: 608,771 Space: 608,771

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Personal\ ----- Folders: 0 Files: 2 Size: 223,683 Space: 223,683

M:08/09/2003 13:16 36,948 TheStar - Logged on for Life.pdf pdf

M:07/10/2003 14:02 186,735 Trust and Collective Action - Concepts and Casualties.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Personal\ ----- Folders: 0 Files: 2 Size: 223,683 Space: 223,683

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pharmaceutical\ ----- Folders: 1 Files: 10 Size: 270,603 Space: 270,603

M:03/09/2003 13:23 21,003 AP - Internet Trust Firms Ailing.pdf pdf

M:09/09/2004 14:33 13,581 CBC News - CBC News- Medical journals push for release of all...pdf pdf

M:28/03/2004 01:46 77,428 ITBusiness - Pharmacists prescribe Industry Portal.pdf pdf

M:07/04/2004 21:12 77,124 NY Daily News - Blame Canada scammers for blocking Rx imports.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pharmaceutical (continued)

M:18/09/2003 16:14 93 Rx&D position on drug advertising in Canada.log log
M:18/09/2003 16:16 34,752 Rx&D position on drug advertising in Canada.pdf pdf
M:16/09/2003 12:33 108 The Star - Illinois wants Canadian drugs.log log
M:16/09/2003 12:33 25,517 The Star - Illinois wants Canadian drugs.pdf pdf
M:16/09/2003 12:34 93 The Star editorial - Case for legalizing drug advertising in Canada.log log
M:16/09/2003 12:34 20,904 The Star editorial - Case for legalizing drug advertising in Canada.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pharmaceutical\Internet Pharmacies ----- Folders: 0 Files: 1 Size: 17,612 Space: 17,612

M:06/10/2004 14:33 17,612 G&M - MD tells hearing he never co-signed prescriptions - Canadian Drugstore.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pharmaceutical\Internet Pharmacies ----- Folders: 0 Files: 1 Size: 17,612 Space: 17,612

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pharmaceutical ----- Folders: 1 Files: 11 Size: 288,215 Space: 288,215

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Phishing ----- Folders: 0 Files: 1 Size: 22,876 Space: 22,876

M:16/01/2005 21:06 22,876 Verified by VISA.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Phishing ----- Folders: 0 Files: 1 Size: 22,876 Space: 22,876

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pictures ----- Folders: 0 Files: 1 Size: 234,445 Space: 234,445

M:22/09/2004 14:30 234,445 Crystal_Spring_Water-Taste_you_can_trust.JPG JPG

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pictures ----- Folders: 0 Files: 1 Size: 234,445 Space: 234,445

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pictures of Advertising ----- Folders: 0 Files: 1 Size: 234,445 Space: 234,445

M:22/09/2004 14:30 234,445 Chrystal Springs - 105_0507.JPG JPG

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Pictures of Advertising ----- Folders: 0 Files: 1 Size: 234,445 Space: 234,445

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\PKI ----- Folders: 1 Files: 2 Size: 449,489 Space: 449,489

M:09/01/2005 22:49 164,264 Independent Trust Intermediary Service - IIS2002a.pdf pdf
M:09/01/2005 22:54 285,225 Trust - A distributed cognition approach - 2002-12.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\PKI\Healthcare ----- Folders: 0 Files: 1 Size: 682,703 Space: 682,703

M:06/07/2003 05:06 682,703 ChimeTrust - John Lynch Testimony to NCVHS.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\PKI\Healthcare ----- Folders: 0 Files: 1 Size: 682,703 Space: 682,703

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\PKI ----- Folders: 1 Files: 3 Size: 1,132,192 Space: 1,132,192

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\ R--A-- Folders: 2 Files: 60 Size: 9,229,820 Space: 9,229,820

M:25/10/2002 14:10 586,240 *CIPS IBM Trust Brochure v7.doc doc*
M:24/04/2002 18:33 482 desktop.ini ini
M:29/05/2003 18:51 209,408 Fabian - Trust - In An Online World.ppt ppt
M:24/04/2002 17:36 1,637 *SH157A~1.LNK LNK*
M:24/04/2002 17:36 1,465 *SH171C~1.LNK LNK*
M:24/04/2002 17:42 1,337 *SH280E~1.LNK LNK*
M:24/04/2002 17:42 1,337 *SH2CE1~1.LNK LNK*
M:24/04/2002 17:43 1,770 *SH4A2A~1.LNK LNK*
M:24/04/2002 18:13 1,600 *SH52A7~1.LNK LNK*
M:24/04/2002 17:22 1,507 *SH6E12~1.LNK LNK*
M:24/04/2002 18:25 1,493 *SH8FC0~1.LNK LNK*
M:24/04/2002 17:29 1,051 *SHA7C1~1.LNK LNK*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\ (continued)

M:24/04/2002 17:27	1,497	SHB746~1.LNK LNK
M:24/04/2002 18:07	1,403	SHB77D~1.LNK LNK
M:14/11/2002 02:52	968	SHB9FC~1.LNK LNK
M:24/04/2002 17:26	1,497	SHBB4C~1.LNK LNK
M:24/04/2002 17:44	1,828	SHD33D~1.LNK LNK
M:24/04/2002 16:40	1,603	SHD362~1.LNK LNK
M:24/04/2002 17:22	1,407	SHD4A6~1.LNK LNK
M:24/04/2002 18:22	1,568	SHD9D1~1.LNK LNK
M:24/04/2002 17:20	1,325	SHDC07~1.LNK LNK
M:24/04/2002 17:20	1,325	SHE44F~1.LNK LNK
M:24/04/2002 18:07	1,403	SHE7A5~1.LNK LNK
M:24/04/2002 17:42	1,337	SHE7D5~1.LNK LNK
M:24/04/2002 17:37	1,553	SHF1C2~1.LNK LNK
M:24/04/2002 17:22	1,092	SHF967~1.LNK LNK
M:24/04/2002 17:43	1,770	SHFD67~1.LNK LNK
M:24/04/2002 16:38	1,128	Shortcut to 5 minute elevator pitch on Trust.PRZ.Ink Ink
M:24/04/2002 16:38	1,183	Shortcut to 6 components of retailer trustworthiness - 020199trust.ppt.Ink Ink
M:21/04/2004 19:06	1,562	Shortcut to Academy2002 - Val Adamo - WSIB - value of IBM trust to clients.Ink Ink
M:19/08/2002 19:20	1,175	Shortcut to Beyond PKI - A trust framework for value B2B - WECX.ppt.Ink Ink
M:24/04/2002 18:11	1,161	Shortcut to CIBC - A Perspective on Trust and PKI - hilights.PRZ.Ink Ink
M:24/04/2002 18:11	1,117	Shortcut to CIBC - A Perspective on Trust and PKI.ZIP.Ink Ink
M:08/07/2003 01:03	812	Shortcut to CIPS IBM Trust event.Ink Ink
M:24/04/2002 18:10	1,122	Shortcut to eBay - Extraordinary Success due to Extraordinary Trust.ppt.Ink Ink
M:24/04/2002 17:41	1,379	Shortcut to Enabling Trust - The value of developing and deploying - final.ppt.Ink Ink
M:24/04/2002 17:41	1,347	Shortcut to Enabling Trust - The value of developing and deploying.zip.Ink Ink
M:24/04/2002 17:38	1,259	Shortcut to FUJI Bank Briefing - Trusted Retail Payments.PRZ.Ink Ink
M:24/04/2002 17:38	1,259	Shortcut to FUJI Bank Briefing - Trusted Retail Payments.zip.Ink Ink
M:24/04/2002 18:26	1,199	Shortcut to GE -Trust and Electronic Signatures.PRZ.Ink Ink
M:18/11/2002 00:38	1,600	Shortcut to IBM Security, Privacy Services from a Trust perspective.ppt.Ink Ink
M:24/04/2002 18:12	1,315	Shortcut to IBM Trust & PKI - April 26 2001.pdf.Ink Ink
M:24/04/2002 18:20	1,127	Shortcut to IBM Trust Models - April 25 2001.pdf.Ink Ink
M:24/04/2002 18:27	1,257	Shortcut to Morgan Stanley - Trust in the veracity of approvals - Part I.pdf.Ink Ink
M:24/04/2002 18:26	1,257	Shortcut to Morgan Stanley - Trust in the veracity of approvals - Part I.zip.Ink Ink
M:24/04/2002 18:20	1,175	Shortcut to Philip Morris - Trust Models - April 25 2001.PRZ.Ink Ink
M:24/04/2002 18:20	1,175	Shortcut to Philip Morris - Trust Models - April 25 2001.zip.Ink Ink
M:24/04/2002 18:21	1,147	Shortcut to PM-eTrust Guidelines-Final 05-07-2001.ppt.Ink Ink
M:24/04/2002 18:18	1,155	Shortcut to Possible e-Trust Mechanism Requirements.PRZ.Ink Ink
M:24/04/2002 18:18	1,151	Shortcut to Possible e-Trust Services Requirements.PRZ.Ink Ink
M:24/04/2002 18:44	1,072	Shortcut to Royal Bank Trust Enabling Services - final.PRZ.Ink Ink
M:24/04/2002 18:08	1,224	Shortcut to Trust - The foundation for value in B2B e-Marketplaces - v.IGS.ppt.Ink Ink
M:24/04/2002 18:12	1,291	Shortcut to Trust DHS - April 26 2001.PRZ.Ink Ink
M:24/04/2002 18:29	1,109	Shortcut to Trust Enabling Services Workshop Outline.PRZ.Ink Ink
M:24/04/2002 18:17	1,115	Shortcut to Trust Value to e-Procurement .PDF.Ink Ink
M:25/04/2002 19:52	1,213	Shortcut to Trusting Information - beyond public keys - RSA Conference 2002.pdf.Ink Ink
M:13/11/2002 16:43	147,456	Trust, Risk, and Control.ppt ppt

M:20/11/2002 21:37 4,477,258 Trusting Information - Not the Source.pdf pdf
M:19/11/2002 14:11 1,567,232 Trusting Information - Not the Source.ppt ppt
M:15/04/2004 18:01 2,171,885 Trusting Information - Not the Source.zip zip

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\Folder Settings\ -HSA--- Folders: 0 Files: 2 Size: 787,622 Space: 787,622

M:18/11/1997 12:14 786,988 Background.bmp bmp
M:24/04/2002 18:32 634 **Folder.htt htt**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\Folder Settings\ -HSA--- Folders: 0 Files: 2 Size: 787,622 Space: 787,622

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\Mi2g on Trust\ ----- Folders: 0 Files: 2 Size: 161,823 Space: 161,823

M:29/11/2002 17:16 81,568 Mi2g - Introduction to the question of trust.pdf pdf
M:29/11/2002 17:17 80,255 Trust as the flip side of risk.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\Mi2g on Trust\ ----- Folders: 0 Files: 2 Size: 161,823 Space: 161,823

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Presentations on Trust\ R--A--- Folders: 2 Files: 64 Size: 10,179,265 Space: 10,179,265

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Privacy\ ----- Folders: 0 Files: 15 Size: 2,516,857 Space: 2,516,857

M:15/12/2003 15:11 146,399 B3218_en - Privacy Legislation Bulletin.pdf pdf
M:11/09/2003 20:05 468,992 BBOnline Privacy Seal program - itaa012601.ppt ppt
M:29/08/2003 03:15 9,318 E&Y in Intelligent Enterprise Magazine - Trust Management.pdf pdf
M:08/07/2004 12:45 68,698 eBay wins new privacy commitment survey.pdf pdf
M:29/08/2003 02:34 17,867 IBM Research - Privacy and the continuing evolution of information technology.pdf pdf
M:17/08/2004 14:44 109,859 Most trusted organizations for protecting personal privacy.pdf pdf
M:15/12/2003 15:12 203,030 MR0256_en - PIPEDA for self-regulatory organizations.pdf pdf
M:15/12/2003 15:11 1,030,144 PrivPresToronto20030819_en - Investment Dealers Association.ppt ppt
M:17/10/2003 21:25 60,414 Red Herring - Privacy - A matter of trust.pdf pdf
M:07/10/2003 15:41 321,625 RP0046_PatSeybold_Trust - Managing Trust When Searching Social Networks - Verity K2 solution.pdf pdf
M:12/01/2004 03:09 840 **Shortcut to Designing for Trust.Ink Ink**
M:19/08/2004 19:34 1,064 **Shortcut to Gap between business and consumers on privacy and trust.Ink Ink**
M:28/08/2003 15:28 24,064 Trust Assessment of OECD Privacy Guidelines.ppt ppt
M:28/08/2003 14:52 29,696 Trust Assessment of Verisign's Fraud Protection Solution.ppt ppt
M:16/07/2003 11:25 24,847 Web Privacy Policies Confuse Net Surfers.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Privacy\ ----- Folders: 0 Files: 15 Size: 2,516,857 Space: 2,516,857

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Privacy and Trust\ ---A--- Folders: 0 Files: 9 Size: 2,183,628 Space: 2,183,628

M:05/07/2002 15:41 559,273 Access and Aggregation.pdf pdf
M:13/11/2002 16:31 67 **Anonymizer.url url**
M:13/11/2002 23:43 13,139 IBM - Building Trust by guarding privacy.pdf pdf
M:28/06/2002 14:45 63,218 Most consumer do not trust privacy statements.pdf pdf
M:19/08/2002 18:30 157,017 PIP_Trust_Privacy_Report - Why Americans want to rewrite the rules.pdf pdf
M:02/01/2005 21:23 525,442 privatimes1.pdf pdf
M:26/10/2004 13:53 935 **Shortcut to Building Trust in Your Organization.Ink Ink**
M:15/11/2004 21:31 462,503 Tit for Tat in Cyberspace - V4I2-Baumer.pdf pdf
M:31/01/2003 12:51 402,034 Web Seals - a review of online privacy programs .pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Privacy and Trust\ ---A--- Folders: 0 Files: 9 Size: 2,183,628 Space: 2,183,628

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Product Vendors\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Product Vendors\Verint\ ----- Folders: 0 Files: 3 Size: 2,044,822 Space: 2,044,822

M:04/03/2004 14:07 453,046 Measuring and Managing the Customer Experience[1].pdf pdf
M:04/03/2004 14:07 483,250 ULTRA ROI Executive Brief February 2004.pdf pdf
M:04/03/2004 14:07 1,108,526 Verint ULTRA Brochure[1].pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Product Vendors\Verint\ ----- Folders: 0 Files: 3 Size: 2,044,822 Space: 2,044,822

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Product Vendors\ ----- Folders: 1 Files: 3 Size: 2,044,822 Space: 2,044,822

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Professional Services\ ----- Folders: 0 Files: 1 Size: 1,540,339 Space: 1,540,339

M:02/01/2005 17:24 1,540,339 Professional Services Journal - Boldly Building the Brand.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Professional Services\ ----- Folders: 0 Files: 1 Size: 1,540,339 Space: 1,540,339

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Project Management\ ----- Folders: 0 Files: 3 Size: 82,663 Space: 82,663

M:26/10/2004 13:59 34,840 Project Management - the second key to trust and success in creative projects.pdf pdf

M:26/10/2004 13:31 43,649 Strangers Friends and Partners.pdf pdf

M:26/10/2004 13:22 4,174 Trust is crucial in project coordination.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Project Management\ ----- Folders: 0 Files: 3 Size: 82,663 Space: 82,663

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Psychology\ ----- Folders: 0 Files: 1 Size: 46,234 Space: 46,234

M:09/09/2003 14:42 46,234 Carl Jung letter re. value of astrology and horoscopes as an extrinsic source of trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Psychology\ ----- Folders: 0 Files: 1 Size: 46,234 Space: 46,234

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Public Relations\ ----- Folders: 0 Files: 1 Size: 126,355 Space: 126,355

M:16/07/2004 17:39 126,355 PR Coalition - Restoring Trust in Business - Model for Action.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Public Relations\ ----- Folders: 0 Files: 1 Size: 126,355 Space: 126,355

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Quality\ ----- Folders: 0 Files: 2 Size: 1,303,609 Space: 1,303,609

M:09/07/2004 18:28 1,047,188 Data Quality Metrics.pdf pdf

M:08/03/2004 18:48 256,421 NQL_FBE_Overview.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Quality\ ----- Folders: 0 Files: 2 Size: 1,303,609 Space: 1,303,609

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Quality Management\ ----- Folders: 0 Files: 1 Size: 97,587 Space: 97,587

M:10/09/2003 19:10 97,587 Total Quality Management - an overview.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Quality Management\ ----- Folders: 0 Files: 1 Size: 97,587 Space: 97,587

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Rating\ ----- Folders: 0 Files: 1 Size: 119,758 Space: 119,758

M:11/10/2003 14:58 119,758 Proposed system for implicit ratings on the web.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Rating\ ----- Folders: 0 Files: 1 Size: 119,758 Space: 119,758

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Rebuilding Trust\ ----- Folders: 0 Files: 2 Size: 30,794 Space: 30,794

M:20/10/2004 20:35 15,018 StreetSmart Marketer - Great Recovery - key od customer problems.pdf pdf

M:28/06/2002 05:01 15,776 Trust slips away.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Rebuilding Trust\ ----- Folders: 0 Files: 2 Size: 30,794 Space: 30,794

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Recourse\ ----- Folders: 0 Files: 1 Size: 91,428 Space: 91,428

M:23/04/2004 19:10 91,428 Vengfulness - impact on cooperation.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Recourse\ ----- Folders: 0 Files: 1 Size: 91,428 Space: 91,428

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reference Material\ ----- Folders: 1 Files: 3 Size: 142,735 Space: 142,735

M:14/10/2004 18:37 45,212 Globetechnology - Definitions for trust in IT.pdf pdf

M:10/07/2003 01:45 43,557 Trust Papers provided by Ewald A. Kaluscha.pdf pdf

M:07/07/2003 15:03 53,966 TrustRefs.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reference Material\HBR - Harvard Business Review\ ----- Folders: 0 Files: 7 Size: 1,051,792 Space: 1
M:24/08/2004 13:22 49,999 HBR - in shopping cart.pdf pdf
M:07/05/2004 16:55 161,434 HBR - Trust - search results - first page.pdf pdf
M:07/05/2004 16:54 167,273 HBR - Trust - search results page (1).pdf pdf
M:07/05/2004 16:54 169,035 HBR - Trust - search results page (2).pdf pdf
M:07/05/2004 16:53 168,117 HBR - Trust - search results page (3).pdf pdf
M:07/05/2004 16:53 167,529 HBR - Trust - search results page (4).pdf pdf
M:07/05/2004 16:52 168,405 HBR - Trust - search results page (5).pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reference Material\HBR - Harvard Business Review\ ----- Folders: 0 Files: 7 Size: 1,051,792 Space: 1

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reference Material\ ----- Folders: 1 Files: 10 Size: 1,194,527 Space: 1,194,527

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Regulations\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Regulations\Qualified Intermediary - QI\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Regulations\Qualified Intermediary - QI\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Regulations\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Relationships\ ---A--- Folders: 0 Files: 8 Size: 506,595 Space: 506,595

M:18/11/2004 20:14 53,844 10 Crucial and Surprising Steps to Build Trust - spouse.pdf pdf
M:06/07/2002 17:02 39,249 Customer-Supplier Trust.pdf pdf
M:28/06/2002 04:04 52,075 **Growing Trust Relationships.html html**
M:19/05/2004 20:09 46,360 Growing Trust Relationships.pdf pdf
M:17/11/2002 19:58 21,140 Organizational Trust.pdf pdf
M:17/11/2002 18:33 1,167 **Shortcut to Trust in cross-functional teams.pdf.Ink Ink**
M:28/06/2002 05:35 41,786 Trust in partnering process.pdf pdf
M:17/11/2002 18:48 250,974 Virtual Teams .pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Relationships\ ---A--- Folders: 0 Files: 8 Size: 506,595 Space: 506,595

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reporting\ ----- Folders: 0 Files: 1 Size: 214,273 Space: 214,273

M:16/08/2004 18:33 214,273 Board Reporting - cima_nhsreport.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reporting\ ----- Folders: 0 Files: 1 Size: 214,273 Space: 214,273

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reputation Risk\ ----- Folders: 0 Files: 6 Size: 1,548,363 Space: 1,548,363

M:08/01/2005 06:13 55,082 CharacterisFoundation.pdf pdf
M:20/12/2004 17:06 740,962 Marsh Reputation Risk Management Framework.pdf pdf
M:20/12/2004 16:20 92,844 Reputation is the No.1 Risk.pdf pdf
M:20/12/2004 16:34 475,719 Reputation Risk and Reward.pdf pdf
M:20/12/2004 17:34 104,503 Reputation Risk in the Public Sector and Financial Institutions.pdf pdf
M:20/12/2004 16:45 79,253 ZDNet - How to manage reputation risk.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reputation Risk\ ----- Folders: 0 Files: 6 Size: 1,548,363 Space: 1,548,363

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reputation Systems\ ----- Folders: 0 Files: 1 Size: 486,632 Space: 486,632

M:10/12/2004 22:48 486,632 Manifesto for the Reputation Society.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Reputation Systems\ ----- Folders: 0 Files: 1 Size: 486,632 Space: 486,632

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Resources for Trust\ ---A--- Folders: 0 Files: 8 Size: 168,417 Space: 168,417

M:19/08/2002 12:01 11,612 [online-trust] Re- Trust Scales.pdf pdf
M:09/07/2002 01:14 444 **Amazon.com Trust The Social Virtues and the Creation of Prosperity.url url**
M:28/06/2002 01:16 64,289 **Amazon_ca Books on Trust.htm htm**
M:28/06/2002 02:28 56,296 Amazon_ca Books on Trust.pdf pdf
M:19/07/2002 16:16 150 **Hospitality Trust Study.url url**
M:19/07/2002 16:18 579 **Shortcut to Trust Bookmarks.Ink Ink**
M:16/11/2002 16:49 17,549 Stanford Web Credibility Research - bibliography.pdf pdf
M:16/11/2002 16:51 17,498 Stanford Web Credibility Research (evidence based)- bibliography.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Resources for Trust\ ---A--- Folders: 0 Files: 8 Size: 168,417 Space: 168,417

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Restoring Trust\ ----- Folders: 0 Files: 1 Size: 9,949 Space: 9,949

M:28/05/2004 22:06 9,949 Promises and Lies - restoring violated trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Restoring Trust\ ----- Folders: 0 Files: 1 Size: 9,949 Space: 9,949

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Risk Management\ ----- Folders: 0 Files: 26 Size: 5,418,032 Space: 5,418,032

M:08/03/2004 22:12 2,520,925 COSO_Manuscript - Risk Management Framework.pdf pdf
M:26/10/2004 00:04 64,179 DelCreo ERM Framework I.pdf pdf
M:26/10/2004 00:03 42,367 DelCreo ERM Framework.pdf pdf
M:09/01/2005 17:17 10,892 **GOC - Integrated Risk Management Framework - instruction_e.asp.html html**
M:05/05/2004 13:35 78,141 HillsonHulett Assessing prob paper Apr04.pdf pdf
M:08/06/2004 11:47 145,165 Matthew Leitch Survey - uncertainty management.pdf pdf
M:12/06/2002 18:55 40,893 Operational Resilience.pdf pdf
M:12/06/2002 18:54 27,236 Operational Risk.pdf pdf
M:08/03/2004 22:07 1,135,443 PWC CEO Survey 7 - Managing Risk.pdf pdf
M:07/10/2003 19:22 86,158 RD - Risk response strategies.pdf pdf
M:07/10/2003 19:19 115,053 RD - Strategies for exploiting opportunities.pdf pdf
M:13/01/2004 12:58 18,944 **RD Research prob terms.xls xls**
M:25/10/2004 23:59 52,425 Risk Appetite.pdf pdf
M:07/10/2003 19:04 93,314 Risk Doctor - A little risk can be a good thing - method.pdf pdf
M:07/10/2003 19:12 273,554 Risk Doctor - Introduction to Risk Breakdown Structures.pdf pdf
M:07/10/2003 19:02 136,640 Risk Doctor - Know your business risks - 10 tips.pdf pdf
M:07/10/2003 19:07 61,022 Risk Doctor - Risk Breakdown Structures - overview.pdf pdf
M:07/10/2003 19:10 128,132 Risk Doctor - Using Risk Breakdown Structures.pdf pdf
M:07/10/2003 19:13 120,284 Risk Doctor - What is risk - survey results.pdf pdf
M:13/01/2004 20:00 16,896 **Risk-Doctor - Research probability terms survey response.xls xls**
M:16/12/2004 03:49 67,657 S+B - Time to take your SOX off - resilience-12-15-04.pdf pdf
M:07/07/2004 03:59 1,046 **Shortcut to Trust Control and Risk in Strategic Alliances - framework - Das & Teng.Ink Ink**
M:26/10/2004 00:05 55,141 Stakeholder Value ERM.pdf pdf
M:25/10/2004 23:58 40,740 Stakeholders.pdf pdf
M:26/10/2004 00:05 55,738 Strategic ERM.pdf pdf
M:22/11/2004 20:28 30,047 The CEO Refresher - Managing Risk in a Start-Up.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Risk Management\ ----- Folders: 0 Files: 26 Size: 5,418,032 Space: 5,418,032

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Sales\ ----- Folders: 0 Files: 3 Size: 363,010 Space: 363,010

M:03/04/2004 20:38 87,120 Industrial Distribution - The power of persuasion.pdf pdf
M:12/04/2004 19:21 112,171 Larry Dotson - 10 ways to increase perceived value.pdf pdf
M:13/04/2004 00:14 163,719 Top 7 Reasons why customers don't buy.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Sales\ ----- Folders: 0 Files: 3 Size: 363,010 Space: 363,010

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Scams\ ----- Folders: 0 Files: 3 Size: 93,828 Space: 93,828

M:20/08/2003 02:45 29,160 CNN - Scams that sting even smart people.pdf pdf
M:13/06/2003 19:08 41,969 G&M - College freshman dupes travellers with Web scam.pdf pdf
M:12/09/2003 14:22 22,699 G&M - Net Scam targeted bank customers.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Scams\ ----- Folders: 0 Files: 3 Size: 93,828 Space: 93,828

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Seals\ ----- Folders: 0 Files: 4 Size: 860,527 Space: 860,527

M:10/07/2003 01:54 80,906 Impact of third party seals - Head & Hassnein.pdf pdf
M:10/07/2003 01:55 355,835 *Privacy Seals.html html*
M:10/07/2003 01:57 397,589 Review of online Privacy seals - Cavoukian & Crompton - Canada & Australia.pdf pdf
M:11/10/2003 16:08 26,197 The Well - Criticism of BBB.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Seals\ ----- Folders: 0 Files: 4 Size: 860,527 Space: 860,527

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Security\ ----- Folders: 0 Files: 15 Size: 1,961,644 Space: 1,961,644

M:17/04/2002 01:11 61,896 Alex Todd' Presentation for Trust and Security Pillars chart.pdf pdf
M:05/01/2004 02:44 58,118 CATA - The Advanced Security Industry in Canada.pdf pdf
M:09/04/2004 13:58 331,591 CRMSecurity.pdf pdf
M:17/04/2002 01:11 65,169 IBM S&P services from a Trust perspective.pdf pdf
M:17/04/2002 01:14 49,664 IBM Security, Privacy Services from a Trust perspective.ppt ppt
M:16/05/2002 12:20 510,838 Security is about Trust.PDF PDF
M:17/06/2002 12:04 37,915 Sharing info w . govt.pdf pdf
M:13/12/2002 13:56 1,055 *Shortcut to A Survey of Trus in Internet Applications - Gandison & Sloman.pdf.Ink Ink*
M:17/06/2002 04:33 874 *Shortcut to Network security Midyear 2002 update.pdf.Ink Ink*
M:15/06/2002 12:44 924 *Shortcut to Real Return on Security spending.pdf.Ink Ink*
M:16/05/2002 12:10 1,020 *Shortcut to Security Risk Management - inaccurate porbability estimates.PDF.Ink Ink*
M:19/06/2002 17:48 1,243 *Shortcut to The State of IT Security - Leveraging Knowledge to Minimize Risk.pdf.Ink Ink*
M:16/09/2003 20:34 96,420 Symantec Whitepaper on IDS.pdf pdf
M:15/06/2002 12:08 291,802 User Interaction Design.pdf pdf
M:30/07/2002 00:21 453,115 Whitmore - A method for Architecting Secure Solutions - Trust highlights.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Security\ ----- Folders: 0 Files: 15 Size: 1,961,644 Space: 1,961,644

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Security & Trust\ ----- Folders: 0 Files: 6 Size: 1,227,747 Space: 1,227,747

M:05/01/2004 02:11 148,723 Designing for Trust.pdf pdf
M:12/11/2003 13:31 85,629 Red Herring - The Global Security Gap.pdf pdf
M:09/01/2005 22:34 64,156 Sun - Trust Modeling for Security Architecture Development.pdf pdf
M:05/01/2004 01:27 221,374 The_Intelligent_IDS.pdf pdf
M:05/01/2004 02:21 532,119 Trusted Introducer Service for Incident Tracking and Response.pdf pdf
M:05/01/2004 02:18 175,746 Using Trust Assumptions in Security Requirements Engineering.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Security & Trust\ ----- Folders: 0 Files: 6 Size: 1,227,747 Space: 1,227,747

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Self\ ----- Folders: 0 Files: 1 Size: 158,381 Space: 158,381

M:13/04/2004 00:08 158,381 Top 7 Tips to trust that things will work ou.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Self\ ----- Folders: 0 Files: 1 Size: 158,381 Space: 158,381

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Semantic Web\ ----- Folders: 1 Files: 2 Size: 794,183 Space: 794,183

M:07/10/2003 16:21 118,666 iswc2003 - Trust Management for the Semantic Web - IBM Research - web of trust technique.pdf pdf
M:07/10/2003 16:49 675,517 Trusted Agent-Mediated E-Services via Sematic Web Rules Interfarface.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Semantic Web\WebLogs & Bogs\ ----- Folders: 0 Files: 1 Size: 39,133 Space: 39,133
 M:07/10/2003 18:06 39,133 WebLogs & Trust - Stephen Laniel.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Semantic Web\WebLogs & Bogs\ ----- Folders: 0 Files: 1 Size: 39,133 Space: 39,133

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Semantic Web\ ----- Folders: 1 Files: 3 Size: 833,316 Space: 833,316

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\ ----- Folders: 3 Files: 3 Size: 25,488 Space: 25,488
 M:24/09/2003 19:53 46 00000log
 M:24/09/2003 17:11 93 G&M - de Jager - kingsball.log log
 M:24/09/2003 17:11 25,349 G&M - de Jager - kingsball.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Dispute Resolution\ ----- Folders: 0 Files: 1 Size: 200,363 Space: 200,363
 M:18/10/2003 17:13 200,363 GBDe 2003 Alternative Disputer Resolution Inventory.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Dispute Resolution\ ----- Folders: 0 Files: 1 Size: 200,363 Space: 200,363

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Intrinsic Sources\ ----- Folders: 0 Files: 2 Size: 31,475 Space: 31,475
 M:11/09/2003 20:17 885 *Shortcut to CyVeillance - Controlling your brand online.Ink Ink*
 M:06/12/2003 12:26 30,590 Tribe.net a Friendster-like service.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Intrinsic Sources\ ----- Folders: 0 Files: 2 Size: 31,475 Space: 31,475

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Trustmarks\ ----- Folders: 0 Files: 1 Size: 15,959 Space: 15,959
 M:18/10/2003 17:17 15,959 GBDe 2003 Trustmark inventory.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\Trustmarks\ ----- Folders: 0 Files: 1 Size: 15,959 Space: 15,959

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Service providers\ ----- Folders: 3 Files: 7 Size: 273,285 Space: 273,285

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Signatures\ ----- Folders: 0 Files: 1 Size: 38,394 Space: 38,394
 M:13/09/2003 22:26 38,394 Gartner - Example Risk levels e-signature types and retention methods and practices.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Signatures\ ----- Folders: 0 Files: 1 Size: 38,394 Space: 38,394

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Spam\ ----- Folders: 0 Files: 1 Size: 74,014 Space: 74,014
 M:13/12/2002 13:00 74,014 G&M - The spam arms race.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Spam\ ----- Folders: 0 Files: 1 Size: 74,014 Space: 74,014

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Stakeholder Value\ ----- Folders: 0 Files: 1 Size: 1,251 Space: 1,251
 M:13/12/2004 05:01 1,251 *Shortcut to SVP Stakeholder Value.pdf.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Stakeholder Value\ ----- Folders: 0 Files: 1 Size: 1,251 Space: 1,251

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Stephen Temple\ ----- Folders: 0 Files: 3 Size: 931,328 Space: 931,328
 M:28/01/2005 17:10 96,256 *H2NS_Whitepaper.doc doc*
 M:24/12/2003 03:37 782,848 *Home2NetServices - Stephen Temple.doc doc*
 M:08/01/2004 21:58 52,224 *Stephen Temple Resume.doc doc*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Stephen Temple\ ----- Folders: 0 Files: 3 Size: 931,328 Space: 931,328

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\ ----- Folders: 13 Files: 38 Size: 7,402,650 Space: 7,402,650
 M:04/03/2004 15:03 362,101 chi bodies jan20th.pdf pdf
 M:12/02/2004 04:01 67,584 Conference Board - Web Consumer Preferences.ppt ppt
 M:12/02/2004 04:05 795,648 *Consumer Internet Barometer - CIB_Q3_2002.xls xls*
 M:12/02/2004 04:05 349,829 Consumer Internet Barometer Report - sample - CIB_Q3_2002.pdf pdf
 M:09/01/2005 17:48 32,066 Consumer Trust Circa 2003-2004.pdf pdf
 M:04/03/2004 14:32 160,678 Consumer WebWatch - Building Trust on the Web - overall findings summary.pdf pdf
 M:12/02/2004 02:24 115,131 Consumer WebWatch - Comparative study - Experts vs Onlnie Consumers - abstract.pdf pdf
 M:12/02/2004 02:23 774,645 Consumer WebWatch - Comparative study - Experts vs Onlnie Consumers - complete report.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\ (continued)

M:12/02/2004 02:20	94,591	Consumer WebWatch - First study - A Matter of Trust - what users want from a web site - abstract.pdf pdf
M:12/02/2004 02:18	436,033	Consumer WebWatch - First study - A Matter of Trust - what users want from a web site - complete report.pdf pdf
M:12/02/2004 02:16	1,275,350	Consumer WebWatch - How do people evaluate web site's credibility - complete report.pdf pdf
M:12/02/2004 02:14	157,955	Consumer WebWatch - How do people evaluate web site's credibility - How to view this study - theory.pdf pdf
M:06/07/2003 06:08	87,499	Cross-national differences - buing expensive products online.pdf pdf
M:02/10/2004 13:49	119,904	Dimensions in institutional trust - media.pdf pdf
M:03/04/2004 20:27	114,474	Direct - Consumers Naive About Web Data.pdf pdf
M:17/09/2002 01:10	36,531	Do you refer to an online rating service.pdf pdf
M:25/11/2003 15:03	21,856	e-Commerce trust study - Trust and poor handling of customer calls w . Lisa Abrams .pdf pdf
M:16/07/2004 17:32	190,734	Establishing trust in B2B collaboration.pdf pdf
M:19/08/2002 18:46	74,882	Harris Poll - Why some companies are trusted.pdf pdf
M:12/02/2004 12:20	1,014,922	Intel & MIT Study - Building Trust on the Internet.pdf pdf
M:14/03/2003 22:10	181,811	Ipsos-Reid - So, Whom Do We Trust - Reader's Digest Canada Survey .pdf pdf
M:12/02/2004 04:17	178,185	Judging the Veracity of a Web Site - ICCE2002.pdf pdf
M:13/01/2003 00:19	67,283	McKinsey - Building Trust on-line - complete document.pdf pdf
M:03/04/2004 20:14	132,951	NewsStand - More consumers going online but Trust is a major concern.pdf pdf
M:02/10/2004 14:04	245,992	Public Confidence in the Military.pdf pdf
M:02/10/2004 14:02	68,934	Public Trust and Confidence in the Courts .pdf pdf
M:08/08/2004 03:23	1,352	Shortcut to Accenture - The Business of Trust for World Economic Forum.Ink Ink
M:27/11/2004 05:16	1,361	Shortcut to NOETEBERG - Trusting the Web - thesis.Ink Ink
M:13/01/2004 16:07	773	Shortcut to Studies from Favorite Trust web sites.Ink Ink
M:19/08/2004 22:36	1,073	Shortcut to World Economic Forum - Global Surevey on Trust - Update 2004.Ink Ink
M:08/08/2004 03:23	1,278	Shortcut to World Economic Forum - Results of the Survey on Trust - Part 2.Ink Ink
M:08/08/2004 03:23	1,228	Shortcut to World Economic Forum - Results of the Survey on Trust.Ink Ink
M:24/01/2003 01:15	646	Shortcut to World Economic Forum 2003 - Building Trust.Ink Ink
M:02/10/2004 13:39	75,380	Trust in US institutions.pdf pdf
M:25/10/2004 19:17	46,791	USC Annenberg School Center for the Digital Future - 10 major trends on the Ineternet.pdf pdf
M:25/10/2004 19:26	53,338	Web content management depends on trust - on McGovern web site.pdf pdf
M:25/10/2004 19:18	14,767	Web content management depends on trust.pdf pdf
M:17/09/2002 01:06	47,094	WSJ - Consumer Survey - Taking it on Faith.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\B2B Studies\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\B2B Studies\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\Canadian Consumer\ ----- Folders: 0 Files: 2 Size: 2,387 Space: 2,387

M:18/01/2005 12:59 1,109 **Shortcut to Center for Ethics in Ontario - Trust Sudy of Canadians - aiminghigh.pdf.Ink Ink**

M:25/01/2005 16:08 1,278 **Shortcut to Schellinck, Tony, Popa, Monica - Canadian Framework for Consumer Protection.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\Canadian Consumer\ ----- Folders: 0 Files: 2 Size: 2,387 Space: 2,387

C:\Documents and Settings\Valued Customer\My Documents\All Trust\TrustStudies\Consumer - Internet Studies\ ----- Folders: 0 Files: 6 Size: 826,834 Space: 826,834

M:10/01/2005 21:50 260,587 Clickz - eBay Tops for Trust Among Consumers.pdf pdf

M:10/01/2005 21:36 51,390 Cosumers Confidence Increasing.pdf pdf

M:29/10/2004 20:49 22,448 DoubleClick - Study of online shopping trends Q1 2004 - summary.pdf pdf

M:10/01/2005 22:17 35,931 Online holiday purchases grow despite security concerns.pdf pdf

M:16/07/2004 18:04 118,420 US Intrenet Users trust small web businesses.pdf pdf

M:10/01/2005 22:11 338,058 Who's buying online for 2004 holidays.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Consumer - Internet Studies\ ----- Folders: 0 Files: 6 Size: 826,834 Space: 826,834

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Consumer Internet Brometer\ ----- Folders: 0 Files: 6 Size: 197,339 Space: 197,339

M:20/01/2003 10:39 27,806 Consumer Internet Barometer Study - description.pdf pdf
M:20/01/2003 10:41 35,843 Consumer Internet Barometer Study - Jan 2003.pdf pdf
M:20/01/2003 10:40 34,625 Consumer Internet Barometer Study - Oct 2002.pdf pdf
M:29/10/2004 19:22 21,684 Consumer Internet Barometer Study - Oct 2003.pdf pdf
M:10/01/2005 18:36 77,207 Consumer Internet Barometer Study - Oct 2004.pdf pdf
M:20/01/2003 10:37 174 **Consumer Internet Barometer.url url**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Consumer Internet Brometer\ ----- Folders: 0 Files: 6 Size: 197,339 Space: 197,339

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Consumer Studies\ ----- Folders: 0 Files: 14 Size: 1,126,708 Space: 1,126,708

M:13/12/2004 13:12 140,623 Gallup - Honesty and Ethics in Professions.pdf pdf
M:08/12/2004 16:38 16,141 Gallup - Most trusted people.pdf pdf
M:13/12/2004 13:19 28,198 Gallup - Business and Industry Sector Ratings.pdf pdf
M:13/12/2004 13:17 42,134 Gallup - Confidence in Big Business.pdf pdf
M:13/12/2004 13:04 113,501 Gallup - Confidence in Institutions.pdf pdf
M:13/12/2004 13:22 34,091 Gallup - Confidence in Media.pdf pdf
M:13/12/2004 13:16 30,402 Gallup - Internet Privacy.pdf pdf
M:08/12/2004 17:14 23,458 Gallup - Most trusted professionals - 1999-2004.pdf pdf
M:08/12/2004 17:12 312,734 Gallup - Most trusted professionals - annual survey.pdf pdf
M:13/12/2004 13:07 27,376 Gallup - Trust in Government.pdf pdf
M:16/07/2004 18:37 37,873 Gap between business and consumers on privacy and trust.pdf pdf
M:29/10/2004 19:42 12,681 ProfitGuide - Growing trouble for Intenret sellers in Canada 2003.pdf pdf
M:26/10/2004 14:03 941 **Shortcut to Building Trust in Your Organization.Ink Ink**
M:13/12/2004 13:51 306,555 The Gallup Brain - Honesty Ratings of Pharmacists and State Office holders.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Consumer Studies\ ----- Folders: 0 Files: 14 Size: 1,126,708 Space: 1,126,708

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Customer Studies\ ----- Folders: 0 Files: 6 Size: 1,035,855 Space: 1,035,855

M:12/02/2004 12:20 1,014,922 Intel & MIT Study - Building Trust on the Internet.pdf pdf
M:09/10/2004 14:11 15,624 Rogers&Peppers - Intel Measures Trust to Grow its Business.pdf pdf
M:09/10/2004 14:25 1,304 **Shortcut to Intel & MIT Study - Building Trust on the Internet.Ink Ink**
M:06/10/2004 19:12 1,345 **Shortcut to Success Profiles - Age and the importance of Trust & Intagrity - study.Ink Ink**
M:06/10/2004 19:12 1,330 **Shortcut to Success Profiles - Impact of Trust & Intagrity on Referrals - study.Ink Ink**
M:06/10/2004 19:12 1,330 **Shortcut to Success Profiles - Spend time developing a trustworthy firm - study.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Customer Studies\ ----- Folders: 0 Files: 6 Size: 1,035,855 Space: 1,035,855

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\E-commerce\ ----- Folders: 0 Files: 4 Size: 417,569 Space: 417,569

M:10/01/2005 18:54 306,473 DoubleClick - 2004 E-Commerce Site Trend Report - dc_q204ecommercetrends_0408.pdf pdf
M:10/01/2005 18:56 60,768 DoubleClick - 2004 E-Commerce Site Trend Report - dc_q304ecommercetrends_0411.pdf pdf
M:10/01/2005 19:00 49,050 DoubleClick Releases Q3 2004 E-Commerce Site Trend Report.pdf pdf
M:25/01/2005 16:09 1,278 **Shortcut to Schellinck, Tony, Popa, Monica - Canadian Framework for Consumer Protection.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\E-commerce\ ----- Folders: 0 Files: 4 Size: 417,569 Space: 417,569

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Engagement\ ----- Folders: 0 Files: 1 Size: 104,196 Space: 104,196

M:08/12/2004 17:26 104,196 Gallup - Enagement criteria - do what I do best.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Engagement\ ----- Folders: 0 Files: 1 Size: 104,196 Space: 104,196

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\NGO\ ----- Folders: 0 Files: 1 Size: 73,439 Space: 73,439

M:26/01/2005 17:01 73,439 NGOs win greater trust than media and business.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\NGO\ ----- Folders: 0 Files: 1 Size: 73,439 Space: 73,439

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Online Gambling\ ----- Folders: 0 Files: 3 Size: 161,409 Space: 161,409

M:31/01/2003 13:33 40,068 Gambling Trust Survey Questionnaire.pdf pdf

M:31/01/2003 13:31 180 **Online Gambling Questionnaire - UCL & TU-e.url url**

M:31/01/2003 13:34 121,161 Onling Gabling Trust Study - chi2002.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Online Gambling\ ----- Folders: 0 Files: 3 Size: 161,409 Space: 161,409

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Small Business Studies\ ----- Folders: 0 Files: 1 Size: 150,155 Space: 150,155

M:16/07/2004 18:13 150,155 Institutional vs. personal trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Small Business Studies\ ----- Folders: 0 Files: 1 Size: 150,155 Space: 150,155

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Trust Study Initiative\ ---A--- Folders: 0 Files: 1 Size: 30,208 Space: 30,208

M:22/02/2002 13:39 30,208 **Clinical Trials & Regulatory Approvals Study.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\Trust Study Initiative\ ---A--- Folders: 0 Files: 1 Size: 30,208 Space: 30,208

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\TrustStudy.com - Todd Stepehn\ ----- Folders: 0 Files: 4 Size: 1,403,773 Space: 1,403,773

M:14/01/2004 01:11 557,568 Research Study v1.ppt ppt

M:14/01/2004 01:11 618,496 **Survey Results v9.xls xls**

M:13/01/2004 16:13 33,149 TrustStudy - online hotel survey results.pdf pdf

M:14/01/2004 01:11 194,560 **WebSite Data v4.xls xls**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\TrustStudy.com - Todd Stepehn\ ----- Folders: 0 Files: 4 Size: 1,403,773 Space: 1,403,773

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Studies\ ----- Folders: 13 Files: 87 Size: 12,932,522 Space: 12,932,522

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Supply Chain Management\ ----- Folders: 0 Files: 19 Size: 1,251,503 Space: 1,251,503

M:26/09/2003 19:23 46 00000log

M:02/10/2003 01:53 191,412 An empirical investigation into SCM.pdf pdf

M:22/11/2004 19:52 71,785 ASCET - Supply Chain - Align Enterprise Trading Partners.pdf pdf

M:29/01/2004 04:02 109,014 Building a Trusted Source - Data Synchronization Issues - McCain.pdf pdf

M:19/08/2002 03:26 115,021 CIO Mag - P&G & Wall Mart - drayer_content.html.pdf pdf

M:26/09/2003 17:05 63 From Swiss Government Presentation - Blazer Barn example.log log

M:26/09/2003 17:05 38,395 From Swiss Government Presentation - Blazer Barn example.pdf pdf

M:19/08/2004 17:15 13,127 G&M - Big 3 Car namufacturers losing trust of suppliers.pdf pdf

M:18/11/2002 18:57 11,635 G&M - High tech border pre-clearance- FAST.pdf pdf

M:28/06/2002 04:41 17,147 Harley-Davidson supply chain.pdf pdf

M:26/04/2004 16:30 78,141 HillsonHulett Assessing prob paper Apr04.pdf pdf

M:25/09/2003 21:21 78 ITS_Identrus_PKI-Projects&Solutions - Supply Chain trust.log log

M:25/09/2003 21:21 13,474 ITS_Identrus_PKI-Projects&Solutions - Supply Chain trust.pdf pdf

M:10/10/2002 13:58 6,063 Secnews- Kroll Launches Supply.pdf pdf

M:29/10/2004 19:09 1,059 **Shortcut to e-Commerce Sector Study - Supply Chain and Logistics.Ink Ink**

M:25/09/2003 22:29 327 Trust - The foundation for value in B2B e-Marketplaces - First Part of preso.log log

M:25/09/2003 22:29 513,521 Trust - The foundation for value in B2B e-Marketplaces - First Part of preso.pdf pdf

M:28/06/2002 05:23 16,415 Trust Economy.pdf pdf

M:12/09/2002 23:27 54,780 WSJ - US Customs.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Supply Chain Management\ ----- Folders: 0 Files: 19 Size: 1,251,503 Space: 1,251,503

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Support Economy\ ----- Folders: 1 Files: 11 Size: 343,040 Space: 343,040

M:03/05/2004 16:16 24,576 TheSupportEconomy More ideas on trust .msg msg
M:02/05/2004 12:33 33,280 TheSupportEconomy Re More ideas on trust .msg msg
M:02/05/2004 12:44 27,648 TheSupportEconomy Trust in Information and People is Needed.msg msg
M:02/05/2004 12:43 29,696 RE online-trust RFC behavioural ways to measure trust.msg msg
M:02/05/2004 12:45 46,080 RE TheSupportEconomy More ideas on trust .msg msg
M:02/05/2004 12:29 29,696 Re TheSupportEconomy Re The practical application of the ideas in The Support Economy .msg msg
M:02/05/2004 12:21 36,864 Re TheSupportEconomy Re The Real Key to Trust.msg msg
M:03/05/2004 16:10 23,040 Re TheSupportEconomy The practical application of the ideas in The Support Economy .msg msg
M:02/05/2004 12:40 41,984 RE TheSupportEconomy Trust as a currency.msg msg
M:02/05/2004 12:42 29,184 Re TheSupportEconomy Trust in Information and People is Needed.msg msg
M:02/05/2004 12:44 20,992 Trust Enabling Strategies.msg msg

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Support Economy\Jim Maxmin\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Support Economy\Jim Maxmin\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Support Economy\ ----- Folders: 1 Files: 11 Size: 343,040 Space: 343,040

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Sustainability\ ----- Folders: 0 Files: 4 Size: 3,808,702 Space: 3,808,702

M:19/02/2004 19:11 3,665,987 BC Building Confidence - report.pdf pdf
M:25/05/2004 12:23 78,473 Strategy & Business - Four steps to corporate resilience.pdf pdf
M:19/02/2004 19:11 25,795 *Stratos - Corporate SustainabilityReport.html html*
M:19/02/2004 19:29 38,447 Using third-party public information-based initiatives to promote public policy - moffet.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Sustainability\ ----- Folders: 0 Files: 4 Size: 3,808,702 Space: 3,808,702

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Symbols and Metaphors\ ----- Folders: 0 Files: 1 Size: 7,045 Space: 7,045

M:29/08/2003 03:35 7,045 shinrai.jpe jpe

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Symbols and Metaphors\ ----- Folders: 0 Files: 1 Size: 7,045 Space: 7,045

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Telephone\ ----- Folders: 0 Files: 1 Size: 74,008 Space: 74,008

M:21/02/2004 02:33 74,008 NewScientist - People lie more on the phone.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Telephone\ ----- Folders: 0 Files: 1 Size: 74,008 Space: 74,008

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Theory\ ----- Folders: 0 Files: 4 Size: 515,159 Space: 515,159

M:02/10/2004 13:54 31,555 Case for System Trust.pdf pdf
M:04/10/2004 23:00 246,845 Farez Rahman - Survey of Trust Models for Computer Networks - csreview .pdf pdf
M:04/10/2004 22:59 215,131 Farez Rahman - Survey of Trust Research in the Social Sciences - soctrust.pdf pdf
M:07/10/2003 13:34 21,628 Toward a Taxonomy of Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Theory\ ----- Folders: 0 Files: 4 Size: 515,159 Space: 515,159

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Todd Stephen - TrustStudy.com\ ----- Folders: 0 Files: 7 Size: 1,569,697 Space: 1,569,697

M:26/01/2004 01:28 26,624 Business Framwork.ppt ppt
M:13/01/2004 16:03 9,106 Design Element Classification Model.pdf pdf
M:26/01/2004 01:29 557,568 Research Study v1.ppt ppt
M:26/01/2004 01:29 618,496 *Survey Results v9.xls xls*
M:30/01/2004 22:58 81,477 TrustStudy Proposed Study Framework.pdf pdf
M:30/01/2004 22:54 86,986 TrustStudy Survey Results .pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Todd Stephen - TrustStudy.com\ (continued)

M:01/02/2004 13:06 189,440 **WebSite Data v4.xls xls**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Todd Stephen - TrustStudy.com\ ----- Folders: 0 Files: 7 Size: 1,569,697 Space: 1,569,697

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Tools\ ----- Folders: 0 Files: 2 Size: 2,668,861 Space: 2,668,861

M:09/01/2005 22:48 1,990,057 IBM - Sultan Trust Management Tool.pdf pdf

M:17/08/2004 14:04 678,804 TrustFactor.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Tools\ ----- Folders: 0 Files: 2 Size: 2,668,861 Space: 2,668,861

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Transparency\ ----- Folders: 0 Files: 1 Size: 12,900 Space: 12,900

M:14/09/2004 19:46 12,900 G&M - Can a deal on health care be reached under TV lights - problem with transparency.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Transparency\ ----- Folders: 0 Files: 1 Size: 12,900 Space: 12,900

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Travel\ ----- Folders: 0 Files: 1 Size: 570,582 Space: 570,582

M:08/01/2005 05:29 570,582 The Trust Factor.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Travel\ ----- Folders: 0 Files: 1 Size: 570,582 Space: 570,582

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Frameworks\ ----- Folders: 0 Files: 12 Size: 1,917,013 Space: 1,917,013

M:16/07/2004 17:08 77,602 A design methodology for Trust.pdf pdf

M:06/07/2003 04:36 188,038 Designing Trust into Online Experiences.pdf pdf

M:28/01/2005 16:55 636,760 Developing client-contractor trust.pdf pdf

M:06/07/2003 07:00 98,379 Diffuse - Guide to Trust Services and Building Blocks of Trust - TTP.pdf pdf

M:07/07/2003 14:57 16,290 Efficient E-Commerce Architectures - Home Page.pdf pdf

M:06/07/2003 07:06 382,439 E-Signatures the real final 1008011 - eEurope.pdf pdf

M:06/07/2003 06:16 53,811 ITAC - Maximizing the Benefits of e-Commerce.pdf pdf

M:06/07/2003 06:52 201,667 Policy_Governance - Framework for electronic signature reciprocity.pdf pdf

M:08/01/2005 06:05 71,805 Risk-Trust-REV.PDF PDF

M:06/07/2003 06:45 36,600 Trust and Security in Cyberspace - A legal and policy framework.pdf pdf

M:10/07/2003 01:42 90,624 **Trust Model - Todd Stephens.doc doc**

M:06/07/2003 06:49 62,998 Underwriting Electronic Commerce.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Frameworks\ ----- Folders: 0 Files: 12 Size: 1,917,013 Space: 1,917,013

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Initiatives\ ---A--- Folders: 0 Files: 8 Size: 712,120 Space: 712,120

M:15/01/2005 18:42 161,242 eTrustGroup - SpamByNumbers.pdf pdf

M:08/11/2002 11:43 10,683 G&M - Building a wall of cyber trust - Trusted Computing Platform Alliance.pdf pdf

M:29/01/2002 14:30 170,590 Genericized PKI-based Trust Model Discussion - formerly Va....pdf pdf

M:29/01/2002 14:30 346,112 **Genericized PKI-based Trust Model Discussion - formerly Value Assessment.doc doc**

M:13/01/2003 00:03 140 **Let-Me-Stay-For-A-Day.com - The Official Website.url url**

M:05/05/2002 11:47 21,299 Secnews- EE Times- Trusted Computing Platform Association TCPA.pdf pdf

M:24/04/2002 20:14 621 **Shortcut to EYQUEM.Ink Ink**

M:24/04/2002 18:46 1,433 **Shortcut to WebTrust for CAs.zip.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Initiatives\ ---A--- Folders: 0 Files: 8 Size: 712,120 Space: 712,120

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Management\ ----- Folders: 0 Files: 2 Size: 263,876 Space: 263,876

M:24/08/2004 13:41 194,444 HBR - Trust - How to build it and reestablish it.pdf pdf

M:07/07/2003 15:00 69,432 Trust Management on the World Wide Web by Rohit Khare and Ada...pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Management\ ----- Folders: 0 Files: 2 Size: 263,876 Space: 263,876

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\ ---A--- Folders: 3 Files: 15 Size: 302,968 Space: 302,968

M:05/07/2002 16:38 70,440 Evaluating Information Found on the Internet.pdf pdf
M:28/06/2002 05:48 37,708 Facing a deficit of trust.pdf pdf
M:28/06/2002 05:05 16,823 Five ways to rebuild trust.pdf pdf
M:19/08/2002 18:22 52,516 McKinsey on Building Trust Online - Part 2.pdf pdf
M:19/08/2002 18:21 64,034 McKinsey on Building Trust Online.pdf pdf
M:28/06/2002 05:02 15,776 Rebuild Trust.pdf pdf
M:28/06/2002 04:38 20,624 Relationship Development Strategy.pdf pdf
M:13/01/2003 00:21 963 **Shortcut to McKinsey - Building Trust on-line - complete document.pdf.Ink Ink**
M:28/06/2002 05:52 831 **Shortcut to Organizational Trust.pdf.Ink Ink**
M:06/07/2002 17:19 891 **Shortcut to Reliable Information.pdf.Ink Ink**
M:28/06/2002 05:36 859 **Shortcut to Trust in partnering process.pdf.Ink Ink**
M:05/11/2002 12:59 995 **Shortcut to Trust required to complete transaction.pdf.Ink Ink**
M:28/06/2002 04:22 990 **Shortcut to Trust vital to supply chain.pdf.Ink Ink**
M:06/07/2002 17:14 887 **Shortcut to Virtual Communities.pdf.Ink Ink**
M:28/06/2002 05:10 18,631 Trust at 30 year low .pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Employment Trust Methodology\ ---A--- Folders: 0 Files: 2 Size: 188,321 Space: 188,321

M:24/09/2001 17:55 82,700 Trust Measurement Metrics - highlights.PDF PDF
M:24/09/2001 12:21 105,621 Trust Measurement Metrics.PDF PDF

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Employment Trust Methodology\ ---A--- Folders: 0 Files: 2 Size: 188,321 Space: 188,321

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Engagement Methods\ ---A--- Folders: 1 Files: 22 Size: 6,684,493 Space: 6,684,493

M:24/02/2001 10:29 3,722,186 22 PKI Requirements.PRZ PRZ
M:24/02/2001 10:43 242,328 Custom Security Architecture.PRZ PRZ
M:09/03/2001 03:46 3,041 EXPORT.TXT TXT
M:30/03/2001 18:16 86,016 **Information Reliance Profile.doc doc**
M:01/08/2001 16:34 844,596 ISO Architecture for Trust & Privacy.emf emf
M:01/08/2001 16:28 138,050 ISO Architecture for Trust & Privacy.jpg jpg
M:01/08/2001 16:35 696,956 ISO Architecture for Trust & Privacy.wmf wmf
M:22/03/2001 18:34 30,924 Jim Whitmore article on trust architecture - Intro.lwp lwp
M:31/07/2001 13:16 67,405 NEW Pillars of Trust - WIP diagrams.PRZ PRZ
M:14/09/2001 13:52 7,745 Pillars of Trust - Security Anonymity Accuracy.pdf pdf
M:30/07/2001 16:03 142,053 Pillars of Trust - WIP diagrams.PRZ PRZ
M:02/08/2001 03:51 74,649 Pillars of Trust v3.PRZ PRZ
M:09/04/2001 02:07 144,384 PKIs establish and ensure trust in public keys.ppt ppt
M:28/06/2001 23:12 21,779 Possible e-Trust Mechanism Requirements.PRZ PRZ
M:28/06/2001 23:10 16,895 Possible e-Trust Services Requirements.PRZ PRZ
M:30/03/2001 18:23 114,688 **Privacy Data Profile.doc doc**
M:09/03/2001 03:54 161,792 **Security, Privacy and Trust Requirements.doc doc**
M:18/09/2001 20:24 56,500 SERVIC~1.PDF PDF
M:24/04/2002 18:50 1,226 **SHORTC~2.LNK LNK**
M:18/01/2002 22:24 1,200 **Shortcut to Trust Method - Art Gilbert.pdf.Ink Ink**
M:19/12/2000 17:58 40,448 Trust Engagement Model.ppt ppt
M:02/04/2001 15:14 69,632 **Trust Methodology.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Engagement Methods\Method for Architecting Trusted Solutions - MATS\ ---A---
M:06/08/2002 23:31 129,679 METHOD~1.PRZ PRZ
M:14/07/2002 23:16 49,775 TRUST&~1.PRZ PRZ

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Engagement Methods\Method for Architecting Trusted Solutions - MATS\ ---A---

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\Engagement Methods\ ---A--- Folders: 1 Files: 24 Size: 6,863,947 Space: 6,863,947

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\SEDUCER Trust Framework Model\ ---A--- Folders: 0 Files: 4 Size: 1,408,495 Space: 1,408,495

M:08/09/2001 02:34 653,312 SEDUCE~1.PPT PPT
M:08/09/2001 02:35 507,876 SEDUCER - D03_2-0%2520Trust%2520Framework%2520Model.zip zip
M:08/09/2001 02:35 145,570 SEDUCER - D04_1-0%2520Recommended%2520Actions.zip zip
M:08/09/2001 02:36 101,737 SEDUCER - D05_1-0%2520Final%2520Study%2520Report.zip zip

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\SEDUCER Trust Framework Model\ ---A--- Folders: 0 Files: 4 Size: 1,408,495 Space: 1,408,495

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Methodology\ ---A--- Folders: 4 Files: 45 Size: 8,763,731 Space: 8,763,731

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Models\ ---A--- Folders: 0 Files: 2 Size: 2,295 Space: 2,295

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M:12/10/2002 00:08 1,172 **Shortcut to TrustModels.prz.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Models\ ---A--- Folders: 0 Files: 2 Size: 2,295 Space: 2,295

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\ ---A--- Folders: 9 Files: 10 Size: 1,027,352 Space: 1,027,352

M:29/04/2002 11:03 7,917 CA service eeping an eye on employee behaviour.pdf pdf
M:05/07/2002 19:06 362,709 IntelliShopper.pdf pdf
M:18/09/2001 14:20 64,658 NATIONAL POST ONLINE - FPMastering - Intermediaries and more informed consumers.pdf pdf
M:19/08/2002 18:10 23,637 Online Trust Audit - imetrix.pdf pdf
M:28/06/2002 03:07 15,932 REF - Hurwitz - Accelerating Growth.pdf pdf
M:24/04/2002 18:44 1,175 **Shortcut to Building an E-Commerce Trust Infrastructure - buildEcommerce.pdf.Ink Ink**
M:19/06/2002 23:39 544 **Shortcut to Kyberpass.Ink Ink**
M:19/06/2002 23:40 532 **Shortcut to Verisign.Ink Ink**
M:14/09/2001 21:54 432,926 TrustMarque - CORP.pdf pdf
M:14/09/2001 21:54 117,322 TrustMarque RiskGuardian - RG.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Certified Time\ ---A--- Folders: 1 Files: 4 Size: 954,918 Space: 954,918

M:26/12/2000 15:48 568,832 **CTO Digital Trust Whitepaper ATA.V3.doc doc**
M:23/04/2001 23:40 271,200 Microsoft Word - White Paper - Authentidate 101 - APRIL.pdf pdf
M:23/04/2001 23:40 49,824 New Authentidate Whitepaper.pdf pdf
M:26/12/2000 15:48 65,062 TrustedTimeEssentialtoRiskMitigation v1.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Certified Time\Premonition\ ---A--- Folders: 0 Files: 8 Size: 2,577,570 Space: 2,577,570

M:09/01/2001 10:49 162 **~\$cet whitepaper2.doc doc**
M:29/12/2000 01:26 50,688 **ascet whitepaper1 - AT markups - my copy.doc doc**
M:31/12/2000 15:36 109,056 **ascet whitepaper1 - AT markups 2.doc doc**
M:29/12/2000 01:56 50,688 **ascet whitepaper1 - AT markups.doc doc**
M:28/12/2000 20:53 34,816 **ascet whitepaper1.doc doc**
M:12/01/2001 00:05 1,132,032 **ascet whitepaper2 - AT markups.doc doc**
M:05/01/2001 19:53 1,125,888 **ascet whitepaper2.doc doc**
M:29/12/2000 22:27 74,240 custinial.ppt ppt

- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Certified Time\Premonition\ ---A--- Folders: 0 Files: 8 Size: 2,577,570 S
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Certified Time\ ---A--- Folders: 1 Files: 12 Size: 3,532,488 Space: 3,532,488
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Evincible\ ---A--- Folders: 0 Files: 2 Size: 710,245 Space: 710,245
 - M:11/05/2002 12:04 482,533 Evincible Ink Spec Sheet.pdf pdf
 - M:11/05/2002 12:05 227,712 Evincible SecureFormsFactSheet9.3.pdf pdf
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Evincible\ ---A--- Folders: 0 Files: 2 Size: 710,245 Space: 710,245
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\EYQUEM\ ---A--- Folders: 0 Files: 5 Size: 1,426,970 Space: 1,426,970
 - M:11/01/2002 14:23 648,252 AeT Fact Sheet and Briefing Book 1.1.02.pdf pdf
 - M:19/09/2001 19:51 58,368 Eliot Cooper formerly from KPMG - eyquem 9.17.01.ppt ppt
 - M:21/10/2001 17:10 65,024 **EYQUEM Advisory Board.doc doc**
 - M:18/11/2001 23:40 654,429 EYQUEM Fact Sheet and Briefing Book 11.16.01.pdf pdf
 - M:24/04/2002 20:14 897 **Shortcut to EYQUEM Press Release.pdf.Ink Ink**
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\EYQUEM\ ---A--- Folders: 0 Files: 5 Size: 1,426,970 Space: 1,426,970
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Grading services\ ---A--- Folders: 0 Files: 1 Size: 32,894 Space: 32,894
 - M:17/09/2002 00:57 32,894 Grading the Graders.pdf pdf
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Grading services\ ---A--- Folders: 0 Files: 1 Size: 32,894 Space: 32,894
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\NovaForum\ ---A--- Folders: 0 Files: 4 Size: 1,208,549 Space: 1,208,549
 - M:19/08/2000 05:01 136,225 BUILDI-1.PDF PDF
 - M:18/08/2000 14:46 195,072 **NovaForum_DR_groups_studies.doc doc**
 - M:18/08/2000 14:46 391,680 **NovaForum_RStory_sum.doc doc**
 - M:19/08/2000 04:52 485,572 TrustMark Seal of Seals.lwp lwp
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- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\PWC - BetterWeb Trust Building Program\ ---A--- Folders: 0 Files: 1 Size: 10,862 PWC Trust-building program.pdf pdf
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Sephen Temple - PhotoSecurity Trust Utility\ ---A--- Folders: 0 Files: 8 Size: 13,016 STEPHE~1.PDF PDF
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Sephen Temple - PhotoSecurity Trust Utility\ ---A--- Folders: 0 Files: 8 Size: 13,016 STEPHE~1.PDF PDF
 - M:11/01/2002 19:46 8,056 INITIA~1.PDF PDF
 - M:11/01/2002 19:47 11,318 INITIA~2.PDF PDF
 - M:30/05/2002 02:16 60,928 **PhotoSecurity(2).doc doc**
 - M:11/01/2002 18:08 366,080 **PSC_Brokered PhotoSecurity.doc doc**
 - M:11/01/2002 19:40 12,570 Reply from Sephen Temple.pdf pdf
 - M:28/01/2005 17:10 1,081 **Shortcut to H2NS_Whitepaper.doc.Ink Ink**
 - M:11/01/2002 19:43 13,016 STEPHE~1.PDF PDF
 - M:12/01/2002 17:23 26,624 **What is a Trust Utility.doc doc**
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Sephen Temple - PhotoSecurity Trust Utility\ ---A--- Folders: 0 Files: 8 Size: 13,016 STEPHE~1.PDF PDF
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Trust Tools\ ---A--- Folders: 0 Files: 1 Size: 1,069,056 ReachOut.2002.04.16.annotated.ppt ppt
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\Trust Tools\ ---A--- Folders: 0 Files: 1 Size: 1,069,056 ReachOut.2002.04.16.annotated.ppt ppt
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\WebTrust\ ---A--- Folders: 0 Files: 3 Size: 1,868,800 confidentiality0601Exposure.doc doc
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\WebTrust\ ---A--- Folders: 0 Files: 3 Size: 1,868,800 confidentiality0601Exposure.doc doc
 - M:25/06/2001 13:25 353,280 **confidentiality0601Exposure.doc doc**
 - M:14/01/2002 18:03 755,712 **WebTrust CA Certification.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\WebTrust\ (continued)

M:01/08/2001 15:42 759,808 **Web-Trust.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\WebTrust\ ---A--- Folders: 0 Files: 3 Size: 1,868,800 Space: 1,868,800

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Products & Services\ ---A--- Folders: 10 Files: 47 Size: 11,386,889 Space: 11,386,889

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust related news stories\ ---A--- Folders: 0 Files: 16 Size: 585,092 Space: 585,092

M:07/07/2002 19:51 13,940 Airline recommendation.pdf pdf
M:23/01/2002 14:36 45,284 Bill Gates announces Trusted Computing initiative with a focus on security.pdf pdf
M:18/01/2002 20:49 54,312 Bill Gates memo on Trustworthy Computing.pdf pdf
M:01/04/2002 13:31 51,352 Building Trust into Open Source.pdf pdf
M:18/04/2002 19:39 11,736 Consumers Don't Trust E-Commerc.pdf pdf
M:23/01/2002 20:21 69,644 e-week .NET Confidence Lost.pdf pdf
M:03/06/2002 14:12 39,190 Fast Company - Memo to CEOs - crossroads.pdf pdf
M:23/01/2002 20:39 53,491 FT - Microsoft Recognizes its Flaws w . IBM comment.pdf pdf
M:02/07/2002 10:42 14,605 G&M - CDNs don't trust execs.pdf pdf
M:23/04/2002 13:08 70,787 IBM Ranked Best Corporate Citizen.pdf pdf
M:13/07/2002 14:18 40,505 Investors pull out of Insurance companies.pdf pdf
M:23/04/2002 12:39 10,733 Secnews- Guardent Wins MSSP.pdf pdf
M:03/06/2002 14:29 760 **Shortcut to eBay Learns to Trust Again.pdf.Ink Ink**
M:23/01/2002 20:48 62,559 theregister on Microsoft's Crucial New Hire for Security.pdf pdf
M:06/02/2002 18:47 23,520 Trust - the mail casualty of the Entron debacle.pdf pdf
M:23/01/2002 02:10 22,674 ZDNet Commentary on Bill Gates' Trustworthy Computing memo.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust related news stories\ ---A--- Folders: 0 Files: 16 Size: 585,092 Space: 585,092

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Subject\ ---A--- Folders: 0 Files: 42 Size: 34,109,100 Space: 34,109,100

M:01/08/2000 14:32 33,776 Accelerator Center Engagement Process.lwp lwp
M:11/09/2000 13:47 99,743 B2B Trust - Entrust - b2b_guide_interior.pdf pdf
M:28/12/2000 12:08 91,268 Beyond Matching - Infrastructure requirements.pdf pdf
M:20/06/2001 16:16 26,690 BMO Proponix alliance for intl transaction assurance.PDF PDF
M:17/11/2002 20:23 399,501 Charles Rieger report on Trust - WP Draft (Feb 19).pdf pdf
M:03/08/2000 18:17 27,136 **D&T Security Center 2.doc doc**
M:06/09/2000 14:13 223,906 e-gouvernement Forrester 0800.pdf pdf
M:05/12/2000 18:14 367,104 **e-marketplace management white paper draft 1.doc doc**
M:28/12/2000 18:29 6,278,541 e-trans & risk mgt 010101.ZIP ZIP
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M:12/09/2000 14:58 202,058 Forrester - Oper Ratings and D&B Offer B2B Trust.pdf pdf
M:06/06/2000 21:35 530,009 Global PKI Markets.pdf pdf
M:04/04/2001 12:48 6,315 Identity Theft article - June web update from Ben.rtf rtf
M:18/04/2001 13:44 81,920 **IKM Trust WP 04-01 - AT highlights.doc doc**
M:29/03/2001 18:51 78,336 **IKM Trust WP 04-01.doc doc**
M:16/01/2001 16:50 308,801 Information Package 5.zip zip
M:11/02/2003 02:12 136 **Ladah.com v1.2.url url**
M:14/04/2001 21:31 22,836 Liquidity Myths - 2k1_07_r.pdf pdf
M:17/11/2002 20:27 931 **Netscape Communicator.Ink Ink**
M:05/04/2000 18:39 93,964 Online Trust - The Five Principles.pdf pdf
M:11/09/2000 11:30 157,014 PIP_Trust_Privacy_Report.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Subject\ (continued)

M:10/08/2000 08:50 56,288 PKI Accelerator Center Paper - AT.lwp lwp
M:01/08/2000 14:33 56,180 PKI Accelerator Center Paper.lwp lwp
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M:09/04/2001 16:30 2,671,596 Prudential Security Briefing 021201 - Just Trust slides.zip zip
M:22/06/2000 14:43 635,994 Roundtable.pdf pdf
M:16/08/2000 04:42 514,562 Security Awareness Briefing for non-techies - SIGNA.PRZ PRZ
M:18/01/2001 03:33 498 **Shortcut to Forrester - eBiz Success.ZIP.Ink Ink**
M:28/12/2000 12:45 113 **Shortcut to IBM Global Services Consulting - Insights.URL URL**
M:14/09/2000 13:42 426 **Shortcut to Valuable for Trust Presentation.Ink Ink**
M:16/08/2000 07:46 407,596 Survival Kit - AT.lwp lwp
M:16/08/2000 06:14 407,108 Survival Kit.lwp lwp
M:11/09/2000 16:47 1,221,043 The Trust Forum - B2B e-Commerece Highlights - briefing_book.pdf pdf
M:21/02/2001 16:26 23,552 Trust figure for white paper.ppt ppt
M:26/09/2000 07:34 325,576 Trust Framework for B2B e-Marketplaces.PRZ PRZ
M:07/09/2001 17:56 247,916 Trust Metric whitepaper for a peer certification system.pdf pdf
M:07/09/2001 17:54 313,974 Trust Metric whitepaper for a peer certification system.ps ps
M:20/02/2001 02:36 61,952 Trusted LCDs 021601.ppt ppt
M:16/01/2001 19:58 539,060 Verisign - Building an E-Commerce Trust Infrastructure - ecomm_tech.pdf pdf
M:04/02/2001 21:26 6,639,683 VR for Trusted_e-business - Chris Hume.zip zip
M:06/08/2001 11:21 80,938 Wealth Management.ZIP ZIP
M:11/09/2000 11:47 773,120 **WebTrust for CA-final.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Subject\ ---A--- Folders: 0 Files: 42 Size: 34,109,100 Space: 34,109,100

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust vs. Security\ ---A--- Folders: 0 Files: 3 Size: 122,318 Space: 122,318

M:19/08/2002 04:12 120,615 Securing Trust.pdf pdf
M:03/05/2004 14:22 718 **Shortcut to Security ROI - Impact.Ink Ink**
M:20/09/2002 16:52 985 **Shortcut to Unlocking Business Opportunity through Strategic IT Security.doc.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust vs. Security\ ---A--- Folders: 0 Files: 3 Size: 122,318 Space: 122,318

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Workshop\ ----- Folders: 0 Files: 1 Size: 23,040 Space: 23,040

M:19/06/2003 16:19 23,040 **Trust Workshop description for eBay.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trust Workshop\ ----- Folders: 0 Files: 1 Size: 23,040 Space: 23,040

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trusted Traveller\ ----- Folders: 0 Files: 2 Size: 39,532 Space: 39,532

M:03/12/2002 12:39 20,922 FWC - Traveler smart card poses security concerns.pdf pdf
M:21/11/2002 12:10 18,610 FWC - TSA preps smart ID program.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trusted Traveller\ ----- Folders: 0 Files: 2 Size: 39,532 Space: 39,532

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trustmarks - Web Seals\ ----- Folders: 0 Files: 5 Size: 1,041,368 Space: 1,041,368

M:15/11/2004 21:33 447,741 NOETEBERG - Trusting the Web - thesis.pdf pdf
M:15/11/2004 21:46 1,119 **Shortcut to IMRG ISIS - Internet Shopping is Safe - TRUST_ONLINE_white_paper.Ink Ink**
M:31/01/2003 12:54 963 **Shortcut to Web Seals - a review of online privacy programs.pdf.Ink Ink**
M:15/11/2004 21:35 548,258 Significance of trust marks in B2C - spletter_trustmarks.pdf pdf
M:26/10/2004 16:17 43,287 ValidatedSite - benefits.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Trustmarks - Web Seals\ ----- Folders: 0 Files: 5 Size: 1,041,368 Space: 1,041,368

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Uncertainty\ ----- Folders: 0 Files: 1 Size: 60,803 Space: 60,803

M:04/08/2004 14:22 60,803 FP - Unhealthy certainty.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Uncertainty\ ----- Folders: 0 Files: 1 Size: 60,803 Space: 60,803

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\ ----- Folders: 21 Files: 17 Size: 1,334,488 Space: 1,334,488

M:13/11/2002 17:51 9,099 Economist - Web of Trust - IBM watson.pdf pdf

M:19/06/2004 11:52 18,441 Economist on IBM's Trust and Digital Divide.pdf pdf

M:28/05/2004 21:51 345,142 Elements of Trust - The cultural Dimensions of Internet Diffusion Revisited.pdf pdf

M:28/05/2004 22:15 185,969 IBM's Huang - Trust, the Internet and the digital divide.pdf pdf

M:28/05/2004 22:21 141,054 Knack - Trust Governance and Employment.pdf pdf

M:14/11/2002 02:31 158,622 National Post - FP Mastering - how information creates business value.pdf pdf

M:13/11/2002 17:44 891 **Shortcut to Benefits of Trusting - fiduciary.pdf.Ink Ink**

M:28/05/2004 22:07 1,153 **Shortcut to Building Trust - Public Policy, Interpersonal Trust and Economic Development.Ink Ink**

M:12/04/2004 20:02 953 **Shortcut to Introduction to Customer Value Analysis CVA.Ink Ink**

M:29/10/2004 19:08 1,084 **Shortcut to Strategy & Business - Cybertrust - an economic imperative.Ink Ink**

M:07/10/2003 16:10 928 **Shortcut to Trust correlated with Innovation in Hospitals.Ink Ink**

M:06/07/2003 06:42 43,451 **STM Copyright News - Issue No_ 4.htm htm**

M:22/04/2004 15:01 138,235 The greatest problem to overcome - fear.pdf pdf

M:19/06/2004 13:40 75,132 Trust and Consequences.pdf pdf

M:28/05/2004 22:14 94,706 Trust and Economic Growth - a challenge to Knack and Keefer.pdf pdf

M:15/11/2002 02:33 91,980 Trust, the Internet, and the Digital Divide - RC22511.pdf pdf

M:16/11/2002 17:07 27,648 **Trust, the Internet, and the Digital Divide - summary.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\B2B Value\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\B2B Value\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\B2C Value\ ----- Folders: 0 Files: 2 Size: 30,360 Space: 30,360

M:11/09/2003 19:59 29,110 Internet Economy - Business to Consumer.pdf pdf

M:25/01/2005 16:12 1,250 **Shortcut to Schellinck, Tony, Popa, Monica - Canadian Framework for Consumer Protection.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\B2C Value\ ----- Folders: 0 Files: 2 Size: 30,360 Space: 30,360

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Business Value\ ----- Folders: 0 Files: 4 Size: 70,753 Space: 70,753

M:17/09/2001 20:09 67,708 IBM Viewpoint - ROI of e-Commerce.pdf pdf

M:19/10/2004 00:35 970 **Shortcut to Growing Trust Relationships.html.Ink Ink**

M:18/03/2004 18:44 947 **Shortcut to Growing Trust Relationships.pdf.Ink Ink**

M:18/07/2004 02:26 1,128 **Shortcut to McKinsey Study - Higher valuation for better boards.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Business Value\ ----- Folders: 0 Files: 4 Size: 70,753 Space: 70,753

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Change\ ----- Folders: 0 Files: 2 Size: 2,314 Space: 2,314

M:29/05/2004 15:22 1,266 **How building trust can facilitate change.LNK LNK**

M:27/05/2004 22:41 1,048 **Shortcut to Trust, the Internet, and the Digital Divide - RC22511.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Change\ ----- Folders: 0 Files: 2 Size: 2,314 Space: 2,314

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Corporate Value\ ----- Folders: 0 Files: 7 Size: 499,207 Space: 499,207

M:24/08/2004 13:04 112,281 AAMEDA - ROI of Trust - Levin.pdf pdf

M:24/08/2004 13:55 214,175 HBR - Enemies of trust.pdf pdf

M:12/01/2005 03:56 78,037 HBR - High Cost of Lost Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Corporate Value\ (continued)

M:09/10/2004 13:56 91,136 Peppers&Rogers - The dollars and sense of a trusted agent.pdf pdf
M:24/08/2004 12:58 1,191 **Shortcut to ABP Investments - Good Corporate Governance pays off.Ink Ink**
M:24/08/2004 12:58 1,246 **Shortcut to McKinsey studies on Corporate Governance and market performance.Ink Ink**
M:09/10/2004 14:12 1,141 **Shortcut to Rogers&Peppers - Intel Measures Trust to Grow its Business.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Corporate Value\ ----- Folders: 0 Files: 7 Size: 499,207 Space: 499,207

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Business Impact\ ----- Folders: 0 Files: 5 Size: 4,637 Space: 4,637

M:17/11/2002 20:12 957 **Shortcut to Charles Rieger report on Trust - WP Draft (Feb 19).pdf.Ink Ink**
M:21/06/2002 04:08 760 **Shortcut to eBay Learns to Trust Again.pdf.Ink Ink**
M:22/08/2002 12:32 935 **Shortcut to IBM - Building Trust by guarding privacy.pdf.Ink Ink**
M:12/01/2005 03:43 995 **Shortcut to Trust & e-commerce.pdf.Ink Ink**
M:28/06/2002 04:22 990 **Shortcut to Trust vital to supply chain.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Business Impact\ ----- Folders: 0 Files: 5 Size: 4,637 Space: 4,637

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Economic Growth\ ----- Folders: 0 Files: 5 Size: 1,866,777 Space: 1,866,777

M:18/08/2004 13:06 20,228 G&M - C.D. Howe study on inflation.pdf pdf
M:07/06/2004 13:09 583,949 OECD - Policy influences on economic growth - highlights.pdf pdf
M:05/06/2004 13:25 568,598 OECD - Policy influences on economic growth.pdf pdf
M:18/07/2004 01:32 896 **Shortcut to Knack - Trust Governance and Employment.Ink Ink**
M:10/06/2004 01:05 693,106 Zak and Knack - Trust & Growth - 1998.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Economic Growth\ ----- Folders: 0 Files: 5 Size: 1,866,777 Space: 1,866,777

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Economic Impact\ ----- Folders: 0 Files: 5 Size: 26,491 Space: 26,491

M:28/06/2002 13:32 22,601 Bush fears recession due to scandals.pdf pdf
M:27/05/2004 22:34 1,000 **Shortcut to Fukuyama's Trust.ppt.Ink Ink**
M:19/06/2004 03:13 1,048 **Shortcut to Trust, the Internet, and the Digital Divide - RC22511.pdf.Ink Ink**
M:13/11/2002 22:01 939 **Shortcut to Trust, the Internet, and the Digital Divide - summary.doc.Ink Ink**
M:13/11/2002 22:01 903 **Shortcut to wsj - Long-term economic effects of Sept. 11.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Economic Impact\ ----- Folders: 0 Files: 5 Size: 26,491 Space: 26,491

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Education\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Education\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Efficiencies\ ----- Folders: 0 Files: 5 Size: 44,897 Space: 44,897

M:09/07/2002 01:25 40,960 Fukuyama's Trust.ppt ppt
M:15/11/2002 03:27 897 **Shortcut to Benefits of Trusting - fiduciary.pdf.Ink Ink**
M:12/01/2005 04:04 947 **Shortcut to Growing Trust Relationships.pdf.Ink Ink**
M:12/01/2005 03:42 995 **Shortcut to Trust & Efficiency.pdf.Ink Ink**
M:14/11/2002 01:43 1,098 **Shortcut to Understanding Costs and Benes of Communities - Toronto V1.ppt.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Efficiencies\ ----- Folders: 0 Files: 5 Size: 44,897 Space: 44,897

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Flexibility\ ----- Folders: 0 Files: 1 Size: 129,026 Space: 129,026

M:16/11/2002 02:43 129,026 Lorenz - Trust Cooperation and Flexibility.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Flexibility\ ----- Folders: 0 Files: 1 Size: 129,026 Space: 129,026

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Knowledge Management\ ----- Folders: 0 Files: 1 Size: 112,182 Space: 112,182
M:26/10/2004 20:11 112,182 The Value of Trust - 01 Nov 2002.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Knowledge Management\ ----- Folders: 0 Files: 1 Size: 112,182 Space: 112,182

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Leadership\ ----- Folders: 0 Files: 1 Size: 1,105 Space: 1,105
M:12/01/2005 03:58 1,105 *Shortcut to HBR - High Cost of Lost Trust.pdf.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Leadership\ ----- Folders: 0 Files: 1 Size: 1,105 Space: 1,105

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Personal Income\ ----- Folders: 0 Files: 1 Size: 1,203 Space: 1,203
M:03/08/2002 14:59 1,203 *SHORTC~1.LNK LNK*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Personal Income\ ----- Folders: 0 Files: 1 Size: 1,203 Space: 1,203

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Price\ ----- Folders: 0 Files: 1 Size: 1,079 Space: 1,079
M:12/01/2005 02:24 1,079 *Shortcut to Charles Rieger report on Trust - WP Draft (Feb 19).pdf.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Price\ ----- Folders: 0 Files: 1 Size: 1,079 Space: 1,079

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Security ROI - Impact\ ----- Folders: 0 Files: 2 Size: 27,625 Space: 27,625
M:15/06/2002 12:45 924 *Shortcut to Real Return on Security spending.pdf.Ink Ink*

M:15/11/2002 03:01 26,701 wsj - Long-term economic effects of Sept. 11.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Security ROI - Impact\ ----- Folders: 0 Files: 2 Size: 27,625 Space: 27,625

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Sources of Trust\ ----- Folders: 0 Files: 1 Size: 113,665 Space: 113,665
M:19/08/2002 18:25 113,665 McKinsey on the Value of New Intermediaries.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Sources of Trust\ ----- Folders: 0 Files: 1 Size: 113,665 Space: 113,665

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\STM Copyright News - Issue No_4_files\ ----- Folders: 0 Files: 17 Size: 6,251 Space:

M:06/07/2003 06:40 194 labout0.gif gif
M:06/07/2003 06:40 222 lannrep0.gif gif
M:06/07/2003 06:40 183 lcalendar0.gif gif
M:06/07/2003 06:40 196 lcommittee1.gif gif
M:06/07/2003 06:40 208 lconferenc0.gif gif
M:06/07/2003 06:40 163 lcontact0.gif gif
M:06/07/2003 06:40 225 lexecboard0.gif gif
M:06/07/2003 06:40 174 ljoin0.gif gif
M:06/07/2003 06:40 229 lmembersonly0.gif gif
M:06/07/2003 06:40 199 lnewsflash0.gif gif
M:06/07/2003 06:40 1,499 logo1.gif gif
M:06/07/2003 06:40 537 logo2.gif gif
M:06/07/2003 06:40 195 lsitemap0.gif gif
M:06/07/2003 06:40 279 lstmmembers0.gif gif
M:06/07/2003 06:40 233 ltraincours0.gif gif
M:06/07/2003 06:40 85 p.gif gif
M:06/07/2003 06:42 1,430 stm.css css

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\STM Copyright News - Issue No_4_files\ ----- Folders: 0 Files: 17 Size: 6,251 Space:

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Stock Market Impact\ ----- Folders: 0 Files: 1 Size: 917 Space: 917
M:19/07/2002 20:30 917 *Shortcut to WSJ - Market-Economy Disconnect.pdf.Ink Ink*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Stock Market Impact\ ----- Folders: 0 Files: 1 Size: 917 Space: 917

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Trust Mechanism ROI\ ----- Folders: 0 Files: 1 Size: 794,624 Space: 794,624
M:14/11/2002 01:42 794,624 Understanding Costs and Benes of Communities - Toronto V1.ppt ppt

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Trust Mechanism ROI\ ----- Folders: 0 Files: 1 Size: 794,624 Space: 794,624

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Value to IBM\ ----- Folders: 0 Files: 2 Size: 51,418 Space: 51,418
M:13/02/2002 18:46 50,176 Academy 2002 - Val Adamo - WSIB - value of IBM trust to clients.ppt ppt
M:25/04/2002 20:31 1,242 **Shortcut to Compelling Trust value proposit - Paul Hoagland.pdf.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\Value to IBM\ ----- Folders: 0 Files: 2 Size: 51,418 Space: 51,418

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Value of Trust\ ----- Folders: 21 Files: 81 Size: 5,119,019 Space: 5,119,019

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Verisign on Trust\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Verisign on Trust\Soltrus Training\ ----- Folders: 0 Files: 4 Size: 754,773 Space: 754,773
M:16/01/2003 00:48 162 **~\$ltru Alliance Workshop Input - Jim Davey.doc doc**
M:18/12/2002 21:38 32,768 **Soltrus Alliance Workshop Input - Jim Davey.doc doc**
M:19/12/2002 20:57 19,863 Soltrus Alliance Workshop Input - Peter Mitres.pdf pdf
M:17/12/2002 21:58 701,980 Workshop - Introduction to IBM Canada – Soltrus Alliance - Dec18.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Verisign on Trust\Soltrus Training\ ----- Folders: 0 Files: 4 Size: 754,773 Space: 754,773

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Verisign on Trust\ ----- Folders: 1 Files: 4 Size: 754,773 Space: 754,773

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Voting\ ----- Folders: 0 Files: 2 Size: 153,049 Space: 153,049

M:16/04/2004 14:28 123,934 BW - Click the vote.pdf pdf
M:16/12/2003 23:24 29,115 BW - Odd Conflict over E-Voting.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Voting\ ----- Folders: 0 Files: 2 Size: 153,049 Space: 153,049

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Credibility\ ----- Folders: 0 Files: 5 Size: 1,822,541 Space: 1,822,541

M:07/12/2004 15:40 1,807,861 CMA_UsabilitySeminar.pdf pdf
M:16/11/2002 16:56 979 **Shortcut to Stanford Web Credibility Research - bibliography.pdf.Ink Ink**
M:16/11/2002 16:56 1,043 **Shortcut to Stanford Web Credibility Research (evidence based)- bibliography.pdf.Ink Ink**
M:16/11/2002 16:55 54 **Shortcut to The Web Credibility Project - Stanford University.URL URL**
M:08/01/2005 05:31 12,604 Trust and Credibility tips for web sites.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Credibility\ ----- Folders: 0 Files: 5 Size: 1,822,541 Space: 1,822,541

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Services Trust\ ----- Folders: 0 Files: 4 Size: 1,188,586 Space: 1,188,586

M:09/09/2003 15:12 539,648 **Assertions ans protocols for the OASIS SAMK - cs-sstc-core-01.doc doc**
M:17/10/2003 17:28 346,251 SiMeon Limeonov of Polaris Venture Partners - Investing in Web Services.pdf pdf
M:09/09/2003 14:59 194,565 Top 10 tips for trusted web services.pdf pdf
M:11/11/2003 17:28 108,122 Web Services Advisor - A look at Microsoft's Indigo Technology.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Services Trust\ ----- Folders: 0 Files: 4 Size: 1,188,586 Space: 1,188,586

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Traffic Conversion\ ----- Folders: 0 Files: 46 Size: 5,958,577 Space: 5,958,577

M:29/03/2004 23:57 93,622 (Proto)Type-Cast Yourself.pdf pdf
M:29/03/2004 23:20 120,958 (Wire)Frame Yourself.pdf pdf
M:29/03/2004 23:22 88,558 Behind the Scenes - storybording.pdf pdf
M:29/03/2004 23:41 94,012 Get That Site to Me Fast.pdf pdf
M:29/03/2004 22:36 103,296 IGNORE Marketing and INCREASE Your Revenues.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Traffic Conversion\ (continued)

M:29/03/2004 23:36	356,679	increasingconversionrates - white paper.pdf pdf
M:29/03/2004 22:18	108,928	Management A-to-Z AIDA .pdf pdf
M:29/03/2004 23:18	325,462	Miller - The Magical Number Seven, Plus or Minus Twopdf pdf
M:29/03/2004 23:51	88,769	Personal decisions exercise the emotional part of the brain.pdf pdf
M:29/03/2004 22:24	126,010	ROI Marketing - A Pair of Ears Beats a Pair of Eyes.pdf pdf
M:29/03/2004 22:16	114,253	ROI Marketing - As Easy As 1, 2, 3 (4, 5).pdf pdf
M:29/03/2004 22:34	148,552	ROI Marketing - Behind the Scenes The Making of a Web Site.pdf pdf
M:29/03/2004 22:13	103,578	ROI Marketing - Buying The Flip Side of Selling.pdf pdf
M:29/03/2004 23:53	108,250	ROI Marketing - Communicating Perceptual Reality.pdf pdf
M:30/03/2004 00:01	107,887	ROI Marketing - Confronting Relevance.pdf pdf
M:29/03/2004 22:19	121,689	ROI Marketing - Conversion Is Music to My Ears.pdf pdf
M:29/03/2004 23:55	120,203	ROI Marketing - Developing Your Project Doesn't Have to Be Rocket Science.pdf pdf
M:29/03/2004 23:29	115,108	ROI Marketing - Do You Want to Inform or Persuade.pdf pdf
M:29/03/2004 23:32	105,066	ROI Marketing - E-Commerce Metrics.pdf pdf
M:29/03/2004 22:22	125,802	ROI Marketing - Funneling Customers Into Your Site.pdf pdf
M:29/03/2004 22:36	126,982	ROI Marketing - GROK Case Study 2 TotalGym.com com
M:29/03/2004 22:20	103,954	ROI Marketing - How Many Holes Are in Your Bucket.pdf pdf
M:29/03/2004 23:42	112,980	ROI Marketing - How Will You Measure Up in 2002.pdf pdf
M:29/03/2004 23:49	115,359	ROI Marketing - Hyperlink to Persuasion.pdf pdf
M:29/03/2004 23:17	113,764	ROI Marketing - KISS Your Customers If You Want Them Back.pdf pdf
M:29/03/2004 23:44	95,840	ROI Marketing - Left- Versus Right-Brain Marketing.pdf pdf
M:29/03/2004 22:29	123,559	ROI Marketing - Measuring Your Sales Success.pdf pdf
M:29/03/2004 23:17	117,126	ROI Marketing - Navigating Through Analysis Paralysis.pdf pdf
M:29/03/2004 23:50	118,429	ROI Marketing - Persuasion Beyond Trust and Credibility .pdf pdf
M:29/03/2004 23:30	122,402	ROI Marketing - Redesign Time.pdf pdf
M:29/03/2004 22:07	100,824	ROI Marketing - Seven Conversion Rate Concepts for the Final Exam.pdf pdf
M:29/03/2004 22:09	106,127	ROI Marketing - The ABCs of GTC and POA.pdf pdf
M:30/03/2004 00:02	112,482	ROI Marketing - The Empathy Sell.pdf pdf
M:29/03/2004 22:33	115,737	ROI Marketing - The Five-Letter Dirty Word.pdf pdf
M:29/03/2004 22:21	146,939	ROI Marketing - The Ideal Tracking System.pdf pdf
M:29/03/2004 23:38	121,663	ROI Marketing - The ROI of Free.pdf pdf
M:29/03/2004 23:47	131,870	ROI Marketing - Uncovering Solid Foundations for Persuasive Architecture.pdf pdf
M:29/03/2004 23:40	140,743	ROI Marketing - 'Web Analytics' No Longer Means Web Rage.pdf pdf
M:29/03/2004 22:11	88,177	ROI Marketing - Webogram Power, Part 1.pdf pdf
M:29/03/2004 22:33	108,908	ROI Marketing - 'What' Must Come Before 'How'.pdf pdf
M:29/03/2004 23:31	117,506	ROI Marketing - What Should You Measure.pdf pdf
M:29/03/2004 23:26	117,839	ROI Marketing - Where Oh Where Did My Eyeballs Go.pdf pdf
M:29/03/2004 22:23	122,745	ROI Marketing - Why Should I Buy From You.pdf pdf
M:29/03/2004 23:24	119,380	ROI Marketing -Sell Benefits.pdf pdf
M:29/03/2004 23:23	84,784	Think Active.pdf pdf
M:29/03/2004 22:30	395,776	Web Site Conversion Calculator.xls xls

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Traffic Conversion\ ----- Folders: 0 Files: 46 Size: 5,958,577 Space: 5,958,577

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Usability\ ----- Folders: 0 Files: 1 Size: 939 Space: 939

M:07/12/2004 15:42 939 **Shortcut to CMA_UsabilitySeminar.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Web Usability\ ----- Folders: 0 Files: 1 Size: 939 Space: 939

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\WebSites from Favorites\ ----- Folders: 0 Files: 1 Size: 689 Space: 689
M:13/01/2004 16:06 689 **Shortcut to Trust.Ink Ink**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\WebSites from Favorites\ ----- Folders: 0 Files: 1 Size: 689 Space: 689

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\WebTrust\ ----- Folders: 0 Files: 1 Size: 279,040 Space: 279,040
M:26/09/2003 13:24 279,040 **WebTrust Business Practices-Transaction Integrity Principle and Criteria.doc doc**

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\WebTrust\ ----- Folders: 0 Files: 1 Size: 279,040 Space: 279,040

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\What is Trust\ ----- Folders: 0 Files: 1 Size: 34,107 Space: 34,107
M:02/10/2004 13:23 34,107 Concept Analysis of Trust.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\What is Trust\ ----- Folders: 0 Files: 1 Size: 34,107 Space: 34,107

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\ ---A--- Folders: 2 Files: 45 Size: 10,860,193 Space: 10,860,193

M:06/07/2002 16:44 1,478,138 .pdf pdf
M:05/07/2002 17:04 98,043 A Trusted W3 Model.pdf pdf
M:05/07/2002 18:52 209,661 Assurance Architecture.pdf pdf
M:14/11/2002 00:05 371,949 Benefits of Trusting.pdf pdf
M:10/06/2002 15:07 611,559 Building Trust Online.pdf pdf
M:10/06/2002 16:06 43,450 Collision of Paradigms .pdf pdf
M:06/07/2002 17:23 195,927 Cross-cultural Trust.pdf pdf
M:06/07/2002 16:44 1,478,138 Engineering Trust.pdf pdf
M:10/06/2002 16:12 264,532 Financial Development.pdf pdf
M:15/11/2002 04:27 133,371 Future of Capitalism.pdf pdf
M:17/05/2002 18:23 23,352 Implicit Trust Levels in EDI Security.pdf pdf
M:09/07/2002 01:56 18,045 More References on trusted information systems - part 2.pdf pdf
M:09/07/2002 01:54 16,606 More References on trusted information systems - part 3.pdf pdf
M:09/07/2002 01:51 17,115 More References on trusted information systems .pdf pdf
M:06/07/2002 16:21 100,360 Organizational Relationships.pdf pdf
M:05/07/2002 19:13 20,324 Organized Trust Ref.pdf pdf
M:10/09/2002 01:06 194,788 Psychology - Trust in Organizations.pdf pdf
M:05/07/2002 18:59 53,966 Reference Literature.pdf pdf
M:09/07/2002 02:16 39,424 **References - Applied Behaviour Studies - exp.methods.bib.5-29.02.doc doc**
M:09/07/2002 02:02 24,045 References on Trusting Information.pdf pdf
M:10/06/2002 15:28 103,836 Reliability of Trusting.pdf pdf
M:06/07/2002 17:19 74,479 Reliable Information.pdf pdf
M:24/04/2002 17:32 965 **Shortcut to e-Business - A matter of trust - PWC.pdf.Ink Ink**
M:09/07/2002 01:46 945 **Shortcut to References on trusted information systems.pdf.Ink Ink**
M:23/12/2002 21:02 1,025 **Shortcut to trust model patent - distrust.pdf.Ink Ink**
M:24/04/2002 18:45 1,044 **Shortcut to trustmodels by Tim Moses of Entrust.pdf.Ink Ink**
M:10/06/2002 15:01 2,340,890 Social Capital.pdf pdf
M:05/07/2002 20:28 188,488 The Meaning of Trust.pdf pdf
M:07/02/2002 15:06 98,088 The Meanings of Trust - McKnight.pdf pdf
M:10/06/2002 14:48 197,361 The Trust Paradox.pdf pdf
M:16/11/2002 14:59 166,476 Toward Measuring Inter-organizational Trust.pdf pdf
M:09/07/2002 01:39 38,884 Trust & Accuracy - proposed.pdf pdf
M:10/06/2002 15:24 467,592 Trust & Corporate Law .pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\ (continued)

M:15/11/2002 20:44	103,055	Trust & e-commerce.pdf pdf
M:15/11/2002 03:26	272,481	Trust & Efficiency.pdf pdf
M:06/07/2002 12:20	66,031	Trust and Expertise.pdf pdf
M:09/07/2002 02:30	108,723	Trust in cross-functional teams - measuring trust.pdf pdf
M:09/07/2002 02:42	103,645	Trust in geographically dispersed teams .pdf pdf
M:09/07/2002 02:19	35,813	Trust Research Issues.pdf pdf
M:10/06/2002 15:11	162,922	Trust v. Law .pdf pdf
M:30/09/2004 19:35	365,276	Trusting and non-trusting - contracts vs fiduciary - Boston University - Frankel.pdf pdf
M:06/07/2002 13:35	72,801	User Participation.pdf pdf
M:06/07/2002 17:12	70,175	Virtual Communities.pdf pdf
M:05/07/2002 19:25	94,530	Warwick Framework.pdf pdf
M:10/06/2002 16:00	331,875	Who Trusts Others.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Ed Gerck's work on Trust\ ---A--- Folders: 1 Files: 5 Size: 1,020,686 Space:

M:07/02/2002 18:53	4,393	Guaging Trust.pdf pdf
M:07/02/2002 19:43	556,605	Overview of Certification Systems .pdf pdf
M:19/08/2002 19:00	30,318	The role of trust in Internet security.pdf pdf
M:08/02/2002 14:01	410,974	Toward Real-World Models of Trust - Ed Gerck.pdf pdf
M:07/02/2002 18:48	18,396	Trust Properties - trustprop.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Ed Gerck's work on Trust\zSentry\ ----- Folders: 0 Files: 2 Size: 171,265

M:17/10/2002 17:23	78,015	zentryid-web.pdf pdf
M:17/10/2002 17:23	93,250	zentry-web.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Ed Gerck's work on Trust\zSentry\ ----- Folders: 0 Files: 2 Size: 171,265

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Ed Gerck's work on Trust\ ---A--- Folders: 1 Files: 7 Size: 1,191,951 Space:

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Lisa Abrams on Trust\ ---A--- Folders: 0 Files: 9 Size: 688,555 Space: 688,555

M:05/11/2002 00:19	162	~\$M building trust paper 1-3-02 AoM submission.doc doc
M:05/11/2002 00:31	162	~\$M Trust Paper 1-3-02 AoM submission.doc doc
M:04/01/2002 15:05	215,552	AoM building trust paper 1-3-02 AoM submission.doc doc
M:03/01/2002 18:09	271,872	AoM Trust Paper 1-3-02 AoM submission.doc doc
M:01/03/2002 20:35	122,634	IKM Encouraging Trust on the Internet White Paper 04-01.pdf pdf
M:06/09/2001 19:45	75,352	Is you e-business trustworthy.zip zip
M:24/11/2002 17:00	939	SHORTC~3.LNK LNK
M:03/08/2002 03:02	999	Shortcut to Executive Brief on Trust - gsee510163600f.pdf.Ink Ink
M:22/11/2002 22:31	883	Shortcut to IBV - Trust and knowledge sharing.pdf.Ink Ink

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\Lisa Abrams on Trust\ ---A--- Folders: 0 Files: 9 Size: 688,555 Space: 688,555

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\Working Papers on Trust\ ---A--- Folders: 3 Files: 61 Size: 12,740,699 Space: 12,740,699

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\World Economic Forum 2003 - Building Trust\ ----- Folders: 0 Files: 13 Size: 920,700 Space: 920,700

M:23/01/2003 23:41	23,339	Building Trust Theme.pdf pdf
M:23/01/2003 23:46	121	discuss.url url
M:23/01/2003 23:55	193,768	Kramer - TRUST AND DISTRUST IN ORGANIZATIONS.pdf pdf
M:23/01/2003 23:49	202	MARKLE~1.URL URL
M:24/01/2003 00:55	21,667	Trust in Institutions - chart.pdf pdf

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\World Economic Forum 2003 - Building Trust\ (continued)

M:04/02/2003 13:16 14,334 Trust in UK firms dips but rises in US.pdf pdf
M:23/01/2003 23:57 10,733 TRUST_~1.GIF GIF
M:24/01/2003 00:40 202,396 Trust_in_Leaders - survey.pdf pdf
M:24/01/2003 00:52 218,598 VoP_Trust_Survey.pdf pdf
M:23/01/2003 23:38 122 World Economic Forum - Homepage.url url
M:23/01/2003 23:42 302 World Economic Forum - Theme Trust and Values.url url
M:24/01/2003 00:43 132,718 World Survey on Trust results.pdf pdf
M:24/01/2003 00:31 102,400 World Value Survey - Trust, well-being and democracy.doc doc

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\World Economic Forum 2003 - Building Trust\ ----- Folders: 0 Files: 13 Size: 920,700 Space: 920,700

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust\ ----- Folders: 285 Files: 1,645 Size: 308,976,144 Space: 308,976,144

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ ----- Folders: 115 Files: 1 Size: 172 Space: 172

M:22/08/2003 15:14 172 Bullfighter — Stripping The Bull Out Of Business A consulting jargon fighter from Deloitte Consulting.url url

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\A Critical Success Factor\ ----- Folders: 0 Files: 1 Size: 170 Space: 170

M:05/07/2004 03:13 170 Jmc Focus (article) Critical Success Factors for International Intranets-Portals.url url

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\A Critical Success Factor\ ----- Folders: 0 Files: 1 Size: 170 Space: 170

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Accountability\ ----- Folders: 0 Files: 1 Size: 174 Space: 174

M:16/08/2004 16:02 174 Modernizing Accountability Practices in the Public Sector - Part 1 of 3.url url

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Accountability\ ----- Folders: 0 Files: 1 Size: 174 Space: 174

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Archetypes\ ----- Folders: 0 Files: 3 Size: 544 Space: 544

M:08/11/2004 02:35 158 God and Goddess archetypes, Woolger.url url

M:08/11/2004 02:31 206 Gods and Goddesses in Love by Agapi Stassinopoulos.url url

M:08/11/2004 01:38 180 The three gorillas an archetype orders a dynamic system. Maxson J. McDowell..url url

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Archetypes\ ----- Folders: 0 Files: 3 Size: 544 Space: 544

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Authentication\ ----- Folders: 0 Files: 4 Size: 558 Space: 558

M:06/07/2003 07:00 230 A matter of trust or is it - covering ssl, fake web site, fake site, pki, web site authentication, web s.url url

M:11/08/2001 04:10 79 Authentication - Canadian Strategy.url url

M:06/07/2003 06:25 166 Building Confidence in Electronic Commerce - case for biometrics over smart cards.url url

M:11/08/2001 04:10 83 Stephen Wilson - Current Issues in the rollout of a National Authentication Framework&It_-h2>.url url

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Authentication\ ----- Folders: 0 Files: 4 Size: 558 Space: 558

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Belief\ ----- Folders: 0 Files: 1 Size: 63 Space: 63

M:06/01/2005 06:19 63 THE WORLD QUESTION CENTER 2005.URL URL

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Belief\ ----- Folders: 0 Files: 1 Size: 63 Space: 63

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Blogs on Trust\ ----- Folders: 0 Files: 2 Size: 190 Space: 190

M:10/12/2004 02:54 113 PACmeter - Popularity, Authority, Credibility Online- How To Measure Them - Robin Good' Sharewood Tidings.URL URL

M:09/12/2004 23:04 77 TrustBlog.URL URL

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Blogs on Trust\ ----- Folders: 0 Files: 2 Size: 190 Space: 190

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Books\ ----- Folders: 0 Files: 1 Size: 111 Space: 111

M:24/12/2004 01:45 111 Amazon.com- Books- Trust, Inc..URL URL

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Books\ ----- Folders: 0 Files: 1 Size: 111 Space: 111

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Brand\ ----- Folders: 0 Files: 3 Size: 396 Space: 396

- M:23/09/2003 23:23 136 *Brandimensions - Brand Protection for Protection of Brand Assets.url url*
- M:26/10/2004 14:49 174 *Building Trust in Your Organization - ETHICS & PRIVACY - Magazine - Darwin Online for Informed Executive.url url*
- M:22/11/2004 20:07 86 *ClickZ Experts on Online Advertising Technology.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Brand\ ----- Folders: 0 Files: 3 Size: 396 Space: 396

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Bull\ ----- Folders: 0 Files: 1 Size: 172 Space: 172

- M:22/08/2003 15:32 172 *Bullfighter — Stripping The Bull Out Of Business A consulting jargon fighter from Deloitte Consulting.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Bull\ ----- Folders: 0 Files: 1 Size: 172 Space: 172

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Business Models\ ----- Folders: 0 Files: 1 Size: 50 Space: 50

- M:22/11/2004 20:20 50 *TiB Trust in Business Steuerberatungsgesellschaft mbH München- Steuerberatung, Lohnbuchhaltung, Finanzbu.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Business Models\ ----- Folders: 0 Files: 1 Size: 50 Space: 50

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\ ----- Folders: 1 Files: 1 Size: 287 Space: 287

- M:11/09/2003 16:36 287 *www.sarbanes-oxley.com.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\Corporate Governance\ ----- Folders: 1 Files: 18 Size: 3,216 Space: 3,2

- M:18/06/2004 22:51 172 *Beyond SOX - Managing Risk in Today's Uncertain World.url url*
- M:24/11/2004 17:12 134 *Board Advisory Services, Inc.url url*
- M:17/09/2004 14:41 104 *BW Online September 6, 2004 Commentary- Smoke, Mirrors, And Shareholder Settlements.URL URL*
- M:24/08/2004 08:30 170 *CCGG Canadian Coalition of Good Governance.url url*
- M:24/11/2003 04:46 158 *Complete solutions for investor communications,corporate governance,IR websites,webcasting.url url*
- M:24/11/2003 04:44 182 *Corporate Governance,Sarbanes Oxley,Consulting,Resource,Section 16,Reg FD.url url*
- M:24/11/2004 16:55 178 *Corporate Governance.url url*
- M:12/12/2003 15:39 166 *Financial Executives International The world of corporate finance..url url*
- M:12/10/2004 14:18 184 *G&M - Board Games - Full Corporate Governance Rankings.url url*
- M:18/06/2004 16:31 194 *Global Agenda - Managing Operational Risk and Reputation - Stakeholders.url url*
- M:18/06/2004 16:06 188 *Global Agenda - Tranforming the Corporate Landscape - rebuilding trust at board level.url url*
- M:24/11/2004 17:06 272 *Google Search governance.url url*
- M:29/06/2004 19:27 292 *Guiding Principles for Good Corporate Governance.url url*
- M:24/11/2004 17:11 124 *I.J. Martin & Cie SA, International Management Consultants.url url*
- M:24/11/2004 17:09 146 *InstitutionalDesign.com.url url*
- M:24/11/2004 17:07 150 *Integrity Incorporated.url url*
- M:11/11/2003 19:18 122 *Public Company Accounting Oversight Board – Welcome to the Public Company Accounting Oversight Board.url url*
- M:23/06/2004 02:49 280 *The Future of Corporate Reporting.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\Corporate Governance\Chief Ethics Officer\ ----- Folders: 0 Files: 3

- M:15/10/2003 20:12 178 *Chief Ethics Officers - Ask the Expert - CIO.url url*
- M:15/10/2003 20:09 226 *Desperately seeking chief ethics officer - Tech Update - ZDNet.url url*
- M:15/10/2003 20:21 130 *EOA Home.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\Corporate Governance\Chief Ethics Officer\ ----- Folders: 0 Files: 3

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\Corporate Governance\ ----- Folders: 1 Files: 21 Size: 3,750 Space: 3,7

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Capital Markets\ ----- Folders: 2 Files: 22 Size: 4,037 Space: 4,037

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\CIPS\ ----- Folders: 0 Files: 2 Size: 450 Space: 450

M:23/09/2003 01:01 230 *CIPS Connections - Current Articles.url url*
M:23/09/2003 01:02 220 *Trust in Technical Arena.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\CIPS\ ----- Folders: 0 Files: 2 Size: 450 Space: 450

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Collaboration\ ----- Folders: 0 Files: 4 Size: 674 Space: 674

M:26/10/2004 15:02 184 *A Guide to Good Practice in Collaborative Working Methods and New Media Tools Creation.url url*
M:10/10/2003 23:15 198 *Online Community Report.url url*
M:10/10/2003 22:18 122 *Usenet II.url url*
M:08/07/2003 17:13 170 *Virtual Communities Conference Programme 2003.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Collaboration\ ----- Folders: 0 Files: 4 Size: 674 Space: 674

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Communities\ ----- Folders: 0 Files: 1 Size: 88 Space: 88

M:26/01/2005 17:35 88 *Main Critical Success Factors for the Establishment and Operation of Virtual Communities of Practice - 09 Sep 2003.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Communities\ ----- Folders: 0 Files: 1 Size: 88 Space: 88

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Company Names using Trust\ ----- Folders: 0 Files: 2 Size: 370 Space: 370

M:29/08/2003 03:07 140 *Applied Trust Engineering.url url*
M:11/01/2004 20:13 230 *Google Directory - Computers Security Public Key Infrastructure.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Company Names using Trust\ ----- Folders: 0 Files: 2 Size: 370 Space: 370

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Conferences\ ----- Folders: 0 Files: 3 Size: 492 Space: 492

M:09/07/2003 22:34 130 *e-commerce trustmarks INTERNATIONAL CONGRESS.url url*
M:02/10/2003 19:20 208 *Trust2004 - Calls.url url*
M:02/10/2003 19:17 154 *Trust2004 - Home Page.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Conferences\ ----- Folders: 0 Files: 3 Size: 492 Space: 492

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Confidence\ ----- Folders: 0 Files: 2 Size: 406 Space: 406

M:12/02/2004 03:56 204 *Consumer Confidence Index - Economics - The Conference Board.url url*
M:12/02/2004 03:58 202 *Consumer Internet Barometer - Economics - The Conference Board.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Confidence\ ----- Folders: 0 Files: 2 Size: 406 Space: 406

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Consent\ ----- Folders: 0 Files: 1 Size: 85 Space: 85

M:27/10/2004 01:24 85 *Roger Clarke's 'e-Consent'.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Consent\ ----- Folders: 0 Files: 1 Size: 85 Space: 85

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Contacts\ ----- Folders: 0 Files: 2 Size: 376 Space: 376

M:07/07/2003 15:56 188 *FSTC Projects - contacts.url url*
M:28/01/2004 22:12 188 *Word of Mouth Connection - A Background Research Tool.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Contacts\ ----- Folders: 0 Files: 2 Size: 376 Space: 376

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Corporate Social Responsibility CSR\ ----- Folders: 0 Files: 4 Size: 457 Space: 457

M:16/07/2004 18:13 224 *Accenture - The Business of Trust.url url*
M:19/11/2004 01:16 83 *Corporate Knights.URL URL*
M:20/12/2004 17:36 81 *EDC - Speeches and Presentations 2001.URL URL*
M:12/11/2004 18:14 69 *YORK International - Social Responsibility.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Corporate Social Responsibility CSR\ ----- Folders: 0 Files: 4 Size: 457 Space: 457

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Counterfeit search results\ ----- Folders: 0 Files: 1 Size: 244 Space: 244
M:23/09/2003 22:54 244 *NewsChannel 8 - Search Results.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Counterfeit search results\ ----- Folders: 0 Files: 1 Size: 244 Space: 244

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Credibility\ ----- Folders: 0 Files: 2 Size: 219 Space: 219
M:02/01/2005 11:29 85 *Credibility is king A conversation with Conference Co-chair, John Deveney, APR.URL URL*
M:12/02/2004 03:28 134 *Solutions to NIMBY problems, NIMBYism - GCA Strategies.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Credibility\ ----- Folders: 0 Files: 2 Size: 219 Space: 219

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\CRM\ ----- Folders: 0 Files: 1 Size: 290 Space: 290
M:15/07/2003 13:14 290 *Publications from the field CRM (Customer Relationship Management).url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\CRM\ ----- Folders: 0 Files: 1 Size: 290 Space: 290

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Customer\ ----- Folders: 0 Files: 1 Size: 290 Space: 290
M:06/10/2004 19:58 290 *Success Profiles - Customer Focus.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Customer\ ----- Folders: 0 Files: 1 Size: 290 Space: 290

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ eBay\ ----- Folders: 0 Files: 2 Size: 352 Space: 352
M:02/10/2004 14:27 150 *eBay Security Center General Marketplace Safety.url url*
M:23/11/2003 16:10 202 *Help Buy Trusting the Seller Overview.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ eBay\ ----- Folders: 0 Files: 2 Size: 352 Space: 352

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ e-Commerce\ ----- Folders: 0 Files: 12 Size: 1,983 Space: 1,983
M:02/10/2004 14:46 180 *Build Trust Improve Customer Confidence - Get Customers.url url*
M:16/08/2004 01:15 218 *Checklist for Evaluating Internet Retailer Sites.url url*
M:22/11/2004 20:07 86 *ClickZ Experts on Online Advertising Technology.URL URL*
M:16/08/2004 01:01 196 *Consumer Connection.url url*
M:08/01/2005 05:23 71 *Consumers Guide- Trust, Risk and Performance.URL URL*
M:16/08/2004 01:10 214 *Electronic Commerce.url url*
M:02/10/2004 14:25 190 *EUROPA - Search - Search Result Page.url url*
M:18/10/2003 18:35 196 *GBDe About GBDe.url url*
M:18/10/2003 16:24 116 *GBDe 2003.url url*
M:07/06/2004 19:33 214 *Internet Business Guide.url url*
M:16/08/2004 01:06 214 *On-line Shopping Assistant.url url*
M:04/01/2005 16:54 88 *Preface.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ e-Commerce\ ----- Folders: 0 Files: 12 Size: 1,983 Space: 1,983

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Economic Development\ ----- Folders: 0 Files: 6 Size: 1,254 Space: 1,254
M:18/06/2004 15:56 234 *.. Voice of the People ...url url*
M:02/12/2004 22:25 72 *Papers by Dan Klein.URL URL*
M:21/08/2004 03:49 154 *World Bank Research Staff Directory.url url*
M:21/08/2004 03:50 222 *World Bank Research WB Research - Public Services Research - - Stephen Knack.url url*
M:18/06/2004 15:43 354 *World Economic Forum - Results of the Survey on Trust.url url*
M:18/06/2004 15:44 218 *World Economic Forum - Survey on Trust 2004.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Economic Development\ ----- Folders: 0 Files: 6 Size: 1,254 Space: 1,254

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Employee\ ----- Folders: 0 Files: 3 Size: 878 Space: 878

M:26/10/2004 20:14 81 *Chagnon & Reina Associates, Inc., The Trust Building Experts(TM).URL URL*
M:02/10/2004 14:14 176 *How to regain, and retain, staff trust and confidence.url url*
M:02/10/2004 14:45 621 *Rebuilding Employee Trust.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Employee\ ----- Folders: 0 Files: 3 Size: 878 Space: 878

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ethics\ ----- Folders: 0 Files: 17 Size: 2,514 Space: 2,514

M:24/11/2004 16:16 194 *ethicscentre.ca Canadian Centre for Ethics and Corporate Policy.url url*
M:24/11/2004 16:08 132 *. Dr. Bruce Weinstein, The Ethics Guy ..url url*
M:24/11/2004 16:57 296 *Business Ethics Speaker - John Di Frances - Corporate Governance Speaker, Ethics Author, Consultant.url url*
M:03/01/2005 20:54 69 *Center for Ethics and Business.URL URL*
M:16/10/2004 05:30 130 *EOA Home.url url*
M:24/11/2004 16:11 130 *EPIC Online Guide to Responsible Business Conduct.url url*
M:24/11/2004 16:10 162 *Ethics Officer Consulting Service.url url*
M:13/12/2004 02:35 74 *Ethics Resource Center Ethics and Anti-Corruption Meetings in Turkey.URL URL*
M:24/11/2004 16:00 120 *Ethics Resource Center.url url*
M:24/11/2004 16:05 124 *EthicScan Canada Limited.url url*
M:24/11/2004 17:04 216 *Google Directory - Business Management Ethics Consulting.url url*
M:24/11/2004 16:21 146 *Governance and Corporate Social Responsibility.url url*
M:24/11/2004 16:25 240 *Huron Consulting Group.url url*
M:01/09/2004 03:33 184 *KeepMedia Topics - Ethics.url url*
M:01/09/2004 03:44 184 *KeepMedia Topics.url url*
M:11/01/2005 16:55 50 *Ponemon Institute -- Ethical Information Management.URL URL*
M:03/01/2005 21:03 63 *Welcome to the Centre for Ethical Orientation Online.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ethics\ ----- Folders: 0 Files: 17 Size: 2,514 Space: 2,514

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ethicss\ ----- Folders: 0 Files: 3 Size: 498 Space: 498

M:16/10/2004 04:30 130 *EOA Home.url url*
M:01/09/2004 02:33 184 *KeepMedia Topics - Ethics.url url*
M:01/09/2004 02:44 184 *KeepMedia Topics.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ethicss\ ----- Folders: 0 Files: 3 Size: 498 Space: 498

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Examples of Trust Enbling Web Sites\ ----- Folders: 0 Files: 2 Size: 360 Space: 360

M:06/12/2003 12:28 220 *Friendster.url url*
M:10/11/2003 19:27 140 *VoteToronto.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Examples of Trust Enbling Web Sites\ ----- Folders: 0 Files: 2 Size: 360 Space: 360

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Financial Services\ ----- Folders: 0 Files: 6 Size: 994 Space: 994

M:09/01/2005 17:44 92 *BAI Online Banking Strategies November-December 2004- Banks, Consumers and Trust.URL URL*
M:09/10/2003 14:59 178 *Banks-f Lending Behavior and Firms-f Corporate Financing Patterns.url url*
M:09/10/2003 15:03 144 *Basel II The New Basel Capital Accord.url url*
M:09/10/2003 15:05 142 *cp3ov.url url*
M:09/10/2003 15:01 244 *EconPapers The Impact of Macroeconomic Uncertainty on Bank Lending Behavior.url url*
M:29/08/2003 03:30 194 *Fidelity Information Services Thought Leadership Article The Future of Electronic Payments.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Financial Services\ ----- Folders: 0 Files: 6 Size: 994 Space: 994

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Frameworks\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

M:02/10/2004 14:32 166 *Attack Resistant Trust Metric Metadata HOWTO.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Frameworks\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Fraud\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Fraud\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Game Theory\ ----- Folders: 0 Files: 3 Size: 221 Space: 221

M:19/12/2004 16:44 86 *Press Releases - University of Southampton.URL URL*

M:19/12/2004 16:44 74 *Prisoner's dilemma - Wikipedia, the free encyclopedia.URL URL*

M:19/12/2004 16:47 61 *Prisoner's Dilemma.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Game Theory\ ----- Folders: 0 Files: 3 Size: 221 Space: 221

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governance\ ----- Folders: 1 Files: 3 Size: 591 Space: 591

M:07/10/2003 23:31 130 *PeopleView Compliance Group - Sarbanes-Oxley Act.url url*

M:21/07/2003 14:32 208 *Rules & Regulation Proposed and Final Rules.url url*

M:09/07/2003 19:27 253 *TRUSTNET network.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governance\Non-profit Governance\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governance\Non-profit Governance\ ----- Folders: 0 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governance\ ----- Folders: 1 Files: 3 Size: 591 Space: 591

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Government Initiatives\ ----- Folders: 1 Files: 6 Size: 586 Space: 586

M:08/01/2005 04:34 84 *Communications Policy of the Government of Canada - Part 2 of 2.URL URL*

M:21/12/2004 06:29 135 *Control, Trust, Performance and Accountability- PowerPoint Presentation.URL URL*

M:21/12/2004 06:29 109 *Control, Trust, Performance and Accountability-.URL URL*

M:09/01/2005 16:58 101 *CSPS, Canada School of the Public Service - Research and University Relations, Action-Research Roundtable Series.URL URL*

M:04/01/2005 16:54 88 *Preface.URL URL*

M:08/01/2005 04:31 69 *Proactive Disclosure.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Government Initiatives\Canadian Government\ ----- Folders: 0 Files: 2 Size: 161 Space

M:30/01/2005 14:58 88 *Consumer Protection in E-Commerce.URL URL*

M:28/01/2005 17:48 73 *TBS Management Accountability Framework.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Government Initiatives\Canadian Government\ ----- Folders: 0 Files: 2 Size: 161 Space

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Government Initiatives\ ----- Folders: 1 Files: 8 Size: 747 Space: 747

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governments on Infrastructure\ ----- Folders: 0 Files: 1 Size: 188 Space: 188

M:29/08/2003 04:59 188 *http--www.epc-pcc.gc.ca-whoweare-speeches-mp_ciss_e.asp.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Governments on Infrastructure\ ----- Folders: 0 Files: 1 Size: 188 Space: 188

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Healthcare\ ----- Folders: 0 Files: 1 Size: 146 Space: 146

M:17/09/2003 18:29 146 *MayoClinic.com - Medical and health information for a healthier life from Mayo Clinic.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Healthcare\ ----- Folders: 0 Files: 1 Size: 146 Space: 146

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Hoaxes\ ----- Folders: 0 Files: 1 Size: 216 Space: 216

M:11/10/2003 17:35 216 *Hoax Alert - topica.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Hoaxes\ ----- Folders: 0 Files: 1 Size: 216 Space: 216

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\HP\ ----- Folders: 0 Files: 2 Size: 300 Space: 300

M:29/08/2003 04:18 214 *Trusted E-Services Web Site.url url*
M:29/08/2003 04:04 86 *trust-security-privacy.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\HP\ ----- Folders: 0 Files: 2 Size: 300 Space: 300

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\ ----- Folders: 2 Files: 4 Size: 640 Space: 640

M:18/06/2004 12:29 178 *AGSM Livia Markoczy - researcher.url url*
M:18/06/2004 12:33 150 *Livia Markoczy' papers & essays.url url*
M:14/06/2004 22:02 148 *The SWEEt Workplace Trust, Communication, Productivity a Supportive and Enthusiastic Workforce.url url*
M:18/06/2004 12:32 164 *Trust But Verify.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\Human-Machine\ ----- Folders: 0 Files: 1 Size: 172 Space: 172

M:07/10/2003 17:48 172 *Designing for Human-Agent Interaction.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\Human-Machine\ ----- Folders: 0 Files: 1 Size: 172 Space: 172

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\Teams\ ----- Folders: 0 Files: 1 Size: 168 Space: 168

M:07/10/2003 17:40 168 *Calibrating Trust To Integrate Intelligent Agents Into Human Teams - System Sciences, 1998., Proceedings.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\Teams\ ----- Folders: 0 Files: 1 Size: 168 Space: 168

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Human - People\ ----- Folders: 2 Files: 6 Size: 980 Space: 980

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Identity\ ----- Folders: 0 Files: 2 Size: 29,814 Space: 29,814

M:28/11/2004 14:03 29,696 *TheSupportEconomy Identity Commons i-names.msg msg*
M:28/11/2004 14:02 118 *identity commons Welcome to Identity Commons.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Identity\ ----- Folders: 0 Files: 2 Size: 29,814 Space: 29,814

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Identity Theft\ ----- Folders: 0 Files: 1 Size: 130 Space: 130

M:12/09/2003 02:00 130 *ID Analytics, Inc..url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Identity Theft\ ----- Folders: 0 Files: 1 Size: 130 Space: 130

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Information Architecture\ ----- Folders: 0 Files: 2 Size: 346 Space: 346

M:09/07/2004 20:48 182 *Fast Company Information as if Understanding Mattered.url url*
M:09/07/2004 20:48 164 *Understanding USA - Home.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Information Architecture\ ----- Folders: 0 Files: 2 Size: 346 Space: 346

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Inspection\ ----- Folders: 0 Files: 1 Size: 539 Space: 539

M:26/10/2004 22:22 539 *Bureau Veritas QHSE SA Management, Conformity, Certification, Training, & Consulting.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Inspection\ ----- Folders: 0 Files: 1 Size: 539 Space: 539

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Insurance Services\ ----- Folders: 0 Files: 12 Size: 2,260 Space: 2,260

M:04/11/2004 23:21 186 *Aerial Images of Self Build Land.url url*
M:05/11/2004 03:21 176 *eBay Help Basics FAQ Insurance.url url*
M:05/11/2004 03:03 166 *E-Commerce News Commerce Yahoo! Initiates Buyer Protection Program.url url*
M:05/11/2004 03:23 150 *ePublicEye.com.url url*
M:05/11/2004 02:34 500 *Guarantees - Which Online preview.url url*
M:05/11/2004 02:18 74 *Insurance Companies - Specialty.URL URL*
M:05/11/2004 02:23 144 *Insuranc-e Internet Insurance - FAQ Answers.url url*
M:05/11/2004 00:10 168 *Insured Warranty.url url*
M:05/11/2004 02:40 180 *Online Casino Insurance - How it Works.url url*
M:05/11/2004 03:05 194 *PayPal - PayPal Buyer Protection.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Insurance Services\ (continued)

M:05/11/2004 03:04 164 *PayPal Expands Buyer Protection on eBay.url url*
M:05/11/2004 03:20 158 *PayPal's New Fraud Protection Policy.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Insurance Services\ ----- Folders: 0 Files: 12 Size: 2,260 Space: 2,260

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Internet Infrastructure and Trust\ ----- Folders: 0 Files: 2 Size: 276 Space: 276

M:10/10/2003 21:25 148 *About the ASN.url url*
M:10/10/2003 20:35 128 *The Augmented Social Network.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Internet Infrastructure and Trust\ ----- Folders: 0 Files: 2 Size: 276 Space: 276

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Internet Issues\ ----- Folders: 0 Files: 2 Size: 402 Space: 402

M:07/07/2003 21:34 150 *Internet Society (ISOC) All About The Internet Issues.url url*
M:10/07/2003 03:23 252 *Yahoo! Directory Internet Issues.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Internet Issues\ ----- Folders: 0 Files: 2 Size: 402 Space: 402

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Investor Relations\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

M:01/12/2004 16:19 178 *IR Web Report IR Website Benchmarking.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Investor Relations\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\iTrust\ ----- Folders: 0 Files: 8 Size: 1,338 Space: 1,338

M:07/07/2003 14:08 134 *eBusinessCity.org.url url*
M:07/07/2003 15:50 146 *ISTweb FET Home Page.url url*
M:07/07/2003 15:39 322 *ISTweb Highlights Archive.url url*
M:07/07/2003 15:34 126 *ISTweb Home Page.url url*
M:17/09/2003 16:26 160 *iTrust Workshop - available offline with presentation materials.url url*
M:02/09/2003 04:26 160 *iTrust Workshop.url url*
M:07/07/2003 13:55 126 *itrust.url url*
M:07/07/2003 14:01 164 *SmartLab.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\iTrust\ ----- Folders: 0 Files: 8 Size: 1,338 Space: 1,338

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Justice\ ----- Folders: 0 Files: 5 Size: 932 Space: 932

M:02/10/2004 14:12 170 *189106-1.url url*
M:02/10/2004 14:05 202 *Committee on Public Trust and Confidence - Summary of Survey Results.url url*
M:02/10/2004 15:00 204 *Courts could lose trust, confidence of minorities - 06-16-03.url url*
M:02/10/2004 13:55 196 *Public Trust & Confidence Forum.url url*
M:02/10/2004 14:03 160 *WisBar Public Trust & Confidence in the Justice System.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Justice\ ----- Folders: 0 Files: 5 Size: 932 Space: 932

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Knowledge Management\ ----- Folders: 0 Files: 2 Size: 311 Space: 311

M:26/10/2004 21:03 83 *'Too many organisations want trust without honesty!' says John Moore - 03 Oct 2003.URL URL*
M:07/10/2003 15:01 228 *Trust Hope and Faith.pdf.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Knowledge Management\ ----- Folders: 0 Files: 2 Size: 311 Space: 311

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Laws\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Laws\Consumer Protection\ ----- Folders: 0 Files: 2 Size: 376 Space: 376

M:20/01/2004 03:30 172 *Consumer Protection Act, 2002 – Consultation on Draft Regulations.url url*
M:20/01/2004 03:32 204 *Consumer Protection Act, 2002, S.O. 2002, c. 30, Sched. A.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Laws\Consumer Protection\ ----- Folders: 0 Files: 2 Size: 376 Space: 376

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Laws\ ----- Folders: 1 Files: 2 Size: 376 Space: 376

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Leadership\ ----- Folders: 0 Files: 2 Size: 200 Space: 200

M:18/10/2004 18:17 58 *Harvard Business School Publishing.URL URL*
M:15/11/2004 23:25 142 *Pantarbe.com Administration About This Site.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Leadership\ ----- Folders: 0 Files: 2 Size: 200 Space: 200

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\London Contacts\ ----- Folders: 0 Files: 2 Size: 320 Space: 320

M:24/07/2003 03:33 174 *Farez Rahman.url url*
M:23/07/2003 20:09 146 *Imetrix expert usability reviews, usability testing, information architecture, user-centred design consu.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\London Contacts\ ----- Folders: 0 Files: 2 Size: 320 Space: 320

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Management and Trust\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

M:18/06/2004 12:29 178 *AGSM Livia Markoczy.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Management and Trust\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Marketing\ ----- Folders: 0 Files: 2 Size: 287 Space: 287

M:26/12/2004 23:07 184 *Google Search- trust-based marketing.URL URL*
M:13/12/2004 01:39 103 *Journal of Marketing.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Marketing\ ----- Folders: 0 Files: 2 Size: 287 Space: 287

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Media\ ----- Folders: 0 Files: 2 Size: 330 Space: 330

M:19/08/2004 18:41 140 *APME National Credibility Roundtables Project.url url*
M:02/10/2004 14:18 190 *USATODAY.com - Trust in media keeps on slipping.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Media\ ----- Folders: 0 Files: 2 Size: 330 Space: 330

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Metrics\ ----- Folders: 0 Files: 2 Size: 243 Space: 243

M:02/10/2004 14:35 166 *Attack Resistant Trust Metric Metadata HOWTO.url url*
M:25/10/2004 21:30 77 *TrustGauge Score - FAQ TrustGauge.com.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Metrics\ ----- Folders: 0 Files: 2 Size: 243 Space: 243

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Models\ ----- Folders: 0 Files: 2 Size: 346 Space: 346

M:07/07/2003 16:08 194 *Trust Inference Demo.url url*
M:20/05/2004 20:46 152 *Trusted Advisor Associates - Points of View.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Models\ ----- Folders: 0 Files: 2 Size: 346 Space: 346

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Navigating Information\ ----- Folders: 0 Files: 4 Size: 802 Space: 802

M:07/10/2003 14:52 196 *BSR Requirements.url url*
M:07/10/2003 15:01 228 *http--www.kmworld.com-publications-whitepapers-search_discovery-convera.pdf.url url*
M:07/10/2003 14:31 172 *Managing taxonomies strategically.url url*
M:07/10/2003 14:42 206 *The Search isn't Broken - We're Broken - Page 2.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Navigating Information\ ----- Folders: 0 Files: 4 Size: 802 Space: 802

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Negotiations\ ----- Folders: 0 Files: 2 Size: 536 Space: 536

M:07/07/2004 21:39 463 *HBR - The Payoff of Trust.url url*
M:11/08/2001 04:10 73 *Managing Hazards Through Negotiation.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Negotiations\ ----- Folders: 0 Files: 2 Size: 536 Space: 536

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Not-for-profit\ ----- Folders: 0 Files: 4 Size: 448 Space: 448

- M:24/04/2004 14:44 194 *All About ISOC Conferences - INET2001 Program Welcome.url url*
- M:02/12/2004 19:43 59 *Charity Navigator - America's Largest Charity Evaluator.URL URL*
- M:24/04/2004 14:41 116 *ICNL- International Center for Not-for-Profit Law.url url*
- M:13/12/2004 02:12 79 *Understanding the Behavior of Nonprofit Boards of Directors- A Theory-Based Approach -- Miller-Millesen 32 (4)- 521 -- Nonprofit and Voluntary*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Not-for-profit\ ----- Folders: 0 Files: 4 Size: 448 Space: 448

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\ ----- Folders: 2 Files: 9 Size: 1,010 Space: 1,010

- M:02/01/2005 17:10 138 *Assessing the credibility of online sources.URL URL*
- M:02/01/2005 11:34 100 *Measuring Web Credibility.URL URL*
- M:23/12/2004 06:13 83 *Member Alert - Claims by Gill Hope.URL URL*
- M:02/01/2005 11:34 59 *The Web Credibility Project - Stanford University.URL URL*
- M:24/08/2004 14:20 196 *Trust by Design.url url*
- M:15/11/2004 23:08 158 *Trustworthiness in Web Design (Alertbox March 1999).url url*
- M:02/01/2005 11:24 102 *Vaspers the Grate- Web Credibility Destroyers.URL URL*
- M:17/10/2004 14:42 104 *Wall Street Journal - Consumer Shopping Online - #2553.1.URL URL*
- M:26/10/2004 21:01 70 *Yahoo! Groups - online-trust.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\Design\ ----- Folders: 0 Files: 1 Size: 84 Space: 84

- M:02/01/2005 11:40 84 *How does Web Credibility Relate to Web Design - Bokardo.com.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\Design\ ----- Folders: 0 Files: 1 Size: 84 Space: 84

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\Usability\ ----- Folders: 0 Files: 1 Size: 88 Space: 88

- M:02/01/2005 11:38 88 *Digital Web Magazine - The End of Usability Culture.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\Usability\ ----- Folders: 0 Files: 1 Size: 88 Space: 88

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Online\ ----- Folders: 2 Files: 11 Size: 1,182 Space: 1,182

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Organizational\ ----- Folders: 0 Files: 4 Size: 446 Space: 446

- M:02/01/2005 11:03 78 *Delphi Round #2.URL URL*
- M:02/01/2005 11:08 78 *Holland & Davis Management Consulting Services.URL URL*
- M:18/06/2004 12:34 150 *Livia Markóczy' papers & essays.url url*
- M:19/08/2004 16:19 140 *The Trusted Leader - Building Trust in Teams.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Organizational\ ----- Folders: 0 Files: 4 Size: 446 Space: 446

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Organizations that have embraced Trust\ ----- Folders: 0 Files: 1 Size: 183 Space: 183

- M:05/10/2003 20:20 183 *Vanguard - The Vanguard Group.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Organizations that have embraced Trust\ ----- Folders: 0 Files: 1 Size: 183 Space: 183

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Outsourcing\ ----- Folders: 0 Files: 4 Size: 1,075 Space: 1,075

- M:13/05/2004 17:40 182 *DigitalFuel Optimizing Service Level Management Delivery.url url*
- M:23/06/2004 04:57 393 *Outsourcing Search Results page.url url*
- M:23/06/2004 04:49 164 *Trust and Control The Key to Optimal Outsourcing Relationships.url url*
- M:23/06/2004 04:31 336 *You Gotta Have Faith An Examination of Trust in Outsourcing.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Outsourcing\ ----- Folders: 0 Files: 4 Size: 1,075 Space: 1,075

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Perceived Value\ ----- Folders: 0 Files: 1 Size: 162 Space: 162
M:12/04/2004 20:38 162 *Services Cust Sat vs Cust Value.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Perceived Value\ ----- Folders: 0 Files: 1 Size: 162 Space: 162

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Performance\ ----- Folders: 0 Files: 1 Size: 93 Space: 93
M:27/10/2004 01:12 93 *LearningLinks Online - Establishing Strategic Direction.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Performance\ ----- Folders: 0 Files: 1 Size: 93 Space: 93

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\ ----- Folders: 3 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\Canadian Online Pharmacies\ ----- Folders: 0 Files: 7 Size: 1,318 Space: 1,318

- M:05/09/2003 20:09 152 *Canada Discount Pharmacy Prescription Drugs from Canada, Canada Pharmacy Canadian Pharmacy.url url*
- M:05/09/2003 20:11 181 *Canadameds.com Providing Prescription Medication to American Citizens at Affordable Prices Buy your Pr.url url*
- M:05/09/2003 20:10 146 *Canadian Discount Pharmacy - Welcome to CrossBorderPharmacy.com.url url*
- M:05/09/2003 20:35 160 *Canadian pharmacies online - reviews.url url*
- M:05/09/2003 20:42 142 *Online Prescriptions at ABC Online Pharmacy.url url*
- M:05/09/2003 20:24 246 *Yahoo! Business and EconomyShopping and ServicesHealthPharmacies.url url*
- M:05/09/2003 20:45 291 *Yahoo! Search Results for canadian online pharmacies.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\Canadian Online Pharmacies\ ----- Folders: 0 Files: 7 Size: 1,318 Space: 1,318

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\Drug Manufacturers\ ----- Folders: 0 Files: 1 Size: 162 Space: 162
M:05/09/2003 21:44 162 *Marketplace of Drug Producers.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\Drug Manufacturers\ ----- Folders: 0 Files: 1 Size: 162 Space: 162

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\US Regulation\ ----- Folders: 0 Files: 1 Size: 168 Space: 168
M:05/09/2003 21:31 168 *National Conference of State Legislatures - Health.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\US Regulation\ ----- Folders: 0 Files: 1 Size: 168 Space: 168

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Pharmacies\ ----- Folders: 3 Files: 9 Size: 1,648 Space: 1,648

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Political\ ----- Folders: 0 Files: 1 Size: 120 Space: 120
M:16/01/2004 21:49 120 *MoveOn.org Democracy in Action.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Political\ ----- Folders: 0 Files: 1 Size: 120 Space: 120

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Presentations\ ----- Folders: 0 Files: 1 Size: 77 Space: 77
M:26/10/2004 20:55 77 *Presentations for Dr Tyrone W A Grandison.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Presentations\ ----- Folders: 0 Files: 1 Size: 77 Space: 77

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Privacy\ ----- Folders: 0 Files: 4 Size: 636 Space: 636

- M:15/11/2004 21:10 184 *Annual Report 1997-1998 - Privacy Commissioner of Canada.url url*
- M:26/10/2004 14:53 174 *Building Trust in Your Organization - ETHICS & PRIVACY - Magazine - Darwin Online for Informed Executive.url url*
- M:15/12/2003 15:10 160 *Privacy in Canada - Investment Dealers.url url*
- M:07/10/2003 19:42 118 *The NymIP Effort.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Privacy\ ----- Folders: 0 Files: 4 Size: 636 Space: 636

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Products and Tools\ ----- Folders: 0 Files: 2 Size: 298 Space: 298

- M:10/05/2004 12:12 152 *CSR Business Evaluator v4.0.url url*
- M:20/09/2004 21:19 146 *Inforay - Business Performance Monitoring.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Products and Tools\ ----- Folders: 0 Files: 2 Size: 298 Space: 298

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Public Relations - PR\ ----- Folders: 0 Files: 2 Size: 308 Space: 308
M:19/08/2004 20:00 122 *Experience. GolinHarris.url url*
M:29/03/2004 15:40 186 *PR Watch.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Public Relations - PR\ ----- Folders: 0 Files: 2 Size: 308 Space: 308

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Quality Relationship to\ ----- Folders: 0 Files: 6 Size: 1,002 Space: 1,002
M:10/09/2003 13:15 206 *BPubs.com Total Quality Management (TQM) Articles.url url*
M:09/07/2004 19:27 162 *DQ Resources.url url*
M:09/07/2004 19:12 152 *DQ-IQ Websites from DATA QUALITY.url url*
M:10/09/2003 13:14 150 *HRZone Overview fo TQM.url url*
M:10/09/2003 13:14 170 *HrzoneGroup Think.url url*
M:09/07/2004 19:21 162 *Synergeist Information Quality for the Life Sciences.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Quality Relationship to\ ----- Folders: 0 Files: 6 Size: 1,002 Space: 1,002

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ratings\ ----- Folders: 0 Files: 2 Size: 272 Space: 272
M:11/10/2003 15:48 212 *Social Affordances and Implicit Ratings for Social Filtering on the Web (ResearchIndex).url url*
M:26/10/2004 03:05 60 *Welcome to CanadianWebAwards.com.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Ratings\ ----- Folders: 0 Files: 2 Size: 272 Space: 272

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\References & Bibliographies\ ----- Folders: 0 Files: 13 Size: 6,170 Space: 6,170
M:26/10/2004 20:09 928 *AlltheWeb.com- multiple trust search results.URL URL*
M:26/10/2004 21:27 1,235 *AlltheWeb.com- Web results for extended multiple search terms.URL URL*
M:27/10/2004 00:55 994 *AlltheWeb.com- Web results with 8 OR statements as used for Ranking.com V2.url url*
M:26/10/2004 23:57 651 *AlltheWeb.com- Web results with 8 OR statements as used for Ranking.com.URL URL*
M:27/10/2004 01:09 689 *AlltheWeb.com- Web search results unique to our site.URL URL*
M:16/08/2004 19:50 274 *Amazon.co.uk Reviews Books Trust ..From Socrates to Spin.url url*
M:24/08/2004 14:08 228 *Amazon.com Books The Lexus and the Olive Tree Understanding Globalization.url url*
M:24/08/2004 14:48 226 *Harvard Business Online.url url*
M:17/08/2004 15:28 186 *smartbooks.com Books on Business, Finance, Investing, Marketing, Sales, Management, Careers, Work, Money.url url*
M:19/06/2004 12:45 239 *The Infography about Economics -- Trust and Growth.url url*
M:19/08/2004 16:19 140 *The Trusted Leader - Building Trust in Teams.url url*
M:24/08/2004 14:12 196 *Trust by Design.url url*
M:17/08/2004 23:55 184 *Trust...from Socrates to Spin.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\References & Bibliographies\ ----- Folders: 0 Files: 13 Size: 6,170 Space: 6,170

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\ ----- Folders: 2 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\Know Your Customer - KYC\ ----- Folders: 0 Files: 3 Size: 640 Space: 640
M:16/10/2003 19:51 186 *Financial Transactions and Reports Analysis Centre of Canada.url url*
M:16/10/2003 18:29 214 *http--www.house.gov-paul-privacy-kyc.htm.url url*
M:16/10/2003 19:49 240 *Ontario Securities Commission Rules & Regulation Compliance.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\Know Your Customer - KYC\ ----- Folders: 0 Files: 3 Size: 640 Space: 640

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\Qualified Intermediary\ ----- Folders: 0 Files: 1 Size: 228 Space: 228
M:16/10/2003 19:56 228 *http--www.kpmg.ca-english-industries-docs-financial-commentary-comm0103.pdf.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\Qualified Intermediary\ ----- Folders: 0 Files: 1 Size: 228 Space: 228

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Regulations\ ----- Folders: 2 Files: 4 Size: 868 Space: 868

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Reputation Management\ ----- Folders: 0 Files: 9 Size: 968 Space: 968

M:08/01/2005 05:45 55 *Echo Marketing.URL URL*
M:20/12/2004 16:28 59 *Institute of Business Ethics- Publications.URL URL*
M:20/12/2004 17:04 75 *MMC Viewpoint- Ideal Management.URL URL*
M:01/03/2004 15:15 182 *Reputation Management.url url*
M:20/12/2004 16:25 79 *Reputation Risk and Crisis Management.URL URL*
M:20/12/2004 16:57 79 *Reputation Risk Management Masterclass.URL URL*
M:20/12/2004 16:20 116 *Reputation Risk Management.URL URL*
M:20/12/2004 16:42 119 *Reputation.URL URL*
M:19/09/2004 15:41 204 *TransitiveWorld.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Reputation Management\ ----- Folders: 0 Files: 9 Size: 968 Space: 968

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Reputation Systems\ ----- Folders: 0 Files: 4 Size: 342 Space: 342

M:10/10/2003 23:24 120 *affero.com the Company.url url*
M:11/12/2004 02:00 87 *Member Directory.URL URL*
M:11/12/2004 01:58 79 *Reputations Research Network.URL URL*
M:11/12/2004 01:56 56 *The Reputation Society.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Reputation Systems\ ----- Folders: 0 Files: 4 Size: 342 Space: 342

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Research\ ----- Folders: 0 Files: 9 Size: 1,748 Space: 1,748

M:19/09/2004 17:14 174 *Alfarez Abdul Rahman Trust and Reputation Research.url url*
M:22/09/2004 15:55 144 *FrontPage - transitiveworld.url url*
M:10/07/2003 02:47 216 *https--fs10.formsite.com-online_trust-form904001627-secure_index.html.url url*
M:07/07/2003 16:10 144 *SPECTRUM - Trust Management for Open Computer Networks.url url*
M:18/02/2004 12:49 195 *the friend of a friend (foaf) project.url url*
M:19/09/2004 17:37 343 *TransitiveWorld - discussion.url url*
M:19/09/2004 15:40 204 *TransitiveWorld.url url*
M:02/10/2004 13:58 158 *Trust and Confidence Research - Western's Institute for Social Research (WISR) - WWU - Psychology.url url*
M:10/07/2003 02:39 170 *Trust Model.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Research\ ----- Folders: 0 Files: 9 Size: 1,748 Space: 1,748

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Researchers\ ----- Folders: 0 Files: 4 Size: 547 Space: 547

M:05/10/2004 00:02 174 *Alfarez Abdul Rahman Trust and Reputation Research.url url*
M:02/09/2003 05:18 183 *ecommerceUSE Florian N. Egger on e-commerce user experience strategy, usability, HCI + trust.url url*
M:02/12/2004 22:25 72 *Papers by Dan Klein.URL URL*
M:02/09/2003 05:21 118 *Rtodd.com! Metadata, Data Architecture and Professional Speaker.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Researchers\ ----- Folders: 0 Files: 4 Size: 547 Space: 547

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Risk Management\ ----- Folders: 0 Files: 9 Size: 1,112 Space: 1,112

M:09/01/2005 17:44 92 *BAI Online Banking Strategies November-December 2004- Banks, Consumers and Trust.URL URL*
M:09/01/2005 17:38 50 *BAI Online Certified Risk Professional (CRP).URL URL*
M:08/03/2004 22:11 202 *COSO Enterprise Risk Management Framework.url url*
M:26/10/2004 01:06 86 *DeiCreo, Inc. - An Enterprise Risk Management Company - DeiCreo eZine Archive.URL URL*
M:09/01/2005 17:27 47 *GARP - Global Association of Risk Professionals.URL URL*
M:08/03/2004 22:08 230 *Global CEO Survey 2004 Home.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Risk Management\ (continued)

M:09/01/2005 17:05 101 *Integrated Risk Management Framework - Part 2 of 2.URL URL*
M:07/10/2003 20:16 210 *Risk Consultancy and Training from David Hillson.url url*
M:09/01/2005 17:05 94 *Strengthening Risk Management in the Public Service- Lessons Learned (Fall 2001)..URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Risk Management\ ----- Folders: 0 Files: 9 Size: 1,112 Space: 1,112

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Scams\ ----- Folders: 0 Files: 1 Size: 20,480 Space: 20,480

M:08/01/2005 23:41 20,480 Bulk fraud protection WAMU update imfok.msg msg

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Scams\ ----- Folders: 0 Files: 1 Size: 20,480 Space: 20,480

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Securities\ ----- Folders: 0 Files: 1 Size: 164 Space: 164

M:02/10/2004 14:08 164 *SIA Public Trust & Confidence Committee.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Securities\ ----- Folders: 0 Files: 1 Size: 164 Space: 164

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Semantic Web\ ----- Folders: 1 Files: 1 Size: 246 Space: 246

M:16/10/2003 19:38 246 *Directory of Web Services XML SOAP UDDI WSDL and Semantic Web Resources WSindex.org Companies-Semantic W.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Semantic Web\WebLogs & Bogs\ ----- Folders: 0 Files: 1 Size: 186 Space: 186

M:07/10/2003 18:55 186 *Stephen Laniel's Unspecified Bunker.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Semantic Web\WebLogs & Bogs\ ----- Folders: 0 Files: 1 Size: 186 Space: 186

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Semantic Web\ ----- Folders: 1 Files: 2 Size: 432 Space: 432

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Service Level Management\ ----- Folders: 0 Files: 1 Size: 240 Space: 240

M:07/05/2004 18:02 240 *Service-Level Management Definition, Reality, and Pitfalls - META Group, Inc..url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Service Level Management\ ----- Folders: 0 Files: 1 Size: 240 Space: 240

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Social Capital\ ----- Folders: 0 Files: 3 Size: 442 Space: 442

M:19/06/2004 13:30 170 *Measuring social capital - Publications - Australian Institute of Family Studies (AIFS).url url*
M:26/11/2004 21:46 178 *Social Networking - Robin Good' Sharewood Tidings.url url*
M:10/12/2004 02:52 94 *What Is Social Capital - Robin Good' Sharewood Tidings.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Social Capital\ ----- Folders: 0 Files: 3 Size: 442 Space: 442

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Spam\ ----- Folders: 0 Files: 1 Size: 127 Space: 127

M:02/12/2004 16:47 127 *Knowspam.net- Result.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Spam\ ----- Folders: 0 Files: 1 Size: 127 Space: 127

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Stakeholders\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

M:12/02/2004 05:04 166 *STAKEHOLDER ANALYSIS REVIEW.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Stakeholders\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Stewardship\ ----- Folders: 0 Files: 1 Size: 148 Space: 148

M:29/01/2004 22:20 148 *Stewardship sites.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Stewardship\ ----- Folders: 0 Files: 1 Size: 148 Space: 148

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Strategic Alliances\ ----- Folders: 0 Files: 1 Size: 216 Space: 216

M:05/07/2004 12:04 216 *Measuring Strategic Alliance Success.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Strategic Alliances\ ----- Folders: 0 Files: 1 Size: 216 Space: 216

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\ ----- Folders: 2 Files: 11 Size: 1,797 Space: 1,797

M:05/10/2004 00:01 174 *Alfarez Abdul Rahman Trust and Reputation Research.url url*
M:16/07/2004 18:02 206 *Intuit Press Release- Intuit Study Reveals That Customer Trust Is Top Priority For The Construction Indu.url url*
M:02/09/2003 05:03 176 *Research Methodology.url url*
M:02/10/2003 01:32 156 *Research Study.url url*
M:02/09/2003 04:42 118 *Rtodd.com! Metadata, Data Architecture and Professional Speaker.url url*
M:08/11/2004 01:49 138 *Sapient Home.url url*
M:02/09/2003 04:44 192 *Trust Based Research.url url*
M:13/01/2004 16:00 128 *TrustStudy.com.url url*
M:18/06/2004 17:08 241 *World Economic Forum - Results of the Survey on Trust.url url*
M:19/06/2004 12:54 126 *World Value Survey, Introduction.url url*
M:19/06/2004 12:55 142 *World Values Survey.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Methodology\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

M:09/09/2004 21:19 166 *Trust- the Foundation of Innovation.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Methodology\ ----- Folders: 0 Files: 1 Size: 166 Space: 166

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Web\ ----- Folders: 1 Files: 20 Size: 5,095,856 Space: 5,095,856

M:09/10/2004 16:21 198 *Building Trust on the Internet An Intel and MIT Study.url url*
M:12/02/2004 02:46 136 *Captology.url url*
M:04/03/2004 15:03 362,101 *chi bodies jan20th.pdf pdf*
M:12/02/2004 04:01 67,584 *Conference Board - Web Consumer Preferences.ppt ppt*
M:12/02/2004 04:05 795,648 *Consumer Internet Barometer - CIB_Q3_2002.xls xls*
M:12/02/2004 04:05 349,829 *Consumer Internet Barometer Report - sample - CIB_Q3_2002.pdf pdf*
M:20/01/2003 10:37 174 *Consumer Internet Barometer.url url*
M:04/03/2004 14:32 160,678 *Consumer WebWatch - Building Trust on the Web - overall findings summary.pdf pdf*
M:12/02/2004 02:24 115,131 *Consumer WebWatch - Comparative study - Experts vs Onlinie Consumers - abstract.pdf pdf*
M:12/02/2004 02:23 774,645 *Consumer WebWatch - Comparative study - Experts vs Onlinie Consumers - complete report.pdf pdf*
M:12/02/2004 02:16 1,275,350 *Consumer WebWatch - How do people evaluate web site's credibility - complete report.pdf pdf*
M:12/02/2004 02:11 311 *Consumer WebWatch How Consumers and Experts Rate Credibility on the Web.url url*
M:02/01/2005 17:05 116 *Consumer WebWatch- How Consumers and Experts Rate Credibility on the Web.URL URL*
M:12/02/2004 03:11 130 *Fogg - Persuasive Technology.url url*
M:12/02/2004 12:20 1,014,922 *Intel & MIT Study - Building Trust on the Internet.pdf pdf*
M:12/02/2004 04:17 178,185 *Judging the Veracity of a Web Site - ICCE2002.pdf pdf*
M:04/03/2004 15:02 220 *Northumbria University Psychological Aspects of Communication Technologies.url url*
M:12/02/2004 02:51 180 *Stanford - Computers as Persuasive Technologies - Examples.url url*
M:12/02/2004 02:45 140 *The Web Credibility Project - Stanford University.url url*
M:12/02/2004 02:48 178 *The Web Credibility Project Guidelines - Stanford University.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Web\Consumer WebWatch\ ----- Folders: 0 Files: 4 Size: 714 Space: 714

M:04/03/2004 14:21 329 *Consumer WebWatch How Consumers and Experts Rate Credibility on the Web.url url*
M:14/02/2004 02:16 237 *Consumer WebWatch Research An Analysis of the Potential Benefits and Challenges of Booking Through a Car.url url*
M:02/01/2005 17:06 78 *Consumer WebWatch Research- Consumer Trust in E-Commerce Sites Low.URL URL*
M:02/01/2005 17:17 70 *The Web Credibility Project- Guidelines - Stanford University.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Web\Consumer WebWatch\ ----- Folders: 0 Files: 4 Size: 714 Space: 714

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\Web\ ----- Folders: 1 Files: 24 Size: 5,096,570 Space: 5,096,570

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Studies\ ----- Folders: 3 Files: 36 Size: 5,098,533 Space: 5,098,533

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Supply Chain Management\ ----- Folders: 0 Files: 2 Size: 272 Space: 272

M:23/10/2003 18:17 116 *Savi Technology Securing the Smart Supply Chain.url url*

M:23/02/2004 22:30 156 *TRUST Info.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Supply Chain Management\ ----- Folders: 0 Files: 2 Size: 272 Space: 272

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Sustainability\ ----- Folders: 0 Files: 2 Size: 476 Space: 476

M:19/02/2004 20:24 128 *The Sustainability Report.url url*

M:08/09/2004 04:43 348 *World Economic Forum - The Business Case for Corporate Citizenship.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Sustainability\ ----- Folders: 0 Files: 2 Size: 476 Space: 476

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Symbols and Metaphors\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

M:29/08/2003 04:37 178 *Japanese kanji symbol for trust.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Symbols and Metaphors\ ----- Folders: 0 Files: 1 Size: 178 Space: 178

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Transparency\ ----- Folders: 0 Files: 1 Size: 255 Space: 255

M:30/06/2004 19:40 255 *Transparency International Statement of Vision, Values and Guiding Principles.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Transparency\ ----- Folders: 0 Files: 1 Size: 255 Space: 255

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Communities\ ----- Folders: 1 Files: 2 Size: 153 Space: 153

M:26/10/2004 20:59 83 *'Too many organisations want trust without honesty!' says John Moore - 03 Oct 2003.URL URL*

M:26/10/2004 21:02 70 *Yahoo! Groups - online-trust.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Communities\Trust\ ----- Folders: 0 Files: 8 Size: 1,338 Space: 1,338

M:07/07/2003 15:08 134 *eBusinessCity.org.url url*

M:07/07/2003 16:50 146 *ISTweb FET Home Page.url url*

M:07/07/2003 16:39 322 *ISTweb Highlights Archive.url url*

M:07/07/2003 16:34 126 *ISTweb Home Page.url url*

M:17/09/2003 17:26 160 *iTrust Workshop - available offline with presentation materials.url url*

M:02/09/2003 05:26 160 *iTrust Workshop.url url*

M:07/07/2003 14:55 126 *itrust.url url*

M:07/07/2003 15:01 164 *SmartLab.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Communities\Trust\ ----- Folders: 0 Files: 8 Size: 1,338 Space: 1,338

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Communities\ ----- Folders: 1 Files: 10 Size: 1,491 Space: 1,491

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Consultants\ ----- Folders: 0 Files: 3 Size: 322 Space: 322

M:26/10/2004 20:18 81 *Chagnon & Reina Associates, Inc., The Trust Building Experts(TM).URL URL*

M:01/12/2004 16:19 178 *IR Web Report IR Website Benchmarking.url url*

M:27/10/2004 01:19 63 *Why - Bridging Lives.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Consultants\ ----- Folders: 0 Files: 3 Size: 322 Space: 322

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Experts\ ----- Folders: 0 Files: 4 Size: 584 Space: 584

M:05/10/2004 00:01 174 *Alfarez Abdul Rahman Trust and Reputation Research.url url*

M:21/09/2004 15:57 114 *Free Internet Traffic Ranking of the Top 900,000 Most Visited and Popular Web Sites.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Experts\ (continued)

M:02/12/2004 22:25 72 *Papers by Dan Klein.URL URL*
M:20/01/2004 15:09 224 *Patricia Seybold Group The Company - Geoffrey E. Bock.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Experts\ ----- Folders: 0 Files: 4 Size: 584 Space: 584

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\ ----- Folders: 17 Files: 18 Size: 3,097 Space: 3,097

M:06/07/2003 05:51 176 *BT Trust Services homepage.url url*
M:11/08/2001 04:10 78 *BBBonline Reliability Program Requirements.url url*
M:10/07/2003 03:26 222 *Consumer WebWatch.url url*
M:10/07/2003 04:09 230 *ConsumerReports.org Unbiased product Ratings from the experts at Consumer Reports.url url*
M:06/07/2003 07:59 142 *Diffuse Guide to Trust Services.url url*
M:06/07/2003 05:53 210 *Digital Signature Trust Guaranteeing Identity in Digital Transactions.url url*
M:06/07/2003 08:15 134 *E-Commerce in Singapore.url url*
M:06/07/2003 06:20 248 *eConfidence forum - Collection of Trust Guidelines.url url*
M:06/07/2003 06:14 242 *eConfidence forum.url url*
M:16/11/2003 20:01 138 *Global Reporting Initiative.url url*
M:06/07/2003 05:55 246 *ICT FOR ALL - EMPOWERING PEOPLE TO CROSS THE DIGITAL DIVIDE.url url*
M:10/07/2003 03:42 180 *Online Credit Reports and Credit Reporting from a Leading Credit Agency Equifax.url url*
M:06/07/2003 06:08 192 *Trusted Sender Press Release.url url*
M:04/07/2003 13:07 152 *TrustEra - Jacques Francoeur.url url*
M:06/07/2003 06:13 168 *TrustUK.url url*
M:21/09/2004 15:53 136 *Web Browser Toolbar Increase Internet Browsing Speed. Reviews, Tools, Dictionary, Thesaurus, Weather, Ne.url url*
M:16/11/2003 19:57 152 *Welcome to SustainAbility.url url*
M:11/08/2001 04:10 51 *www.novaforum.com.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Accreditation\ ----- Folders: 0 Files: 1 Size: 65 Space: 65

M:02/01/2005 17:42 65 *COA - Credibility --- Integrity --- Achievement.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Accreditation\ ----- Folders: 0 Files: 1 Size: 65 Space: 65

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Anonymity\ ----- Folders: 0 Files: 1 Size: 62 Space: 62

M:17/10/2004 16:11 62 *Anonymizer - Online Privacy and Security.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Anonymity\ ----- Folders: 0 Files: 1 Size: 62 Space: 62

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Authentication Solutions\ ----- Folders: 0 Files: 2 Size: 296 Space: 296

M:06/07/2003 05:40 243 *GeoTrust - Alliances-Associations.url url*

M:11/08/2001 04:10 53 *Welcome to BioPassword.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Authentication Solutions\ ----- Folders: 0 Files: 2 Size: 296 Space: 296

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Benchmarking\ ----- Folders: 0 Files: 2 Size: 207 Space: 207

M:17/11/2003 03:37 138 *http--www.thehackettgroup.com-.url url*

M:30/09/2004 20:16 69 *Moodys.com.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Benchmarking\ ----- Folders: 0 Files: 2 Size: 207 Space: 207

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Consumer confidence\ ----- Folders: 0 Files: 1 Size: 120 Space: 120

M:23/09/2003 22:42 120 *Sharon Carr Associates. Ltd..url url*

- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Consumer confidence\ ----- Folders: 0 Files: 1 Size: 120 Space: 120
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Dispute Resolution\ ----- Folders: 0 Files: 2 Size: 184 Space: 184
 - M:18/10/2003 18:12 132 *GBDe 2003 - ADR - Alternative Dispute Resolution inventory.url url*
 - M:17/10/2004 14:38 52 *Welcome to the International Dispute Resolution Center™.URL URL*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Dispute Resolution\ ----- Folders: 0 Files: 2 Size: 184 Space: 184
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Governance or Motivators\ ----- Folders: 0 Files: 1 Size: 126 Space: 126
 - M:24/09/2003 18:42 126 *Kings Bail E-Commerce with Confidence.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Governance or Motivators\ ----- Folders: 0 Files: 1 Size: 126 Space: 126
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Intrinsic Sources of Trust\ ----- Folders: 0 Files: 1 Size: 166 Space: 166
 - M:05/09/2003 21:46 166 *DataMirror LiveAudit.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Intrinsic Sources of Trust\ ----- Folders: 0 Files: 1 Size: 166 Space: 166
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Marketing\ ----- Folders: 1 Files: 1 Size: 148 Space: 148
 - M:06/07/2003 16:41 148 *Golin Harris.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Marketing\Loyalty\ ----- Folders: 0 Files: 1 Size: 126 Space: 126
 - M:08/10/2003 14:07 126 *TARP home.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Marketing\Loyalty\ ----- Folders: 0 Files: 1 Size: 126 Space: 126
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Marketing\ ----- Folders: 1 Files: 2 Size: 274 Space: 274
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Member Organizations\ ----- Folders: 0 Files: 5 Size: 1,068 Space: 1,068
 - M:06/07/2003 09:15 205 *Center for Internet Security.url url*
 - M:07/07/2003 22:12 227 *Consumer WebWatch.url url*
 - M:07/07/2003 14:08 116 *Internet Society (ISOC).url url*
 - M:09/07/2003 21:37 354 *THE TRUST FORUM, INC..url url*
 - M:09/07/2003 19:24 166 *TRUSTNET network - in short.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Member Organizations\ ----- Folders: 0 Files: 5 Size: 1,068 Space: 1,068
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Networks Connectivity\ ----- Folders: 0 Files: 1 Size: 122 Space: 122
 - M:06/07/2003 08:12 122 *Welcome to Radianz.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Networks Connectivity\ ----- Folders: 0 Files: 1 Size: 122 Space: 122
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Referemces\ ----- Folders: 0 Files: 0 Size: 0 Space: 0
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Referemces\ ----- Folders: 0 Files: 0 Size: 0 Space: 0
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\References\ ----- Folders: 0 Files: 2 Size: 302 Space: 302
 - M:13/09/2003 16:16 136 *Check Your Job References, Driving Record, Background History and Credit Report.url url*
 - M:21/10/2004 20:09 166 *Customer Reference Management Solutions Online References.url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\References\ ----- Folders: 0 Files: 2 Size: 302 Space: 302
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Reviews\ ----- Folders: 0 Files: 1 Size: 531 Space: 531
 - M:16/07/2003 23:43 531 *Amazon.co.uk Customer Reviews Canon Powershot A70 Digital Camera [3MP 3xOptical].url url*
- C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Reviews\ ----- Folders: 0 Files: 1 Size: 531 Space: 531

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Technology Providers that enable trust\ ----- Folders: 0 Files:
M:05/09/2003 21:52 210 *DataMirror LiveBusiness - LiveIntegration.url url*
M:16/10/2003 18:46 150 *Semagix - enables confident decision making.url url*
M:16/10/2003 19:05 152 *The EagleForce Associates.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Technology Providers that enable trust\ ----- Folders: 0 Files:

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Trustmarks\ ----- Folders: 0 Files: 5 Size: 728 Space: 728
M:26/10/2004 17:18 152 *Comparison Chart - Validated Site Internet Security Seal of Approval for Websites You Can Trust. Online .url url*
M:26/10/2004 17:14 172 *Does Your Site Need Validation Validated Site Internet Security Seal of Approval for Websites You Can Tr.url url*
M:18/10/2003 18:19 152 *GBDe 2003 - ADR - Trustmark inventory.url url*
M:24/02/2004 00:59 136 *Trusted Seal Home Page.url url*
M:15/11/2004 21:48 116 *Welcome to the imrg.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Trustmarks\ ----- Folders: 0 Files: 5 Size: 728 Space: 728

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Usability\ ----- Folders: 0 Files: 1 Size: 132 Space: 132
M:10/07/2003 01:58 132 *Usability and accessibility consultancy for UK and Europe - Usability by Design Ltd.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\Usability\ ----- Folders: 0 Files: 1 Size: 132 Space: 132

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Service Providers\ ----- Folders: 18 Files: 49 Size: 7,992 Space: 7,992

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\ ----- Folders: 2 Files: 29 Size: 4,535 Space: 4,535

M:10/10/2003 23:24 120 *affero.com the Company.url url*
M:10/07/2003 01:51 126 *BBBOnLine, Inc. -- Promoting Trust and Confidence on the Internet.url url*
M:21/09/2004 13:21 150 *Built in Free Web Browser Toolbar that displays an Internet trust score for the current web site you are.url url*
M:02/12/2004 19:44 59 *Charity Navigator - America's Largest Charity Evaluator.URL URL*
M:11/01/2005 23:27 84 *Consumer WebWatch- Resources.URL URL*
M:07/07/2003 13:58 207 *Consumer WebWatch.url url*
M:10/07/2003 04:11 183 *Epinions.com - Welcome.url url*
M:10/07/2003 04:01 128 *ePublicEye.com Home.url url*
M:05/11/2004 03:25 150 *ePublicEye.com.url url*
M:11/01/2005 23:43 179 *e-Ratings, Introduction.URL URL*
M:06/10/2004 02:51 118 *factcheck.com The Leading Education Site on the Net.url url*
M:26/10/2004 17:23 122 *Free Internet Traffic Ranking of the Top 900,000 Most Visited and Popular Web Sites.url url*
M:10/10/2003 20:58 136 *Friendly Favors.url url*
M:10/07/2003 04:00 118 *Gomez.url url*
M:28/11/2004 14:04 118 *identity commons Welcome to Identity Commons.url url*
M:15/11/2004 21:49 166 *ISIS Safe Shops List.url url*
M:04/11/2004 19:24 61 *LinkedIn- Reference Search Beta- Results.URL URL*
M:10/10/2003 20:45 122 *Net Deva Home.url url*
M:07/09/2004 18:38 164 *Product Reviews and Reports by Consumer Search - ConsumerSearch.com.url url*
M:17/07/2003 14:51 183 *ProSavvy - Prequalified Consultants Matched to Your Project Requirements.url url*
M:21/09/2004 16:13 323 *Ranking.com - Report.url url*
M:22/09/2004 16:08 282 *Share Your Experiences - Search Requests.url url*
M:19/02/2004 20:35 211 *SurveyMonkey.com - Powerful tool for creating web surveys. Online survey software made easy!.url url*
M:26/06/2003 12:27 120 *TICKED.COM.url url*
M:12/02/2004 05:08 257 *Trustability About Trustability, how Trustability works.url url*
M:24/09/2004 15:19 126 *Validated Site Internet Security Seal of Approval for Websites You Can Trust. Online Privacy Policies..url url*
M:21/09/2004 15:53 136 *Web Browser Toolbar Increase Internet Browsing Speed. Reviews, Tools, Dictionary, Thesaurus, Weather, Ne.url url*

M:24/02/2004 00:45
M:10/07/2003 03:26

134 *Welcome to trustedbrands.com - Your Guide to Information On The Internet.url url*
252 *Yahoo! Directory Internet Issues.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\PublicEye.com\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\PublicEye.com\Health Sites\ ----- Folders: 0 Files: 1 Size: 198
M:09/12/2004 20:28 198 *ePublicEye Report card.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\PublicEye.com\Health Sites\ ----- Folders: 0 Files: 1 Size: 198

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\PublicEye.com\ ----- Folders: 1 Files: 1 Size: 198 Space: 198

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\Rankings.com\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\Rankings.com\Health Sites\ ----- Folders: 0 Files: 0 Size: 0 Sp
C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\Rankings.com\Health Sites\ ----- Folders: 0 Files: 0 Size: 0 Sp

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\Rankings.com\ ----- Folders: 1 Files: 0 Size: 0 Space: 0

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Services Online\ ----- Folders: 4 Files: 30 Size: 4,733 Space: 4,733

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Solutions\ ----- Folders: 0 Files: 5 Size: 720 Space: 720

M:27/10/2004 01:25 69 *Cerebit Safeguarding Business Processes Company About.URL URL*

M:20/09/2004 21:19 146 *Inforay - Business Performance Monitoring.url url*

M:07/10/2003 17:02 197 *Verity, Inc..url url*

M:29/08/2003 03:21 172 *Wave Systems Corporation.url url*

M:21/09/2004 15:53 136 *Web Browser Toolbar Increase Internet Browsing Speed. Reviews, Tools, Dictionary, Thesaurus, Weather, Ne.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Solutions\ ----- Folders: 0 Files: 5 Size: 720 Space: 720

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\ ----- Folders: 3 Files: 2 Size: 423 Space: 423

M:24/06/2003 02:11 182 *Assess the Quality of Information at a Web Site.url url*

M:16/07/2003 14:44 241 *Yahoo! Groups online-trust.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\Initiatives\ ----- Folders: 0 Files: 4 Size: 600 Space: 600

M:21/09/2004 13:21 150 *Built in Free Web Browser Toolbar that displays an Internet trust score for the current web site you are.url url*

M:16/07/2003 14:45 183 *ecommerce Florian N. Egger on e-commerce user experience strategy, usability, HCI + trust.url url*

M:07/07/2003 15:53 188 *FSTC Projects.url url*

M:29/11/2004 21:48 79 *Meetup.com Search results.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\Initiatives\ ----- Folders: 0 Files: 4 Size: 600 Space: 600

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\My Publications\ ----- Folders: 0 Files: 2 Size: 386 Space: 386

M:29/08/2003 03:11 160 *http--nma.com-papers-Todd_211100_1000.pdf.url url*

M:29/08/2003 03:15 226 *IBM Global Services - PKI services.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\My Publications\ ----- Folders: 0 Files: 2 Size: 386 Space: 386

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\Organizations\ ----- Folders: 0 Files: 1 Size: 126 Space: 126

M:07/07/2003 14:49 126 *itrust.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\Organizations\ ----- Folders: 0 Files: 1 Size: 126 Space: 126

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Trust Web Sites\ ----- Folders: 3 Files: 9 Size: 1,535 Space: 1,535

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\TrustStudy.com\ ----- Folders: 0 Files: 1 Size: 158 Space: 158

M:01/02/2004 21:55 158 *Best Hotel Sites.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\TrustStudy.com\ ----- Folders: 0 Files: 1 Size: 158 Space: 158

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Value of Trust\ ----- Folders: 0 Files: 5 Size: 1,056 Space: 1,056

M:28/05/2004 20:53 186 *Elements of Trust The Cultural Dimension of Internet Diffusion Revisited*[SUPA name=1b href=#11-a-SUP.url url](#)
M:24/08/2004 13:59 218 *Forrester Research The Amazon Experience Pays Off In Europe.url url*
M:28/05/2004 23:15 243 *http--www.research.ibm.com-journal-sj-423-huang.pdf.url url*
M:28/05/2004 23:09 239 *The Infography about Economics -- Trust and Growth.url url*
M:19/06/2004 14:40 170 *Tust and Consequences.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Value of Trust\ ----- Folders: 0 Files: 5 Size: 1,056 Space: 1,056

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Waste Management\ ----- Folders: 0 Files: 1 Size: 174 Space: 174

M:02/10/2004 14:16 174 *http--www.seab.energy.gov-publications-trust.pdf.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Waste Management\ ----- Folders: 0 Files: 1 Size: 174 Space: 174

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\ ----- Folders: 2 Files: 2 Size: 471 Space: 471

M:07/10/2003 14:40 252 *Web Services Trust Resources.url url*
M:09/09/2003 16:11 219 *XML Trust Center.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\WS-Trust\ ----- Folders: 0 Files: 1 Size: 186 Space: 186

M:17/10/2003 19:08 186 *Web Services Trust Language (WS-Trust).url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\WS-Trust\ ----- Folders: 0 Files: 1 Size: 186 Space: 186

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\XKMS\ ----- Folders: 0 Files: 1 Size: 228 Space: 228

M:09/09/2003 16:13 228 *Tips & Newsletters-SearchWebServices.com, the source for information on Web services and application int.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\XKMS\ ----- Folders: 0 Files: 1 Size: 228 Space: 228

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Services\ ----- Folders: 2 Files: 4 Size: 885 Space: 885

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Sites\ ----- Folders: 1 Files: 4 Size: 672 Space: 672

M:21/09/2004 21:17 164 *Archives of I-TRUST@JISCMail.AC.UK.url url*
M:07/09/2004 18:39 164 *Product Reviews and Reports by Consumer Search - ConsumerSearch.com.url url*
M:14/01/2004 21:51 140 *TDAN - Stephens - Secrets of Metadata Delivery.url url*
M:19/09/2004 14:41 204 *TransitiveWorld.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Sites\Web Credibility\ ----- Folders: 0 Files: 4 Size: 674 Space: 674

M:09/07/2004 19:03 246 *Evaluation of information sources.url url*
M:09/07/2004 18:59 140 *The Quality Information Checklist.url url*
M:09/07/2004 19:08 148 *The Virtual Chase Evaluating the Quality of Information on the Internet.url url*
M:14/02/2004 02:02 140 *The Web Credibility Project - Stanford University.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Sites\Web Credibility\ ----- Folders: 0 Files: 4 Size: 674 Space: 674

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Sites\ ----- Folders: 1 Files: 8 Size: 1,346 Space: 1,346

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Traffic Conversion\ ----- Folders: 0 Files: 1 Size: 202 Space: 202

M:29/03/2004 22:26 202 *Conversion rate marketing - Future Now design your website to convert more traffic.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Web Traffic Conversion\ ----- Folders: 0 Files: 1 Size: 202 Space: 202

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\WebTrust\ ----- Folders: 0 Files: 3 Size: 478 Space: 478

M:26/09/2003 14:26 230 *Trust Services - WebTrust-SysTrust.url url*
M:26/09/2003 14:17 124 *WEBTRUST - Home Page.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\WebTrust\ (continued)

M:26/09/2003 14:18 124 *WebTrust.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\WebTrust\ ----- Folders: 0 Files: 3 Size: 478 Space: 478

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Wik\ ----- Folders: 0 Files: 1 Size: 56 Space: 56

M:29/11/2004 21:42 56 *Socialtext -- Enterprise Social Software.URL URL*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\Wik\ ----- Folders: 0 Files: 1 Size: 56 Space: 56

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\XML & XBRL\ ----- Folders: 0 Files: 1 Size: 158 Space: 158

M:07/10/2003 14:50 158 *Trust and Data Assurances in Capital Markets The Role of Technology Solutions.url url*

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\XML & XBRL\ ----- Folders: 0 Files: 1 Size: 158 Space: 158

C:\Documents and Settings\Valued Customer\My Documents\All Trust\Trust Bookmarks\ ----- Folders: 162 Files: 497 Size: 5,227,334 Space: 5,227,334

C:\Documents and Settings\Valued Customer\My Documents\All Trust\ ----- Folders: 449 Files: 2,142 Size: 314,203,478 Space: 314,203,478